

# Conflict Resolution and Analysis Certificate

The Conflict Resolution and Analysis Certificate seeks to provide students with an interdisciplinary study of and the practical tools to analyze and resolve conflicts in a variety of settings. This certificate is appropriate for any student planning to attend law school, planning to seek employment in a law office, law enforcement, human resources, communication, business, government, etc.

## Required Courses (9 hours)

Students are required to complete the following courses:

- PLA 4240 Negotiation Alternatives in Law
  - *\*Course prerequisite ENC 1102*
- PLA 4244 Community Mediation and Conflict Resolution
  - *\*Course prerequisite PLA 3014*

Students are required to complete one of the following (pick 1):

- PLA 4243 Negotiation in Practice
  - *\*Course prerequisite PLA 4240*
- PLA 4942 Mediation Practicum
  - *\*Course prerequisite PLA 4240 or PLA 4244*
- *If both are taken, one can count towards the certificate's restricted elective*

## Electives (6 hours)

Students are required to complete two (2) courses from the following list:

- COM 3802 Principles of Communication and Conflict
  - *\*Course prerequisite Communication and Conflict major, or COM 1000, SPC 1603, or SPC1608; or C.I.*
- COM 4803 Third Party Processes and Intervention
  - *\*COM 3802 and Communication & Conflict Major; or C.I.*
- COM 4804 Communication in Cultural Conflict Context
  - *\*Course prerequisite Communication and Conflict major, COM 3311, or COM 3800; or C.I.*
- COM 4805 Transformative Communication
  - *\*Course prerequisite Communication and Conflict major, COM 3311, or COM 3800; or C.I.*
- MAN 4441 Conflict Resolution and Negotiation
  - *\*Course prerequisite Business major or MAN 3025.*
- PAD 3040 Ethics and Values in Public Administration
  - *Course prerequisite junior standing; Public Administration major or declared Leadership Studies Certificate or declared Leadership Studies minor; or C.I.*
- PAD 4446 Multiculturalism in Public Administration
  - *\*Course prerequisite CCIE major or minor, and Junior standing; or C.I.*
- PAD 4822 Intergovernmental Administration
  - *Course prerequisite "C-" or better in PAD 3733. PR/CR: Junior standing and Public Administration major, or Emergency Management major, or Emergency Management and Homeland Security minor or Urban and Regional Planning minor, or C.I.*
- PLA 3014 Law and the Legal System
  - *\*Course prerequisite ENC 1101*
- SPC 4513 Argumentation and Debate
  - *\*Course prerequisite COM 1000, SPC 1603, or SPC1608; or C.I.*

## Other important things to know:

- 15 total hours for the certificate.
- A minimum overall GPA of 2.0 ("C") is required in courses used to satisfy the certificate.
- Internship or Independent Study credit cannot be used towards the certificate.
- Students are required to take courses as specified and to declare the certificate.
- Students can check the [current UCF Undergraduate catalog](#) for full course descriptions.