

# CURRICULUM VITAE

CLAIRE CONNOLLY KNOX, Ph.D.

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## EDUCATIONAL BACKGROUND

December 2010	Ph.D. in Public Administration Florida State University Askew School of Public Administration and Policy
Dissertation Title:	<i>Competing paradigms for analyzing policy development in Everglades restoration: Case study using Advocacy Coalition Framework and Habermas's Critical Theory</i>
May 2005	Master of Public Administration (MPA) (Environmental Policy and Management Concentration; Emergency Management Certificate) Florida State University Askew School of Public Administration and Policy
May 2000	Bachelor of Science (B.S.), Renewable & Sustainable Resources (Minor: Music) University of Louisiana at Lafayette
May 1999	Bachelor of Arts (B.A.), English (Outstanding Graduate Designation) University of Louisiana at Lafayette

## ACADEMIC POSITIONS

<b>Associate Professor (with tenure)</b> (2017-present)	University of Central Florida School of Public Administration College of Community Innovation and Education Orlando, FL 32816
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Responsibilities include teaching undergraduate and graduate courses (2/2 teaching load); maintaining an active research agenda and scholarly publications; securing external funding; chairing/serving on dissertation and thesis committees; and serving at professional, university, college, school, and program levels.

<b>Joint Appointment</b> (2017-present)	University of Central Florida National Center for Integrated Coastal Research Orlando, FL 32816
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Co-created the Sustainable Coastal Systems Cluster. Search committee for five interdisciplinary tenure-track positions, chairing one search. Assisted in transitioning cluster into a national center. Mentor junior faculty members. Ph.D. Development Committee member.

**Bachelor of Arts/Bachelor of Science in Emergency Management Program Liaison**

(2021–present)

University of Central Florida  
School of Public Administration  
College of Community Innovation and Education  
Orlando, FL 32816

Co-created the BA/BS in Emergency Management program; market the program at multiple academic and professional events; mentor and advise students; and assist in completing annual institutional effectiveness reports and plans.

**Master of Emergency and Crisis Management (MECM) Program Director**

(2018-2021)

University of Central Florida  
School of Public Administration  
College of Community Innovation and Education  
Orlando, FL 32816

Facilitated creation of the Master of Emergency and Crisis Management (ranked #2 in the nation); market the program at multiple events including the Governor’s Hurricane Conference and Florida Emergency Preparedness Association Meeting; review application packages; mentor and advise students; complete annual institutional effectiveness reports and plans; and complete the state academic program review.

**Assistant Professor (tenure-earning)**

(2011-2017)

University of Central Florida  
School of Public Administration  
College of Health and Public Affairs  
Orlando, FL 32816

Responsibilities include teaching undergraduate and graduate courses (2/2 teaching load); maintaining an active research agenda and scholarly publications; securing external funding; and serving at professional, university, college, school, and program levels.

**Emergency Management and Homeland Security Program Director**

(2011-2018)

University of Central Florida  
School of Public Administration  
College of Health and Public Affairs  
Orlando, FL 32816

Created the program’s advisory board; marketed the minor and graduate certificate program at multiple events including the Governor’s Hurricane Conference and Florida Emergency Preparedness Association Meeting; review application packages; mentor and advise students; and complete annual institutional effectiveness reports and plans; created the BA/BS in Emergency Management and Master of Emergency and Crisis Management programs.

**Adjunct Professor**

(2008-2009)

Florida International University  
Steven J. Green School of International & Public Affairs  
Miami, FL 33199

Taught online and face-to-face undergraduate courses and advised students as needed.

## HONORS, AWARDS, AND RECOGNITION

- 2022 **Research Incentive Award (RIA), College of Community Innovation and Education. University of Central Florida.** Recognizes outstanding research, scholarly, or creative activity that advances the body of knowledge in a particular field, including interdisciplinary research and collaborations.
- 2021 **Book of the Year Award** from the American Society for Public Administration's Section on Democracy and Social Justice for my co-edited book *Cultural Competency for Emergency and Crisis Management: Concepts, Theories and Case Studies*.
- Scroll & Quill Society, University of Central Florida.** The honor recognizes faculty who have made a national and international impact through their sustained and outstanding achievements in research.
- Teaching Incentive Award (TIP), College of Community Innovation and Education. University of Central Florida.** Rewards teaching productivity and excellence. The TIP award recognizes in-unit employee contributions to UCF's key goals of offering the best undergraduate education available in Florida and achieving international prominence in key programs of graduate study.
- 2018 **Excellence in Professional Service Award, College of Health and Public Affairs, University of Central Florida.** Honors faculty members who demonstrate a record of excellence in service to the University of Central Florida and professional service. I received this award at the College and University levels. I was the only awardee at the university level in 2018.
- Profiles of Excellence, American Society of Public Administration.** One of 15 public administration scholars selected by the discipline's national association for excellence in research, teaching, and leadership.
- 2017 **Academic Leadership Academy, Participant, University of Central Florida.** Faculty Excellence established the Academic Leadership Academy (ALA) with the primary objective of developing future academic leaders. One of 12 faculty selected.
- 2016 **Best Conference Paper Award, Public Administration Research Conference.** This award recognizes the outstanding conference paper presented at the Annual Public Administration Research Conference.
- William J. Petak Best Paper Award, American Society for Public Administration.** This award recognizes the outstanding paper in emergency and crisis management presented at the ASPA Annual Conference.
- Research Incentive Award (RIA), College of Health and Public Affairs. University of Central Florida** (see above description).
- Scholarship of Teaching and Learning Award (SoTL), University of Central Florida.** Recognizes discovery, reflection, and using evidence-based methods to research effective teaching and student learning. While the implementation of SoTL outcomes may result in teaching excellence and increased teaching effectiveness, this award recognizes scholarly efforts beyond teaching excellence.
- Teaching Incentive Award (TIP), College of Health and Public Affairs. University of Central Florida** (see above description).

**Women Who Have Been Instrumental in Shaping UCF's Past, Present and Future Award, Center for Success of Women Faculty, University of Central Florida.** One of 31 UCF women selected for my contributions to the UCF community and honored during Women's History Month.

2015 **Florida Emergency Preparedness Association's Gary Arnold.** Awarded to a group or individual for dedicated, unselfish and enthusiastic service to improving the Emergency Management Community.

2014 **Excellence in Undergraduate Teaching Award, College of Health and Public Affairs, University of Central Florida.** Recognizes outstanding undergraduate-level teaching. I received this award at the college level.

The *Journal of Environmental Policy and Planning* recognized my article as **one of the top 15 articles using an interpretive and critical approach in the field of environmental policy and planning.** Title of my article: "Distorted Communication in the Florida Everglades: A Critical Theory Analysis of 'Everglades Restoration'".

**Founders' Fellows, American Society for Public Administration (ASPA).** This is ASPA's most competitive Fellowship program with 20 annual awards. It is open to graduate students and new professionals who are promising, rising stars in the public administration discipline.

2011 **Member Spotlight, ASPA Section on Emergency and Crisis Management.** Recognized as a rising star in the emergency and crisis management discipline.

2008 **Collins Award for Best Doctoral Student Paper,** Southeastern Conference on Public Administration.

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## RESEARCH & SCHOLARLY ACTIVITIES

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**Research Interests & Foci:** Environmental Vulnerability and Coastal Resiliency; Discourse Analysis; Cultural Competency

### **Grant and External Funding (10 Grants: \$4,893,698; PI/CoPI Credit: \$366,893)**

#### **External Research Funding Procured**

- 7 Co-Principal Investigator (no credit) with Emrich, C.T. (PI), Alvarez, S., Baggio, J., Lewis, K., Stevens, S., Wahl, T. (2019-2022). *The New First Line of Defense: Building Community Resilience through Residential Risk Disclosure Resilience.* National Academies of Science, Engineering, and Medicine – Gulf Research Program. \$3,403,554.
- 6 Co-Principal Investigator with Eisma, J. (PI), Coursey, D., Boyer, D., Saksena, S., Hummel, M. (Sept 2021-Sept 2023). *Identification of cost-effective, climate-informed green infrastructure adaptations to reduce flood risk in Houston's vulnerable communities.* National Oceanic and Atmospheric Administration. \$299,466; Subaward PI credit \$5,000.
- 5 Co-Principal Investigator with Hasan, S. (PI), & Eluru, N. (Oct 2020-Oct 2021). *Statewide Regional Evacuation Study Program Behavioral Analysis.* Florida Division of Emergency Management. \$519,178; Co-PI credit \$18,893.
- 4 Co-Principal Investigator with Hasan, S. (PI), Eluru, N., & Culotta, A. (Sept 2019-Aug 2022). *Collaborative Research: Predicting Real-time Population Behavior during Hurricanes Synthesizing Data from Transportation Systems and Social Media.* National Science Foundation. \$210,000; Co-PI credit \$10,500

- 3 Co-Principal Investigator with McCue, T. (PI), & Evans, J. (Jan–July 2019.) *Community Based Resiliency in Rockledge*. Florida Department of Environmental Protection. \$55,000; Subaward PI credit \$11,000
- 2 Co-Principal Investigator with McCue, T. (PI), & Evans, J. (Oct 2018–Apr 2019). *Community Based Resiliency in New Smyrna Beach*. Florida Department of Environmental Protection. \$74,000; Subaward PI credit \$5,000.
- 1 Principal Investigator with Wang, X., & Feldheim, M. (Oct 2010–Sept 2012.) *Nonprofit Capacity Building: Performance Measurement System*. Corporation for National and Community Service. \$320,000; PI credit \$304,000.

#### **Internal Research Funding Procured - UCF**

- 3 Principal Investigator. (May–Aug 2015). *Implementation of a State's Coastal Restoration Program in a Home-Ruled Local Government Institutional Context: Case Study of Louisiana's Coastal Master Plan*. College of Health and Public Affairs Research Award. \$2,500.
- 2 Principal Investigator. (May 2014–Apr 2015.) *Implementation of a State's Coastal Restoration Program in a Home-Ruled Local Government Institutional Context: Case Study of Louisiana's Coastal Master Plan*. Faculty In-House Research Award. Sponsored by Office of Research and Commercialization/College of Health and Public Affairs. \$7,500.
- 1 Principal Investigator. (July – Oct 2013). *Nonprofit Sector Collaboration? Exploratory Case Study of Local Nonprofit Organizations in Southeastern Louisiana Responding to Multiple Disasters*. School of Public Administration Research Award. \$2,500.

#### **Publications**

Please note: In public administration, the primary author is listed first and denotes greatest contribution.

\*Graduate student under my direct supervision; \*\* Practitioner

#### **Book**

Knox, C.C. & Haupt, B.\* (Eds.) (2020). *Cultural Competency for Emergency and Crisis Management: Concepts, Theories and Case Studies*. Routledge. [Hyper Link to Book](#)

Awarded the **Book of the Year Award** by the American Society for Public Administration's Section on Democracy and Social Justice in 2021. Nominated for the 2020 Terry McAdam Book Award.

#### **National & International Refereed Journal Articles (25)**

- 25 Knox, C.C. (In Press). Local Emergency Management's Social Media Use During Disasters: Case Study of Hurricane Irma. *Disasters*. (IF: 2.641, 2020)
- 24 Knox, C.C., Goodman, D., Entress, R.M.\*, & Tyler, J.\* (2022). Compounding Disasters and Ethical Leadership: Case Studies from Louisiana and Texas. *Public Integrity*. (IF: 1.49, 2020) [Hyperlink to Article](#)
- 23 Yeo, J., Knox, C.C., & Hu, Q. (In Press). Disaster Recovery Communication in the Digital Era: Social Media and the 2016 Southern Louisiana Flood. *Risk Analysis*. (IF: 4.00, 2020) [Hyperlink to Article](#)
- 22 Knox, C.C. (2021). Systematic Analysis of After Action Reports: A Plan Evaluation Methodological Approach. *Natural Hazards Review*, 22(4). (IF: 3.17, 2020) [Hyperlink to Article](#)
- 21 Mitchell, D. & Knox, C.C. (2021). Adding Insult to Injury: The Fiscal Impact of a Failed FEMA Disaster Reimbursement System Upon Florida Municipalities. *Journal of Emergency Management*, 19(2), 117-130. (IF: 0.588, 2020) [Hyperlink to Article](#)

- 20 Yeo, J.W. & Knox, C.C. (2019). Public Attention to a Local Disaster vs. Competing Focusing Events: Google Trends Analysis Following the 2016 Louisiana Flood. *Social Science Quarterly*, 100(7), 2542-2554. (IF: 1.176, 2020) [Hyperlink to Article](#)
- 19 Knox, C.C., Emrich, C., & Haupt, B.\* (2019). Advancing Emergency Management Higher Education: Importance of Cultural Competence Scholarship. *Journal of Emergency Management*, 17(2), 111-117. (IF: 0.588, 2020) [Hyperlink to Article](#)
- 18 Feldmann-Jensen, S., Hackerott, C., Knox, C.C., Ramsay, J., McEntire, D.A., & Jerolleman, A. (2019). The Scholarship of Teaching and Learning in Emergency Management and Homeland Security: Trends, Gaps, Barriers, and Opportunities. *Journal of Emergency Management*, 17(1), 27-34. (IF: 0.588, 2020) [Hyperlink to Article](#)
- 17 Haupt, B.\* & Knox, C.C. (2018). Measuring Cultural Competence in Emergency Management and Homeland Security Higher Education Programs. *Journal of Public Affairs Education*, 24(4), 538–556. (IF: 1.21, 2020) [Hyperlink to Article](#)
- 16 Yeo, J.W., Knox, C.C., & Jung, K. (2018). Unveiling cultures in emergency response communication networks on social media: following the 2016 Louisiana floods. *Quality & Quantity*, 52(2), 519-535. (IF: 3.646, 2020) [Hyperlink to Article](#)
- 15 Knox, C.C. (2017). A Football Field Lost Every 45 Minutes: Evaluating Local Capacity to Implement Louisiana’s Coastal Master Plan. *Coastal Management Journal*, 45(3), 233-252. (IF: 1.922, 2020) [Hyperlink to Article](#)
- 14 Knox, C.C. (2016). Unearthing Steering Activities in Everglades Policy Development: A Habermas Critical Theory Analysis. *Critical Issues in Justice and Politics*, 9(1), 1-35. [Hyperlink to Article](#)
- 13 Knox, C.C. (2016). Passing the Northern Everglades and Estuaries Protection Program Bill: Case Study Applying Theories of Policy Change. *Public Administration Quarterly*, 40(3), 617-654. [Hyperlink to Article](#)
- 12 Knox, C.C. & Harris, A.\*\* (2016). Evolution of an Experiential Learning Partnership in Emergency Management Higher Education. *Journal of Emergency Management*, 14(3), 201-212. (IF: 0.588, 2020) [Hyperlink to Article](#)
- 11 Jacques, P. & Knox, C.C. (2016). Hurricanes and Hegemony: A Qualitative Analysis of Micro-level Climate Denial Discourses. *Environmental Politics*, 25(5), 831-852. (IF: 6.71, 2020) [Hyperlink to Article](#)
- 10 Knox, C.C. (2016). Public Administrators’ Use of Social Media Platforms: Overcoming the Legitimacy Dilemma? *Administration & Society*, 48(4), 477-496. (IF: 2.69, 2020) [Hyperlink to Article](#)
- 9 Knox, C.C. & Wang, X. (2016). Capacity to Implement Performance Measurement in Small Nonprofits. *Journal of Public Management and Social Policy*, 22(3), Article 3. [Hyperlink to Article](#)
- 8 Knox, C.C. & Haupt, B.\* (2015). Incorporating Cultural Competency Skills in Emergency Management Education. *Disaster Prevention and Management*, 24(5), 619-634. (IF: 1.521, 2020) [Hyperlink to Article](#)
- 7 Norris-Tirrell, D., Blessett, B., & Knox, C.C. (2014). Peeking Behind the Curtain: The Operations and Funding Priorities of Rural Private Foundations. *Foundation Review* 6(4), Article 8. (IF: 0.130, 2019) [Hyperlink to Article](#)
- 6 Hu, Q., Knox, C.C., & Kapucu, N. (2014). What Have We Learned Since September 11, 2001? A Network Study of the Boston Marathon Bombings Response. *Public Administration Review*, 74(6), 698-712. (IF: 5.257, 2020) [Hyperlink to Article](#)

- 5 Knox, C.C. (2013). Teaching Grammar and Editing in Public Administration: Lessons Learned from Early Offerings of an Undergraduate Administrative Writing Course. *Journal of Public Affairs Education*, 19(3), 515-536. (IF: 1.21, 2020) [Hyperlink to Article](#)
- 4 Knox, C.C. (2013). Distorted Communication in the Florida Everglades: A Critical Theory Analysis of “Everglades Restoration.” *Journal of Environmental Policy and Planning*, 15(2), 269-284. (IF: 3.933, 2020) [Hyperlink to Article](#)
- 3 Knox, C.C. (2013). Analyzing After Action Reports from Hurricanes Andrew and Katrina: Repeated, Modified, and Newly Created Recommendations. *Journal of Emergency Management*, 11(2), 160-168. (IF: 0.588, 2020) [Hyperlink to Article](#)
- 2 Kapucu, N. & Knox, C.C. (2013). Utilization of Service Learning in Emergency Management Programs in the United States. *Journal of Public Affairs Education*, 19(1), 31-51. (IF: 1.21, 2020) [Hyper Link to Article](#)
- 1 Bowman, J. & Knox, C.C. (2008). Ethics in Government: No Matter How Long and Dark the Night. *Public Administration Review*, 68(4), 627-639. (IF: 5.257, 2020) [Hyperlink to Article](#)

### **Book Chapters (peer-reviewed) (8)**

- 8 Knox, C.C., Linskey, D., & Tyler, J.\* (2021). Preparing Officers to Build a Culture of Preparedness: A Case Study of the Boston Marathon Bombings. In M. Landahl & T. Neaves (Eds.), *The Role of Law Enforcement in Disasters*. Emerald Publishing.
- 7 Knox, C.C. (2021). Language-based Theories and Methods in Emergency and Disaster Management. In J. Rivera (Ed.), *Research Methods of Disaster and Emergency Management: Approaches in Application*. Routledge.
- 6 Knox, C.C. & Haupt, B.\* (2020). Cultural Competency in Emergency and Crisis Management. In C.C. Knox & B. Haupt (Eds.), *Cultural Competency for Emergency and Crisis Management: Concepts, Theories and Case Studies*. Routledge.
- 5 Haupt, B.\* & Knox, C.C. (2020). Facilitating Difficult Conversations. In C.C. Knox & B. Haupt (Eds.), *Cultural Competency for Emergency and Crisis Management: Concepts, Theories and Case Studies*. Routledge.
- 4 Emrich, C., Alvarez, S., Knox, C.C., Sadiq, A.A., & Zhou, Y. (2020). Hurricane Irma and Cascading Impacts. In C. Rubin & S. Cutter (Eds.), *U. S. Emergency Management in the 21st Century: From Disaster to Catastrophe* (pp. 123-154). New York: Routledge.
- 3 Jacques, P., Broad, K., Butler, W., Emrich, C., Galindo, S., Knox, C.C., Pinto, J., Rizzardi, K., & Ziewitz, K. (2017). Human dimensions and communication of Florida’s climate. In E. Chassignet, J. Jones, V. Misra, G. Mitchum, & J. Obeysekera (Eds.), *Florida Climate: Changes, Variations, and Impacts*. Florida Climate Institute.
- 2 Knox, C.C. (2016). Habermas’ critical theory as an alternative research paradigm: The case of Everglades environmental policy. In M. Murphy (Ed.), *Habermas and Social Research: Between Theory and Method*. Routledge.
- 1 Hawkins, C. & Knox, C.C. (2014). Disaster Events and Policy Change in Florida. In N. Kapucu & T. Liou (Eds.), *Disaster and Development* (pp. 111-127). Switzerland: Springer International Publishing.

### **Edited Journal Issues (3) (Impact Factor [IF])**

- 3 Knox, C.C. (2020). Special Issue on Contemporary Public Administration from a Habermas Perspective. *Administrative Theory & Praxis*, 42(4). [Hyperlink to Special Issue](#)
- 2 Knox, C.C., Lopez-Littleton, V., & Thornton, T.E. (forthcoming). The Nexus between Emergency Management, Public Health, and Equity: Responding to crisis and mitigating future hazards. *Public Administration Review*. (IF: 5.257, 2020)

- 1 Knox, C.C. & Olejarski, A. (forthcoming). Is Hindsight 20/20? Ethical Decision Making and Leadership During Compounding Disasters. *Public Integrity*. (IF: 1.49, 2020)

### **Refereed Book Reviews (3)**

- 1 Knox, C.C. (2020). Book Review: Global Cases in Best and Worst Practice in Crisis and Emergency Management. *Public Integrity* (Invited Review), 22(4), 399-402. (IF: 1.49, 2020) [Hyperlink to Book Review](#)
- 2 Knox, C. C. (2016). Book Review: The Human Race as Geological Agents: Communicating Climate Change Science. *Public Administration Review* (Invited Review), 76(6), 974-977. (IF: 5.257, 2020) [Hyperlink to Book Review](#)
- 3 Knox, C. C. (2011). Book Review: Sustainable Development for Public Administration. *American Review of Public Administration*, 41(5), 595-597. (IF: 2.944, 2020) [Hyperlink to Book Review](#)

### **Non-Refereed Publications (15)**

- 15 Knox, C.C. (2022). Book Forward for D. McEntire, *Disaster Response and Recovery: Strategies and Tactics for Resilience* (3<sup>rd</sup> Ed). Wiley & Sons, Inc.
- 14 Knox, C.C., & Thornton, T.E. (2021, Sept). ASPA's Section on Emergency and Crisis Management Produces an Administrative Study for COVID-19. *PA Times*. [Hyperlink to Article](#)
- 13 Knox, C.C. (2021, May 16). Advisory Boards in Emergency Management Programs. *PA Times*. [Hyperlink to Article](#)
- 12 deNoyelles, A., Knox, C.C., Edmonson, C., Hawthorn, A., Miller, A., O'Connor, J., Singer, S., Thiamwong, L., & Toyne, J.M. (2021, March). Online together: Faculty virtual writing club. *Faculty Focus*, 20(1), 14-15.
- 11 Knox, C.C. (2020). Introduction: Special issue on contemporary public administration from a Habermas perspective. *Administrative Theory & Praxis*, 42(4), 425-429. [Hyperlink to Article](#)
- 10 Knox, C.C. (2019, April). Using SoTL Research to Define and Advance the Emergency Management and Homeland Security Disciplines. *Faculty Focus*, 18(1), 6-7.
- 9 Knox, C.C. (2017). Faculty Writing Club: Accountability, Collaboration, and Productivity. *Faculty Focus*, 16(2), 14-15.
- 8 Knox, C.C. (2017). Coastal Zone Hazard Management. In *Global Encyclopedia of Public Administration, Public Policy, and Governance*. Springer.
- 7 Knox, C.C. (2017). Listening to yourself when finding work-life balance. (Invited Book Chapter). In Staci Zavattaro and Shannon Orr (Eds), *Reflections on Lives and Careers in Academia*. Palgrave.
- 6 Knox, C.C. (2016, July 7). Between the system and lifeworld: Despite adopting social media tools, public administrators remain in a legitimacy dilemma. (Invited). London School of Economics' Democratic Audit. [Hyperlink to Article](#)
- 5 Knox, C.C. (2015). Book Review – Communicating Climate Change. American Society for Public Administration's *Section on Environmental and Natural Resource Administration Newsletter*.
- 4 Knox, C.C., Walters, L. & Donnelly, M.\* (2014, October 14). Sustainable Coastal Restoration and Stabilization: Living Shoreline Project on Florida's East Coast. *PA Times Online*. [Hyperlink to Article](#)
- 3 Walters, L., Jacques, P., Lavendol, V., Knox, C. C., Walters, C., Cardullo, V., Morrison, B., & Miller, A. (2012). Can we maintain excellence in education with increasing enrollments and dwindling resources? *Faculty Focus*, 11(1), 10-11.
- 2 Knox, C.C. (2011, July). Opening the Morganza Spillway. American Society for Public Administration's *Section on Environmental and Natural Resource Administration Newsletter*.



- 1 Coursey, D. & Connolly, C. (2005). *Intranets: What Local Governments Provide*. International City/County Management Association Press.

### **Reports and Policy White Papers (6)**

- 6 Knox, C.C. (2019, June). Multiple Plan Analysis for Rockledge and Brevard County. Final Grant Report. Submitted to the East Florida Regional Planning Council, Florida Department of Environmental Protection, Rockledge Planning Department, and Brevard County Planning Department.
- 5 Knox, C.C. (2019, April). Multiple Plan Analysis for New Smyrna Beach and Volusia County. Final Grant Report. Submitted to the East Florida Regional Planning Council, Florida Department of Environmental Protection, New Smyrna Beach Planning Department, and Volusia County Planning Department.
- 4 Knox, C.C., Hackerott, C., Feldmann-Jensen, S., McEntire, D., Landahl, M., Jerolleman, A., O’Conner, M., Ramsay, J., & Walsh, W. (2017, September). Scholarship of Teaching and Learning Focus Group Report. FEMA Emergency Management Institute, National Emergency Training Center.
- 3 Knox, C.C. & Haupt, B.\* (2016). Evaluating Local Capacity to Implement Louisiana’s Coastal Master Plan: A Policy Issue White Paper. Submitted to the Louisiana Governor, Governor’s Office of Coastal Activities, and Coalition to Restore Coastal Louisiana.
- 2 Knox, C.C. (2016). Crisis Incident Stress Management of the Local Emergency Manager in the United States. Policy White Paper for the Florida Emergency Preparedness Association. Component of the Managing Emergencies and Crises (PAD 6353) Service-Learning Project.
- 1 Knox, C.C., Hanna, E.\*, Bradbury, A.\*, Hawkins, C., Panza, P., & Dang, E. (2014, April). Proposal for the enhancement of the environmental planning specialization. Task Force Report for the UCF Masters of Science in Urban and Regional Planning Advisory Board.

### **Papers Presented at Refereed Professional Conferences**

#### **National and International (52)**

(\*Graduate student, \*\*Undergraduate student under my leadership, \*\*\*Practitioner)

- 52 Rivera, J.D. & Knox, C.C. (accepted). *Defining Social Equity in Emergency Management*. Natural Hazards Conference and Workshop. July 2022.
- 51 Rivera, J.D. & Knox, C.C. (accepted). *Defining Social Equity in Emergency Management: A Critical First Step*. Social Equity Leadership Conference. June 2022.
- 50 Rivera, J.D. & Knox, C.C. (2022, March). *Bureaucratic Discretion and Social Equity: Rethinking Administrators’ Place in the Conversation*. Paper presented at the American Society of Public Administration Conference, Jacksonville, FL.
- 49 Entress, R.\* , Knox, C.C., Emrich, C., & Clay, L. (2022, March). *Social Vulnerability and Food Insecurity during COVID-19: Insights on FEMA’s Community Lifeline Policy from New York State*. Paper presented at the American Society of Public Administration Conference, Jacksonville, FL.
- 48 Knox, C.C. & Rivera, J.D. (2022, March). *Inclusionary Emergency Management Planning: Accountability, Legitimacy, and Structure in County-Level Emergency Management Offices in Florida*. Paper presented at the American Society of Public Administration Conference, Jacksonville, FL.
- 47 Knox, C.C., Entress, R.\* , Culotta, A., & Li, X. (2022, March). *From Tweeting #HurricaneIrmaEvacuation to Updating Policies: Local Government Challenges in Implementing Lessons Learned Post Disaster*. Paper presented at the American Society of Public Administration Conference, Jacksonville, FL.

- 46 Knox, C.C., Entress, R.\* & Clay, L. (2021, April). *Food Insecurity, COVID-19, and FEMA Community Lifelines: Implications for Supply Chain Management*. Paper presented at the American Society of Public Administration Conference (virtual).
- 45 Knox, C.C. (2020, April). *Using Language-Based Theories and Methods in Emergency and Disaster Management*. American Society of Public Administration Conference – Conference canceled due to COVID-19, Anaheim, CA.
- 44 Knox, C.C., Blais, J.\*, Lugo, J.\*, Lyon, N.\* & Gray, J.\* (2019, June). *Local Disaster Resilience: Analysis of Hurricane Irma After Action Reports and Comprehensive Master Plans*. Presented at the Northern European Emergency and Disaster Studies Conference, Uppsala, Sweden.
- 43 Knox, C.C. & Mitchell, D. (2019, March). *Florida Disaster Management Funding: Case Study of Hurricane Irma*. Presented at the American Society for Public Administration Conference, Washington, D.C.
- 42 Knox, C.C., Blais, J.\* & Lugo, J.\* (2019, March). *Post-Disaster Evidence-Based Resiliency: Lessons Learned from Hurricane Irma*. Presented at the American Society for Public Administration Conference, Washington, D.C.
- 41 Hackerott, C., Feldman-Jensen, S., Knox, C.C., McEntire, D., O'Connor, M. (2018, June). *Scholarship of Teaching and Learning Methods Workshop*. FEMA Higher Education Conference, Emmitsburg, MD.
- 40 Knox, C.C. (2018, May). *Are We All on the Same Team? Analysis of Louisiana's Coastal Master Plan and Local Government Plans*. Paper presented at the State of the Coast Conference in New Orleans, LA.
- 39 Knox, C.C. & Ramsay, J. (2018, March). *Emergency Management and Homeland Security Scholarship of Teaching and Learning Focus Group Update*. Presented at the American Society for Public Administration Conference, Denver, CO.
- 38 Yeo, J., Knox, C.C., & Jung, K. (2018, March). *Dynamics of Disaster Recovery Communication: Big Data and the 2016 Southern Louisiana Flood*. Paper presented at the American Society for Public Administration Conference, Denver, CO.
- 37 Yeo, J. & Knox, C.C. (2018, January). *Massive Flooding versus the Olympics and the Presidential Election: Trends of Public Interest in the 2016 Louisiana Flood*. Paper presented at the Southern Political Science Conference, New Orleans, LA.
- 36 Knox, C. C. (2017, June). *Cultural Competency in Emergency Management and Homeland Security Higher Education: Where Are We on the Cultural Competency Continuum?* Paper presented at the FEMA Higher Education Conference, Emmitsburg, MD.
- 35 Knox, C.C. & Haupt, B.\* (2017, March). *Are We There Yet?: Culturally Competent Administrators for a Bold and Noble Public Service*. Paper presented at the American Society for Public Administration Conference, Atlanta, GA.
- 34 Yeo, J., Knox, C.C., & Jung, K. (2017, March). *Massive Flooding versus the Olympics and the Presidential Election: National Media Coverage and the 2016 Louisiana Flood*. Paper to be presented at the American Society for Public Administration Conference, Atlanta, GA.
- 33 Yeo, J., Knox, C.C., & Jung, K. (2016, December). *Unveiling Local Culture and Leadership embedded in Interpersonal Risk Communication Networks on Social Media: Following the 2016 Louisiana Flood*. Paper presented at the Daegu Gyeongbuk International Social Network Conference, Daegu, South Korea.
- 32 Knox, C. C. (2016, June). *Incorporating Cultural Competency Skills in Emergency Management Higher Education: Preparing the Next Generation to Manage a Dynamic Whole Community*. Paper presented at the FEMA Higher Education Conference, Emmitsburg, MD.

- 31 Knox, C. C. & Harris, A.\*\*\*(2016, June). *Implementing Experiential Learning Partnerships in Emergency Management Higher Education: A Case Study*. Paper presented at the FEMA Higher Education Conference, Emmitsburg, MD.
- 30 Knox, C. C. (2016, March). *A Football Field Lost Every 45 Minutes: Local Coastal Zone Management Capacity in Louisiana*. Paper to be presented at the American Society for Public Administration Conference, Seattle, WA. (**William J. Petak Best Paper Award**)
- 29 Knox, C. C. & Haupt, B.\* (2015, November). *Implementation of a State's Coastal Restoration Program in a Home-Ruled Local Government Institutional Context: Case Study of Louisiana's Coastal Master Plan*. Paper presented at the Association of Public Policy Analysis and Management Conference, Miami, FL.
- 28 Knox, C.C. & Riegler, L.\* (2014, November). *Compounding Effects of Multiple Disasters on Nonprofits: Local Perspectives on Collaboration*. Paper presented at the Association for Research on Nonprofit Organizations and Voluntary Action Conference, Denver, CO.
- 27 Knox, C.C. & Rolfe, S.\* (2014, April). *Bridging Climate Change Science with Public Administration: Longitudinal Trends and Existing Gaps in the Literature*. Paper presented at the Midwest Political Science Conference, Chicago, IL.
- 26 Hu, Q., Knox, C.C. & Kapucu, N. (2014, March). *What Have We Learned since September 11, 2001? A Network Study of the Boston Marathon Bombings Response*. Paper presented at the American Society for Public Administration Conference, Washington, D. C.
- 25 Knox, C.C. & Riegler, L.\* (2014, March). *Nonprofit Sector Collaboration? Case Study of Local Nonprofit Organizations in Southeastern Louisiana Responding to Multiple Disasters*. Paper presented at the American Society for Public Administration Conference, Washington, D. C.
- 24 Knox, C.C. & Rolfe, S.\* (2014, March). *21<sup>st</sup> Century Crisis Challenge: Climate Change Research in Public Administration Literature*. Paper presented at the American Society for Public Administration Conference, Washington, D. C.
- 23 Knox, C.C. & Dazo, S.\*\* (2013, May). *A Comparative Meta-Analysis of a Utopian Theory: Critical Theory Research in Public Administration, Planning, and Policy Literatures*. Paper presented at the PATNet Conference, San Francisco, CA.
- 22 Knox, C.C., Jacques, P., & Sukthankar, G. (2013, April). *Climate Change Narratives in Social Networks: Case Study Using Narrative Policy Framework and Social Amplification of Risk Framework*. Paper presented at the Midwest Political Science Conference, Chicago, IL
- 21 Knox, C.C. & Dazo, S.\*\* (2013, April). *Critical Theory in Public Administration and Policy: A Comparative Meta-Analysis*. Paper presented at the Midwest Political Science Conference, Chicago, IL.
- 20 Jacques, P., Knox, C.C., & Sukthankar, G. (2013, April). *From Rio to Resistance: Direct Observation of the Climate Denial Counter-movement in Social Media*. Presentation at the International Studies Association National Convention, San Francisco, CA.
- 19 Knox, C.C. (2013, March). *Building a More Resilient University Campus: Lessons Learned from Six Emergency Management Service Learning Projects*. Presentation at the Disaster Resilient University Conference, New Orleans, LA.
- 18 Knox, C.C., Jacques, P., and Sukthankar, G. (2013, March). *Direct Observation of Climate-Related Narratives in Social Networks*. Presentation at the American Society for Public Administration Conference, New Orleans, LA.
- 17 Jacques, P., Knox, C.C., & Sukthankar, G. (2013, January). *Tweeting Disaster: Observed Climate Risk Amplification Before, During, and After Hurricane Sandy*. Presentation at the National Conference on Science, Policy, and the Environment, Washington, D.C.

- 16 Knox, C.C. (2012, November). *Implementing Nonprofit Performance Measurement: Capacity for Success*. Paper presented at the Association for Research on Nonprofit Organizations and Voluntary Action Conference, Indianapolis, IN.
- 15 Knox, C.C. & Kapucu, N. (2012, June). *Utilization of Service Learning in Emergency Management Programs in the U.S.* Paper presented at the FEMA Higher Education Conference, Emmitsburg, MD.
- 14 Knox, C.C. (2012, April). *The Power of Narratives: Unearthing Conflicting Imperatives in the Florida Everglades*. Paper presented at the Midwest Political Science Conference, Chicago, IL.
- 13 Knox, C.C., Wang, X., Jones, J.,\* Ortiz, J.,\* & Michel, M.\* (2012, March). *Building Nonprofit Evaluation Capacity: Evidence from the Field*. Paper presented at the American Society for Public Administration Conference, Las Vegas, NV.
- 12 Knox, C.C., Wang, X., Jones, J.,\* Ortiz, J.,\* & Michel, M.\* (2011, November). *Designing Nonprofit Performance Measurements: Case Study of Nine Florida Nonprofit Organizations*. Paper presented at the Association for Research on Nonprofit Organizations and Voluntary Action Conference, Toronto, Canada.
- 11 Knox, C.C. (2011, May). *Distorted Communication of a Policy Goal: A Critical Theory Analysis of the "Everglades Restoration" Narrative*. Paper presented at the Public Administration Theory Network Conference, Norfolk, VA.
- 10 Knox, C.C. (2011, May). *Communication and Public Administration: Preparing Future Administrators in a Technological Age*. Paper presented at the Teaching Public Administration Conference, Williamsburg, VA.
- 9 Knox, C.C. (2011, March). *"Restoring" the Florida Everglades: The Use of Narratives and Its Effect on Public Administrators*. Paper presented at the American Society for Public Administration Conference, Baltimore, MD.
- 8 Knox, C.C. (2010, June). *Analyzing policy development in Everglades restoration: Case study using Habermas' critical theory*. Paper presented at The Coastal Society Conference, Wilmington, NC.
- 7 Knox, C.C. (2009, August). *Shifting the focus on Everglades policy: Arguing for a macro-level approach to policy analysis*. Paper presented at the Academy of Management Conference, Chicago, IL.
- 6 Kassekert, T. & Knox, C.C. (2008, August). *The shopping basket approach to modeling policy tool selection: A multivariate probit analysis of economic development choices among local governments*. Paper presented at the American Political Science Association Conference, Boston, MA.
- 5 Knox, C.C. (2007, July). *Ecology through a fly's eye: The nature of science belief systems in mass publics*. Paper presented at the Coastal Zone '07 Conference, Portland, OR.
- 4 Dilling, J., Heffron, A., Connolly, C., & Blanchard, C. (2006, July). *Computer mediated communication in support of virtual organizations during disaster response*. Paper at the SINO conference, China.
- 3 Connolly, C. (2006, May). *Emerging storm front: The language of science and politics*. Paper presented at the Coastal Society Conference, St. Petersburg, FL.
- 2 Connolly, C. (2005, July). *State policy innovation: A study of comprehensive state wetland protection programs*. Paper presented at the Coastal Zone '05 conference, New Orleans, LA.
- 1 Dilling, J., Heffron, A., Connolly, C., & Blanchard, C. (2005). *Computer supported virtual organizations: Building a new type of public-private partnership to meet the need of disaster victims*. Paper at International Emergency Management Society Conference, Faroe Islands.

### **Regional and State (17)**

(\*Graduate student co-presenters under my direct supervision; \*\* Practitioner)

- 17 Entress, R.\*, Knox, C.C., Emrich, C., & Clay, L. (2021, September). *Hunger during emergencies and crises: Initial results from a case study on food insecurity and social vulnerability during COVID-19 in New York State*. Paper presented at the Southeastern Conference for Public Administration (virtual).
- 16 Knox, C.C., Entress, R.\*, Culotta, A., & Li, X. (2021, September). “*Should you stay or should you go*”: *Evacuation challenges during Hurricane Irma*. Paper presented at the Southeastern Conference for Public Administration (virtual).
- 15 Knox, C.C., Entress, R.\*, & Clay, L. (2021, March). *Disruptions to at-risk household food access during COVID-19: Implications for supply chain management*. Paper presented at the Public Administration Research Conference (virtual).
- 14 Knox, C.C., Blais, J.\* & Lugo, J.\* (2019, May). *Community and Organizational Resiliency: Analysis of Hurricane Irma After Action Reports*. Presented at the Governor’s Hurricane Conference in West Palm Beach, FL.
- 13 Knox, C.C., Blais, J.,\* & Lugo, J.\* (2019, March). *Post-Disaster Evidence-Based Resiliency: Lessons Learned from Hurricane Irma*. Paper presented at the Public Administration Research Conference in Orlando, FL.
- 12 Knox, C.C. & Harris, A.\*\* (2017, May). *Integrating Teamwork with a Community Partner: Hands-on Experience in an Emergency Operations Center*. Paper presented at UCF Summer Faculty Conference in Orlando, FL.
- 11 Knox, C. C. & Haupt, B\* (2017, February). *Cultural Competency Skills in Emergency Management Education*. Paper presented at the Florida Emergency Preparedness Association Annual Meeting in Orlando, FL.
- 10 Knox, C. C. (2016, September). *Who benefits and loses after a policy changes? Case study of the Northern Everglades and Estuaries Protection Program Bill*. Paper presented at the Technical Conference on Coastal Water Quality Conference in Melbourne, FL.
- 9 Knox, C. C. & Jacques, P. (2016, April). *Policy Opportunities in a Warming World: A Case Study of Climate Change Tweets during Super Storm Sandy*. Paper presented at the Public Administration Research Conference in Orlando, FL. **(Best Paper Award)**
- 8 Knox, C. C. (2015, May). *University-Community Emergency Management Partnerships: Bridging Different Worlds for Common Goals*. Paper presented at the Governor’s Hurricane Conference in Orlando, FL.
- 7 Knox, C. C. & Riegler, L.\* (2014, April). *Local Nonprofit Organizations’ Perspective on “Collaboration” with National Nonprofit Organizations after Multiple Disasters*. Paper presented at the Public Administration Research Conference in Orlando, FL.
- 6 Knox, C. C. (2012, December). *Emergency Management Service Learning: Assisting in Building a More Resilient UCF Campus*. Paper presented to the UCF Winter Faculty Conference in Orlando, FL.
- 5 Knox, C. C. & Kapucu, N. (2012, February). *Utilization of Service Learning in Emergency Management Programs in the U.S*. Paper presented at the Florida Emergency Preparedness Association Annual Meeting in Daytona Beach, FL.
- 4 Knox, C. C. (2012, February). *Program Evaluation: Using Performance Measurement Systems*. Paper presented at the 11th Annual Central Florida Community Partners Nonprofit Management Conference in Orlando, FL.
- 3 Knox, C. C. (2011, December). *Grading Content Rather than Grammar and Formatting: Helping Students Systematically Edit Their Papers*. Paper presented to the UCF Winter Faculty Conference in Orlando, FL.
- 2 Knox, C. C. (2011, March). *Healthy Waters: EPA’s Numeric Nutrient Water Quality Standards and Orlando’s Easterly Wetland Park*. Paper presented at the 5<sup>th</sup> Annual Public Administration Research Conference in Orlando, FL.

- 1 Knox, C. C. (2008, September). *Passing the Northern Everglades Bill: A case study applying theories of policy change*. Paper presented at the Southeast Conference on Public Administration in Orlando, FL. (**Collin's Award for Best Doctoral Student Paper**)

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## TEACHING AND SUPERVISION EXPERIENCE

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### **Teaching Expertise**

Environmental Planning and Policy, Environmental Management, Disaster Response and Recovery, Managing Emergencies and Crises, Policy Theory

### **Courses Taught**

**University of Central Florida**

**College of Community Innovation and Education**

#### **IDS 3150: *Foundations of Environmental Studies***

An overview of the approaches taken by different disciplines to address regional, national, and global environmental issues. (*Undergraduate, face-to-face*) Summer 2016

#### **PAD 3003: *Public Administration in American Society***

An examination of the basic environment, culture, and organization of public administration in the United States. (*Undergraduate, online*) Spring 2010 (2 sections)

#### **PAD 3733: *Professional Administrative Writing in the Public Sector***

Professional and technical writing for the field of public administration. (*Undergraduate, face-to-face, Created course*) Fall 2010, Spring 2011, Summer 2011

#### **PAD 3933H: *Planning and Policy Perspectives on Everglades Restoration***

Florida Everglades ecosystem restoration program from planning, policy, and management perspective. Policy history of Central/South Florida Flood Control Project, development of Comprehensive Everglades Restoration Program. (*Undergraduate, face-to-face (transitioned to online due to COVID-19), Co-Created Honors Course*) Spring 2020, Fall 2021

#### **PAD 4034: *The Administration of Public Policy***

Problems of values, interests, and objectives and their impact on the administration of public programs, stressing the interplay between social values, policies and administration. (*Undergraduate, face-to-face*) Spring 2010 (2 sections)

#### **PAD 4104: *Administrative Theory***

A review of the behavioral aspects of the administrative process, its impact on organizational goal achievement and on supervisory strategies. Some social and structural pathologies affecting administrative practice. (*Undergraduate, face-to-face*) Spring 2010

#### **PAD 4351: *Issues in Environmental Program Management***

The study of environmental policy making processes, programs, and problems through lectures, field study, and research projects. (*Undergraduate, face-to-face*) Fall 2010, Fall 2011, Fall 2012, Fall 2013, Fall 2014, Fall 2015, Fall 2016, Fall 2017, Fall 2018

#### **PAD 4371: *Community Resiliency and Sustainability***

Issues of community resiliency & sustainability specific to emergency & crisis management. Includes coverage of public policy & management, urban planning & development, and community sociology. (*Undergraduate, face-to-face, online*) Fall 2018, Fall 2020

**PAD 4395: *Disaster Response and Recovery***

Individual, group, organizations, and community behavior and recovery from disasters. Service delivery strategies are highlighted, and complex dynamics of the recovery process are emphasized. *(Undergraduate, face-to-face, transitioned to online Spring 2015, capstone experience) Spring 2013, Fall 2013, Spring 2014, Fall 2014, Spring 2015, Spring 2016, Spring 2017, Fall 2017, Spring 2018*

**PAD 6086: *Advanced Concepts and Applications in Emergency and Crisis Management*** Combines knowledge and skills gained and applies them in an integrative manner to challenges facing emergency managers today. Provides a foundation to be an effective leader in emergency management. *(Graduate, online, created) Spring 2020, Fall 2020, Spring 2021, Fall 2021, Spring 2022*

**PAD 6353: *Environmental Planning and Policy***

Underlying concepts, approaches, and critical issues in the field of environmental planning and management. Environmental planning processes will be examined from various political/ geographical scales and within a policy content. *(Graduate, face-to-face; transitioned to online 2021) Spring 2012, Spring 2013, Spring 2014, Summer 2014, Spring 2016, Spring 2017, Spring 2018, Spring 2019, Spring 2020, Spring 2021, Spring 2022*

**PAD 6397: *Managing Emergencies and Crises***

Analyzes and integrates the basic crisis management steps: hazard mitigation, disaster preparedness, disaster response, and recovery –building analytical and practical skills necessary to perform effectively in homeland security/emergency management-related positions. *(Graduate, transitioned to online, service learning) Fall 2012, Fall 2015, Summer 2019*

**PAD 6958: *Governance Field Study: Metropolitan Governance in Seoul***

The Seoul, Korea Metropolitan Government (SMG) in partnership with the University of Seoul has designed “Case Study: Policy Management in Seoul” for graduate students in public administration and related fields to experience and understand Korea's politics, economy and culture during their stay in one of Asia’s largest, most modern, and progressive cities. This course, which is only offered at select universities in the U.S., allows students to spend 7 days in Seoul, South Korea – interacting with SMG leaders and visiting field sites. *(Graduate, face-to-face, study abroad) Fall 2016*

**Florida International University**

**Steven J. Green School of International Affairs**

**PAD 3003: *Introduction to Public Administration***

Provides an overview of the field of public administration by focusing on its development and importance in modern government operations. *(Undergraduate, face-to-face)*

**PAD 3804: *Government and Administration of Metropolitan Areas***

An intensive analysis of administrative problems in large complex urban areas encompassing many political entities. Examines overlapping relations among municipalities with special attention given to Miami-Dade County as well as current trends in public management and future directions for change. *(Undergraduate, face-to-face)*

**PAD 4103: *Politics of Administrative Organizations***

The role of political processes in relationship to public organizations and the types of intra-and interorganizational politics which are unique to public organizations. Effects of these political processes upon organizational performance and their role in promoting or inhibiting organizational change. *(Undergraduate, transitioned to online)*

**PAD 4723: *Applied Research Methods for Policy & Management***

Familiarize students with the basic approaches to social research as applied in public and service settings. Emphasis on techniques for organizing and presenting data for policy and management. *(Undergraduate, face-to-face)*

### **Teaching Enhancement Activities**

FEMA's Annual Emergency Management Higher Education Conference. June 2012, 2016-2022

Governor's Hurricane Conference. 2012, 2014-2016, 2018-2020 (cancelled in 2021), 2022

National Hurricane Conference. 2018

Crisis Leadership and Decision-Making Training (CEUs 0.40). DHS and FEMA – May 2018

Public Works: Florida's Water/Wastewater Agency Response Network (FlaWARN). 2015

Hurriplan: Resilient Building Design for Coastal Communities, FEMA. 2014

FEMA Multi-Hazard Emergency Management Planning for Higher Education Training. 2012

Multiple FEMA Independent Study courses

Advanced Social Strategies for Emergency Communications (FEMA TS CP4). May 2012

Management of Spontaneous Volunteers in Disasters (FEMA TS EM15). May 2012

Post-Disaster Redevelopment Planning: How to Dominate in Long-Term Recovery (FEMA TS RM4). May 2012

Extreme Post-Disaster Redevelopment Planning (FEAM TS RM5). May 2012

National Hurricane Center Tour – May 2012

UCF Faculty Development Conference. Winter and Summer 2011; Winter 2012; Summer 2013; Winter 2014; Summer 2014; Summer 2017

UCF COHPA Summer Research Institute. 2011

UCF Division of Continuing Education, Access Level 1, 2, and 3 Training. Spring 2011

Online Course Development Certification Course (IDL 6543). Spring 2011

The Academy for the Art of Teaching at Florida International University. 2008

Teaching Excellence Series at Florida State University, Attendee. 2008

Program for Instructional Excellence Teaching Certification at Florida State University. 2007

### **Doctoral Dissertation & Thesis Work**

#### **Doctoral Dissertation Committees**

##### **Chair**

Eskamani, A. (2021-present). Communicating a crisis: Analysis of COVID-19 communications via Twitter. (Ph.D. in Public Affairs).

Rios, A. (2020-2022). Defunding law enforcement: Impacting fire departments' ability to implement National Fire Protection Association 3000 standards when responding to active shooter mass casualty incidents? (Ph.D. in Public Affairs).

##### **Member**

Kazimov, E. (2021-present). Role of technology-mediated devices in improving citizen attitudes of trust in local governments directly or indirectly via citizen participation. (Ph.D. in Public Affairs). Chair: Dr. Thomas Bryer.

Hawkins, M. (2019-present). Health and hunger collaboratives: A process evaluation. (Ph.D. in Public Affairs). Chair: Dr. Thomas Bryer.



- Belligoni, S. (2020-present). Coordinating the chaos: The influence of institutions on multi-actors coordination in emergency management. (Ph.D. in Security Studies). Chair: Dr. Barbara Kinsey
- Romanowski, A. (2018-present). An epidemiological study of recreational boating accidents in the state of Florida: 2014-2016. (Ph.D. in Public Affairs). Chair: Dr. Chris Emrich.
- Tyler, J. (2022). Evidence cultures, organizational capacity, and performance in community flood risk management. (Ph.D. in Public Affairs). Chair: Dr. Akeem Sadiq.
- Chaundry, S. (2020). Scalable communication frameworks for multi-agency data sharing. (Ph.D. in Computer Engineering). Chair: Dr. Murat Yuksel.
- Santis, E. (2020). Postcolonial public administration: A critical discourse analysis. (Ph.D. in Public Affairs). Chair: Dr. Staci Zavattaro.
- Payne, J. (2019). Community responses to mass casualty event: A mixed-methods approach. (Ph.D. in Politics, Security and International Affairs). Co-Chairs: Drs. Roger Handberg and Thomas Dolan.
- Haupt, B. (2018). The use of crisis communication strategies to build community resilience: Evidence from emergency managers. (Ph.D. in Public Affairs). Chair: Dr. Naim Kapucu.
- Carnegie, V.T. (2018). Government responsiveness in matters of racial sensitivity: A multi-case study analysis regarding public display of the confederate flag. (Ph.D. in Public Affairs). Chair: Dr. Thomas Bryer.
- Walden, A. (2018). Risk in privacy breach determination: The application of prospect theory to healthcare privacy officers. (Ph.D. in Public Affairs). Chair: Dr. Kendall Cortelyou-Ward.
- Khosa, S. (2013). Examining Multi-level and Inter-organizational Collaborative Response to Disasters: The Case of Pakistan Floods in 2010. (Ph.D. in Public Affairs). Chair: Dr. Naim Kapucu. College of Health and Public Affairs Best Dissertation Award.
- Panno, P.L. (2013). Variability in conservation planning: A case study of Florida county governments. (Ph.D. in Biology). Chair: Dr. Reed Noss.
- Lebrede, N. (2012). Implementing sustainability Initiatives: A study of U.S. local governments. Ph.D. in Public Affairs). Chair: Drs. Naim Kapucu and XiaoHu Wang.
- Demiroz, F. (2012). Cross-Sector and Inter-Organizational Collaborative Capacity in Community Disaster Resilience and Sustainability: Evidence from Central Florida Counties. (Ph.D. in Public Affairs). Chair: Dr. Naim Kapucu.
- Mikovsky, L.P. (2012). Community participation and travel choice: An analysis of central Florida new urban and conventional suburban residents. Ph.D. in Public Affairs). Chair: Dr. Ronnie Korosec.
- Tongue, A. (2011). Organizational support, organizational citizenship behavior, and perceived performance in crime scene investigation units of Turkish National Police. (Ph.D. in Public Affairs). Chair: Dr. Naim Kapucu.
- Garayev, V. (2011). The Impact of Organizational Goals, Technology Utilization and Interorganizational Trust on Network Formation and Sustainability: The Case of Emergency Management in the US. (Ph.D. in Public Affairs). Chair: Dr. Naim Kapucu.

## **Master's Thesis Committees**

### **Member**

- Alvaro, F. (2019). Miami-Dade task force: A content analysis of how coastal communities view sea level rise as a threat. (Political Science). Chair: Dr. Peter Jacques.
- Dellert, C. (2015). Risk perceptions of climate change in international environmental negotiations. (Political Science). Chair: Dr. Peter Jacques.

## **Honors in the Major Thesis Committee**

## Member

Ghersetich, J. (2012). Arts Targeted Local Economic Development: Florida Cities with Flair. (Public Administration). Chair: Dr. Chris Hawkins.

## PROFESSIONAL SERVICE & GOVERNANCE

### Professional Service

- American Society for Public Administration. 2004-present
  - Pandemic Task Force. 2021-2024
  - Past Chair, Section for Emergency and Crisis Management. 2021-2024
  - Chair, Section for Emergency and Crisis Management. 2018-2021
  - Board Member, Section for Environment and Natural Resource Administration. 2011-present
  - Mentor, Founding Fellows, 2015-2016; 2020-2021
  - Membership Chair, Section for Emergency and Crisis Management. 2012-2017
  - Board Member, Section for Emergency and Crisis Management. 2013-2018
  - Social Media/Membership Chair, Section for Environment and Natural Resource Administration. 2011-2018
  - Student Paper Award Committee, Section for Environment and Natural Resource Administration. 2016-2017
  - Secretary, Central Florida Chapter of ASPA. 2011-2015
- *Public Administration Review* Virtual Workshop Symposium (The Nexus between Emergency Management, Public Health, and Equity: Responding to crisis and mitigating future hazards), Guest Editor/Facilitator: Knox, C.C., Lopez-Littleton, V., & Thornton, T.E. February 2022.
- *Public Administration Review* Chet Newland Award Committee, Member. 2020-present
- Florida Emergency Preparedness Association Mentorship Program, Mentor. 2021-present
- Florida International University, Research Center in Minority Institutions Grant Program, Mentor to Dr. Tina Young. 2020-present
- FEMA, Higher Education Symposium, Innovative Curriculum & Pedagogy Track, Track Chair and proposal reviewer. 2021-present
- FEMA, Special Interest Group - Scholarship of Teaching and Learning, Creator/Chair. 2018-2019; Member 2019-present
- FEMA, Scholarship of Teaching and Learning Award. Creator and Selection Committee Chair. 2017-present
- FEMA, Higher Education Symposium Planning Committee, Member. 2017-present
- FEMA, Region IV Academic Collaborative, Founding Member. 2020-present
- FEMA, Scholarship of Teaching and Learning Focus Group. Organizer. 2017-2018
- FEMA, Discipline Focus Group. 2017
- Southeastern Conference for Public Administration
  - Nominations Committee Member. 2016-2017
  - Pugliese Award Committee Member. 2017-2018
- APPAM Conference Panel Organizer, Coastal Resiliency and Sustainability: Evidence-based Policy Implementation from U.S. Coastal Regions. 2015
- Governor's Hurricane Conference Panel Organizer, Experiential Learning in Emergency Management Higher Education. 2015
- Ad-hoc Manuscript Reviewer for Refereed Journals. 2010-present
  - Public Administration and Policy Journals
    - *Public Administration Review*
    - *American Review of Public Administration*

- *Public Performance and Management Review*
- *Public Administration*
- *Administrative Theory & Praxis*
- *American Political Science Review*
- *Policy Sciences Journal*
- *Journal of Public Affairs Education*
- *Local Government Studies*
- *Public Integrity*
- *Public Administration Quarterly*
- *Applied Social Theory*
- *Journal of Business Ethics*
- Emergency and Crisis Management Journals
  - *Risk, Hazards, and Crisis in Public Policy Journal*
  - *Journal of Emergency Management*
  - *Natural Hazards Review*
  - *Journal of Homeland Security and Emergency Management*
  - *International Journal of Security, Preparedness, and Resiliency Education*
  - *Geoform*
  - *Frontiers in Communication: Disaster Communications*
- Environmental Planning and Management Journals
  - *Environmental Politics*
  - *Journal of Environmental Policy & Planning*
  - *International Journal of Environmental Research and Public Health*
  - *Organization & Environment*
  - *Journal of Environmental Planning and Management*
  - *Planning Practice and Research*
  - *Urban Review*
  - *Planning Practice and Research*
  - *Florida Scientist*

### **Professional/Invited Presentations (57)**

#### **External to UCF (26)**

- 26 Knox, C.C. “Coastal Planning for Climate Change.” Worldwide Teach-In for Climate Change. March 2022
- 25 Rivera, J.D., & Knox, C.C. “Defining Social Equity in Emergency Management: A Critical First Step in the Nexus.” Public Administration Review’s Virtual Workshop Symposium, *The Nexus Between Emergency Management, Public Health, and Equity*. February 16, 2022
- 24 Knox, C.C. Old Dominion University, Center for Coastal Physical Oceanography and Institute for Coastal Adaptation & Resilience (ICAR) Spring 2022 Virtual Seminar Series, “Documenting Lessons Learned is Not Enough: Post-Disaster Planning for Coastal Resilience.” January 2022
- 23 Knox, C.C. ASPA Book Talk, “Cultural Competency in Emergency and Crisis Management” with Dr. Brie Haupt. September 2021
- 22 Knox, C.C. American Meteorological Society’s Early Career Leadership Academy, “Leadership in a Crisis”. March 2021
- 21 Knox, C.C. Texas A&M, “Are We Bouncing Forward? Post-Disaster Coastal Resilience in Florida and Louisiana.” March 2020 (Cancelled due to COVID-19)
- 20 Knox, C.C. University of Louisiana, Lafayette, “Are We Bouncing Forward? Post-Disaster Coastal Resilience in Louisiana and Florida.” March 2020

- 19 Knox, C.C. University of New Orleans, “Post-Disaster Coastal Resilience in Louisiana and Florida: Are We Bouncing Forward?” March 2020
- 18 Knox, C.C. Orlando Science Center, “The Speed of Fright: When #Disaster Trends.” October 2019
- 17 Knox, C.C. East Central Florida Regional Planning Council, “Multiple Plan Analysis for New Smyrna Beach and Volusia County.” May 2019
- 16 Knox, C.C. Federal Emergency Management Agency (FEMA) Higher Education Symposium, “Scholarship of Teaching and Learning Community Dialogue.” June 2018
- 15 Knox, C.C. Central Florida ASPA, “Social Justice, the Environment and Public Health.” February 2018 (organized panel and panellist)
- 14 Knox, C.C. Federal Emergency Management Agency (FEMA) Higher Education Webinar Series, “Scholarship of Teaching and Learning Focus Group”. December 2017
- 13 Knox, C.C. Federal Emergency Management Agency (FEMA) Higher Education Webinar Series, “Emergency Management Higher Education Symposium Highlights”. July 2017
- 12 Knox, C.C. Federal Emergency Management Agency (FEMA) Higher Education Conference, “Publishing Advice to Young Scholars Panel.” June 2017
- 11 Knox, C.C. Central Florida ASPA, “Panel on Environmental Issues Impacting the Health of Our Communities.” February 2017 (organized panel and panellist)
- 10 Knox, C.C. Federal Emergency Management Agency (FEMA) Higher Education Webinar Series, “Incorporating Cultural Competency Skills in Emergency Management Higher Education” with Brie Haupt (doctoral student). December 2016
- 9 Knox, C.C. Bill Anderson Fund Professional Development Series webinar, “Obtaining Hands-On Experience in the Hazard and Disaster Field.” September 2016
- 7 Knox, C.C. City of Orlando Citizen Planner Academy Series, “Emergency Resource Management.” June 2016
- 6 Knox, C.C. International Association of Fire Chiefs, “Cultural Competency.” March 2016
- 5 Knox, C.C. Florida Emergency Preparedness Association, Board of Directors, “Crisis Incident Stress Management of the Local Emergency Manager in the United States.” February 2016
- 4 Knox, C.C. Florida Grant Developers Network K-12, Winter Training Conference, “Editing and Polishing Your Grant Proposals”. February 2014
- 3 Knox, C.C. City of Orlando Citizen Planner Academy Series, “Emergency Resource Management”. June 2013
- 2 Knox, C.C. Grant Network Professionals, “Grant Writing Skills: Editing and Polishing Techniques”. January and April 2012
- 1 Knox, C.C. Federal Grant Conference hosted by Representative Bill Posey at the Florida Institute of Technology, “Program Evaluation: Using Performance Measurement Systems for Grants”. September 2011

**Internal to UCF (31)**

- 31 Knox, C.C. Center for Public and Nonprofit Management, “Cultural Competency Workshop.” (invited to facilitate this workshop to practitioners) March 2022
- 30 Knox, C.C. UCF LIFE, “Ah one, and ah two, and ah three: Lessons Learned from Recent Compounding Disasters.” January 2022
- 29 Knox, C.C. CWR 6660 Water Policy, “Local Government Coastal Planning Capacity.” October 2021
- 28 Knox, C.C. National Center for Integrated Coastal Research’s Lunch on the Coast Lecture Series, “Hurricanes, flooding, and a pandemic, Oh my! Impact of compounding disasters on coastal zone planning.” September 2021

- 27 Knox, C.C. College of Science Distinguished Lecture Series, "Coastal Disasters: Preparing Resilient Communities." January 2020
- 26 Knox, C.C. Learning Institute for Elders, "Are We Planning for Resilient Communities?" January 2019
- 25 Knox, C.C., Center for Faculty Excellence, "Career Planning Process Panel." February 2018
- 24 Knox, C.C. Student Government Association, "Water Safety Panel." February 2017
- 23 Knox, C.C. PAD 4822 Intergovernmental Administration, "Collaborative Emergency Management." February 2017
- 22 Knox, C.C. Faculty Center for Teaching and Learning, "Qualitative Methods in SoTL Research: Incorporating Cultural Competency Skills in Emergency Management Education Case Study." October 2016
- 21 Knox, C.C., PAD 4822 Intergovernmental Administration, "Collaborative Emergency Management." September 2016
- 20 Knox, C.C. , PAD 6700 Research Methods in Public Administration, "Basics of Qualitative Research." April 2016
- 19 Knox, C.C. PAD 6353 Environmental Planning and Policy, "Coastal Resilience". March 2015
- 18 Knox, C.C. PAD 7057 Advanced Public Management, "Narrative Analysis in Public Administration". February 2015
- 17 Knox, C.C. Center for Success of Women Faculty, "Strategies of Selecting Mentors". May 2014
- 16 Knox, C.C. Faculty Panel, "Women in Academia Workshop". April 2014
- 15 Knox, C.C. PCB 3301C Aquatic Ecology, "Restoring the Everglades: Politics, Narratives, and Challenges". April 2014
- 14 Knox, C.C. Public Administration Colloquium Series, "21st Century Crisis Challenge: Climate Change Research in Public Administration Literature." March 2014
- 13 Knox, C.C. Faculty Panel, "Women in Academia Workshop". October 2013
- 12 Knox, C.C. Biology Colloquium Series, "Restoring the Everglades: The Effect of Narratives on a Science Policy Goal". February 2013
- 11 Knox, C.C. Public Administration Colloquium Series, "Direct Observation of Climate-Related Narratives in Social Networks". February 2013
- 10 Knox, C.C. Center for Public and Nonprofit Management, VISTA Program, "Program Evaluation: Using Performance Measurement Systems". August 2012
- 9 Knox, C.C. Knights Write Showcase, Faculty Panel: "The Importance of Writing in Faculty Lives". February 2012
- 8 Knox, C.C. New Faculty Orientation, "The Tenure Track: Advice for the First Year". August 2011
- 7 Knox, C.C. PAF 7057: Public Administration Advanced Seminar, "Public Administration and Critical Theory". April 2011
- 6 Knox, C.C. PAF 7000: Public Affairs Foundations, "Overview of Critical Theory and Its Application to Research". December 2010
- 5 Knox, C.C. Public Administration Colloquium Series, "Applying Habermas's Critical Theory to Public Administration and Policy: A Case Study of the Florida Everglades Restoration Program". October 2010
- 4 Knox, C.C. Public Administrators in the Governance Process Course, "Philosophical Assumptions: Critical Theory's view of Human Nature and Society". September 2009
- 3 Knox, C.C. Florida State University, Terrorism and Emergency Management Courses, "APA Style - An Overview and Guide". February 2007, September 2007, February 2008
- 2 Knox, C.C. Tallahassee Community College, Introduction to Public Administration Course, "Global Warming: The Politics Behind the Crisis". April 2006

1 Knox, C.C. Florida State University, Askew School Colloquium Series, “State policy innovation: A study of comprehensive state wetland protection programs”. June 2005

### **Media Interviews (10)**

- 10 Knox, C.C. *Orlando Sentinel*. “From hurricanes to mass shootings, Florida universities train up crisis management leaders.” February 2021 [Hyperlink to Article](#)
- 9 Knox, C.C. *UCF Today*. “Into the heart of a crisis” April 2020 [Hyperlink to Article](#)
- 8 Knox, C.C. *Forbes*. “Why Saying ‘It Is Just A Tropical Depression Or Storm’ Should Be Banished Forever.” September 2019. [Hyperlink to Article](#)
- 7 Knox, C.C. *Government Technology*. “UCF Emergency Management Degree Programs Evolve with the Times.” July 2019. [Hyperlink to Article](#)
- 6 Knox, C.C. *Orlando Sentinel*. “Florida’s Universities Offer Crisis Management Training.” June 2019 [Hyperlink to Article](#)
- 5 Knox, C.C. *Telemundo*, “Planning for Sea Level Rise.” November 2017
- 4 Knox, C.C. *National Public Radio*. Market Place. “FEMA’s Atlanta Distribution Center has been running for about 17 hours a day since Hurricane Harvey.” September 2017 [Hyperlink to Article](#)
- 3 Knox, C.C. *WMFE National Public Radio*, “Intersection: Preparing for Hurricane Irma.” September 2017
- 2 Knox, C.C. *WMFE National Public Radio*, “Hurricane Irma Briefing.” September 2017
- 1 Knox, C.C. & Kapucu, N. *National Public Radio*. Background Briefing radio show, “Joint Law Enforcement Response in Orlando.” June 2016

### **Invited Reviewer**

- 2022 Track chair and proposal reviewer for the Scholarship of Teaching and Learning Track, Federal Emergency Management Agency’s Higher Education Symposium.
- 2021 Expert external reviewer for the U.S. Department of Homeland Security, Scientific Leadership Awards for Minority Serving Institutions.
- Master of Disaster Management, Delphi Study Focus Group, Center for Research and Training in Disaster Medicine, Humanitarian Aid and Global Health - Università del Piemonte Orientale, Novara, Italy.
- External Reviewer for the Master of Science in Emergency Management Program, University at Albany, SUNY, College of Emergency Preparedness, Homeland Security, and Cybersecurity.
- 2020 Track chair and proposal reviewer for the Innovative Curriculum & Pedagogy Track, Federal Emergency Management Agency’s Higher Education Symposium.
- Expert external reviewer for the U.S. Department of Homeland Security, Scientific Leadership Awards for Minority Serving Institutions.
- 2019 Track chair and proposal reviewer for the Scholarship of Teaching and Learning Track, Federal Emergency Management Agency’s Higher Education Symposium.
- 2018 Track chair and proposal reviewer for the Scholarship of Teaching and Learning Track, Federal Emergency Management Agency’s Higher Education Symposium.

Proposal reviewer for the American Society for Public Administration Conference, Infrastructure Track.

2017 Expert external reviewer for the U.S. Department of Homeland Security, Science & Technology Coastal Resilience Center of Excellence.

Expert external reviewer for the Oregon Sea Grant Program.

Track chair and proposal reviewer for the Scholarship of Teaching and Learning Track, Federal Emergency Management Agency's Higher Education Symposium.

2015 Expert External Reviewer for the U.S. Department of Agriculture, National Institute of Food and Agriculture, Climate Change Synthesis and Assessment Project.

2014 Expert External Reviewer for the U.S. Department of Homeland Security, Science & Technology Coastal Resilience Center of Excellence.

### **Editorial Board Experience**

2019 – present Editorial Board Member, *Public Administration Review*

2021 – present Associate Editor, *Journal of Homeland Security and Emergency Management*

2021 – present Associate Editor, *Natural Hazards Review*

2020 – present Editorial Board Member, *Journal of Emergency Management*

2018 – present Editorial Board Member, *International Journal of Security, Preparedness, and Resilience Education*

2015 – present Editorial Board Member, *Frontiers in Communication: Disaster Communication*

2017 – 2019 Associate Editor for Emergency Management, *Public Administration Review*

### **University of Central Florida**

#### **University Level**

- National Center for Integrated Coastal Research, Associate Professor and Leadership Team, 2017-present
- Sustainable Coastal Systems. Core Faculty. 2015-present
- Integrated Coastal Systems Ph.D. Development Committee. Member. 2019-present
- Puerto Rico Research Hub. Affiliated Faculty. 2020-present
- Office of Research External Review, Research Active Faculty Representative, 2021
- Scholarship of Teaching and Learning Award Committee, Member, 2018
- Faculty Senate. 2015-2017
  - Steering Committee. 2016-2017
  - Graduate Curriculum Committee. 2015-2016
  - University Master Planning Committee. 2016-2017
- Center for Success of Women Faculty, Board Member. 2011-2017
  - Multiple subcommittees. 2011-2017
- Sustainability Council. 2015-2020

- Sustainability Curriculum Committee. 2015-2020
- Environmental Studies Curriculum Committee. 2016-2019
- Undergraduate Research Council. 2014-2015

### **College Level**

- Graduate Curriculum Committee. 2018-2019. College of Community Education and Innovation
- Faculty Council. 2013-2015
- Safety Committee. 2013-2014
- Instructor/Lecturer Promotion Committee. 2011-2013
- School Director Search Committee. 2014-2015

### **School Level**

- BA/BS in Emergency Management Program Liaison, 2021-present
- Emergency Management & Homeland Security Advisory Board, Creator/Member. 2013-present
- Ph.D. Development Committee. 2019-present
- Masters of Disasters Lecture Series, Co-Creator/Organizer, 2021-present
- Instructor/Lecturer Promotion Committee. 2013-present
- Social Justice, Equity, Diversity, & Inclusion Committee, Founding Member. 2020-present
- Dissertation Committee Member. 2011-present
- Undergraduate Council. 2019-2020; 2021-present
- Master of Emergency and Crisis Management Program Director, 2018-2021
- Director's Council, Chair. 2016-2020; Member. 2011-2021
- Public Service Recognition Award, Chair, 2021
- Search Committees. 2011-2018
  - Chair of Two Search Committees, 2015-2016
- Emergency Management & Homeland Security Program Director. 2011-2018
- Development Committee, Member. 2017-2018
- Public Service Recognition Award, Planning Committee Member. 2017-2018
- Teaching Circles, Organizer. 2016-2018
- Urban and Regional Planning Advisory Board, Member. 2012-2018
  - Development Committee
  - Curriculum Committee for Environmental Specialization, Chair
- Center for Public and Nonprofit Management, Sustainability Leader. 2012-2014
- Honors in the Major Thesis Committee, Member. 2011-2013
- Public Administration Research Conference, Chair. 2012; Past-Chair. 2013; Committee Member. 2011-2013

### **Mentorship to Students**

- Program Liaison to the BA/BS in Emergency Management Program. 2021-present
- Master of Emergency and Crisis Management Program Director, Advisor to 100-150 students annually. 2018-2021
- Emergency Management Student Association, Advisor Support. 2012-2021
- Emergency Management Emergency Management & Homeland Security Program Director, Advisor to 50-100 students annually. 2011-2018
- NASPAA National Student Competition, Advisor. 2016
- American Society for Public Administration Central Florida Chapter, Secretary. 2010-2015
  - Liaison between local chapter and students
- Organization for Public Administration, Advisor. 2013-2014



- Annual State Capital Trip, Organizer and Advisor. 2012-2014
- Urban Land Institute Central Florida Chapter. 2010-2013
  - Liaison between local chapter and students

### Community Level (Selected)

- Columbia Elementary School Parent Teacher Association, Volunteer 2020-present; Vice-President of Events, 2021-present
- UCF Knights Pantry, Donation Drive Organizer. February 2017; February 2018; October 2018; February 2019; February 2020
- Shoreline Restoration at the Canaveral National Seashore. June 2014, February 2018
- Clean the World Volunteer. September 2014; April 2015; April 2016; October 2017
- Zebra Coalition Volunteer. November 2013
- Shoreline Restoration at the Eldora State House in Canaveral National Seashore. June 2013, April 2018
- Oyster Mat Creation at UCF with Dr. Linda Walters. September 2011; February 2012
- Air Potato Invasive Species Raid Volunteer. January 2011
- ASPA National Conference Volunteer. 2009
- American Red Cross Volunteer for Hurricane Katrina. 2005
- The Nature Conservancy Service Learning/Volunteer. January 2004-August 2005
- TreesAcadiana, Member/Publicity Committee 1999-2002; Publicity Chairperson 2002
- Lafayette Hazardous Waste Day Volunteer. 1996-1999, 2001
- Louisiana Environmental Action Network. Volunteer/Member. 1996-2002

### Professional Memberships and Affiliations

American Society for Public Administration

Section on Emergency and Crisis Management

Section for Women in Public Administration

Section on Environmental and Natural Resources Administration

Section on Public Administration Education

Section on Democracy and Social Justice

The LGBT Advocacy Alliance

Florida Emergency Preparedness Association

Association for Public Policy Analysis and Management

American Political Science Association

Midwest Political Science Association

Urban Land Institute

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## PROFESSIONAL EXPERIENCE

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**Research Analyst**, Center for Disaster Risk Policy, Tallahassee, FL, September 2003-May 2008

**Editorial Assistant**, *Public Integrity* Journal, Tallahassee, FL, August 2005-May 2008

**Administrative Assistant**, Human Services Department, Florida Division of Emergency Management, Tallahassee, FL, September 2003-December 2003

**Planning and Marketing Assistant**, Traffic and Transportation Department, Lafayette, LA, July 2002-August 2003

**Interpretive Specialist** for the Coastal Wetlands Planning, Protection and Restoration Act, Johnston Controls, Inc., USGS National Wetlands Research Center, Lafayette, LA, March 2001-April 2002