I can access the Internet. I can describe the functions and features of major types of electronic communications (listservs, e-mail, newsgroups, world wide web, chat and bulletin boards). I can list components required to access the Internet at home and work. I can send, receive, forward and print e-mail messages. I can upload and download files from the Internet. I can use the basic features of web browsers. I can find search engines on the Internet. I can use search engines on the Internet to find personal and professional Web site information, including advanced search strategies (e.g., boolean searches). I can evaluate and cite information on the Internet.

Basic Telecommunication Skills and Knowledge Checklist