

ALICE M. NOBLIN, PhD, RHIA, CCS

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EDUCATION and CREDENTIALS:

PhD, 2010 Public Affairs. University of Central Florida. Orlando, Florida.

MBA, 1983 Management. Georgia State University. Atlanta, Georgia.

BS, 1979 Medical Record Administration. University of Central Florida. Orlando, Florida.

American Health Information Management Association (AHIMA) Credentials

RHIA: Registered Health Information Administrator

CCS: Certified Coding Specialist

ACCOMPLISHMENTS:

Administrative and Service Highlights:

- 2017-2018, Faculty Fellow, Quality Enhancement Plan, Faculty Center for Teaching & Learning
- 2015, Excellence in Professional Service Award, College of Health & Public Affairs (COHPA)
- 2015-2017, Member, AHIMA Foundation Board of Directors
- 2013-2014, President, Florida Health Information Management Association (FHIMA)
- 2011-Present, Program reviewer, Commission on Accreditation for Health Informatics and Information Management Education
- 2009-2011, Director, FHIMA
- 2006-2007, President, Central Florida Health Information Management Association
- 2006-Present, Program Director, Health Informatics and Information Management Program

Research Highlights:

- 2016, UCF Research Incentive Award
- 2015, Inhouse Grant PI (\$7,500)
- 2014, AHIMA Triumph Award for Research
- 2014, Center for Innovative Healthcare, Inc. Grant PI (\$5,508)
- 2013, Yearbook of Medical Informatics, International Medical Informatics Association, article: "The Impact of Health Literacy on a Patient's Decision to Adopt a Personal Health Record"
- 2012, FHIMA Literary Award
- 24 peer reviewed articles
- Co-author of textbook, Learning to Code with CPT/HCPCS, Lippincott Williams & Wilkins
- 4 book chapters
- 6 Invited presentations at academic and practitioner conferences
- 16 Peer reviewed podium presentations at academic and practitioner conferences
- 9 Non peer reviewed presentations

Teaching and Advising Highlights:

- 2017, AHIMA Triumph Award for Education
- 2017, Dissertation Committee for Madhu Shettian
- 2016, FHIMA Educator Award
- 2015, UCF Teaching Incentive Program Award
- 2015, Dissertation Committee for Ibrahim Zeini
- 2014, Honors Thesis Committee Member for Naomi Ringer
- 2013, Dissertation Committee Member for Michael Loyal
- 2013, National Academic Advising Association Outstanding Faculty Advising Award, Certificate of Merit Recipient
- 2012, UCF Excellence in Undergraduate Advising Award

- 2012, COHPA Excellence in Undergraduate Advising Award
- 2011, COHPA Excellence in Undergraduate Teaching Award
- 2010, UCF Teaching Incentive Program Award

ACADEMIC AND PROFESSIONAL EXPERIENCE:

Associate Professor, Department of Health Management and Informatics. (August 2016-Present)
University of Central Florida, Orlando, Florida.

Assistant Professor, Department of Health Management and Informatics (Two years granted toward tenure). (August 2012-2016) University of Central Florida, Orlando, Florida.

Program Director, Health Informatics and Information Management Program. (August 2006 – Present) University of Central Florida, Orlando, Florida.

Instructor for Health Information Management Program. (August 2004 – August 2012) University of Central Florida, Orlando, Florida.

Adjunct Instructor for Health Information Management Program. (August 2001 – August 2004) University of Central Florida, Orlando, Florida.

Undergraduate Courses

Foundations of Health Information Management
Health Record Organization & Management
Health Information Department Management
Coding 1 (ICD-9-CM)
Coding 2 (CPT)
Medical Terminology
Management Affiliation (Capstone Internship)

Graduate Courses

Health Care Informatics and Information Technology
Health Informatics Applications/Project Management
Epidemiology, Analytics and Quality Management
Medical Terminology for Informatics Professionals
Health Care Informatics for Health Care Leaders

Adjunct Instructor for College of Health Sciences and Virtual Campus. (May 2001 – August 2007)
Brevard Community College, Cocoa, Florida.

Undergraduate Courses

Medical Terminology
Medical Machine Transcription

Medical Transcriptionist. (November 1984-May 2005) Worked in a variety of settings, including as supervisor (training new employees and managing day-to-day work flow) and independent contractor.

Director/Assistant Director of Medical Records. (July 1979-November 1984) Supervisory/management responsibilities in three different acute care facilities.

RESEARCH AND CREATIVE ACTIVITIES:

Peer Reviewed Journal Articles:

24. Gabriel, M., **Noblin, A.**, Rutherford, A., Walden, A., Ward, K. (2018) Data Breach Locations, Types and Characteristics Among US Hospitals. *The American Journal of Managed Care*, 24(2), 78-84.

23. Falen, T., **Noblin, A.**, Russell, O., Santiago, N. (2018) Using the Electronic Health Record Data in Real Time and Predictive Analytics to Prevent Hospital-Acquired Postoperative/Surgical Site Infections. *The Health Care Manager*, 37(1), 58-63.

22. **Noblin, A.**, Rutherford, A. (2017) Impact of Health Literacy on Senior Citizen Engagement in Healthcare IT Usage. *Gerontology and Geriatric Medicine*, 3, 1-8. doi: 10.1177/2333721417706300.
21. **Noblin, A.**, Cortelyou-Ward, K. (2016) Missing Link of the Health Information Exchange Loop: Engaging Patients. *International Journal of User-Driven Healthcare*, 6(2), 46-55. DOI: 10.4018/IJUDH.2016070103
20. Ton, S., **Noblin, A.**, Cortelyou-Ward, K., Nunez, V. (2016) Enhancing Patient Care and Care Coordination using Event Notification Systems. *Journal of Cases on Information Technology*, 18(1), 17-27.
19. **Noblin, A.**, Shettian, M., Cortelyou-Ward, K., Schack-Dugre, J. (2016) Exploring Physical Therapists' Perceptions of Mobile Application Usage Utilizing the FITT framework. *Informatics for Health and Social Care*, 42(2), 180-193. DOI: 10.1080/17538157.2016.1178118.
18. **Noblin, A.**, Cortelyou-Ward, K., Rutherford, A. (2016) Weathering the Storm: Disaster Preparedness and the Florida Health Information Exchange. *International Journal of Privacy and Health Information Management (IJPHIM)*, 4(2), 53-61. doi:10.4018/IJPHIM.2016070104.
17. **Noblin, A.**, Cortelyou-Ward, K., Rutherford, A. (2015) Health Literacy and the College Student: Impact of a Medical Terminology Course on Intention to Use a Personal Health Record. *Internet Journal of Medical Informatics*, 7(1), 1-8.
16. **Noblin, A.**, Walden, A., Safian, S. (2015) The Value of In-Person Exam Preparation Workshops in Obtaining an AHIMA Credential. *Educational Perspectives in Health Informatics and Information Management*, (Fall 2015), 1-6.
15. **Noblin, A.**, Cortelyou-Ward, K., Servan, R. (2014) Cloud Computing and Patient Engagement: Leveraging Available Technology. *Journal of Medical Practice Management*, 30(2), 89-93. Reprinted in *Podiatry Management*, (Sept., 2015), 65-72.
14. Penoyer, D., Cortelyou-Ward, K., **Noblin, A.**, Bullard, T., Talbert, S., Wilson, J., Schafhauser, B., Briscoe, J. (2014) Use of Electronic Health Record Documentation by Healthcare Workers in an Acute Care Hospital System. *Journal of Healthcare Management*, 59(2), 129-145.
13. Fabrizio, K., Grebner, L., Jones, J., Jones, T., Mancilla, D., **Noblin, A.**, Seabold, S. (2014). Evolving the PPE to Meet Changing HIM Workforce Needs. *Journal of AHIMA*, 85(1), 58-62.
12. Cortelyou-Ward, K., **Noblin, A.**, Kahlon, S. (2013). Competencies for Global Health Information Education: Leveraging the US Experience. *Educational Perspectives in Health Informatics and Information Management*, (Winter 2013), 1-8.
11. **Noblin, A.**, Cortelyou-Ward, K. (2013). Future Sustainability of the Florida Health Information Exchange. *Journal of Cases on Information Technology*, 15(3), 37-45.
10. **Noblin, A.**, Cortelyou-Ward, K., Cantiello, J., Bryer, T., Oliveira, L., Dangiolo, M., Cannarozzi, M., Yeung, T., Berman, S. (2013) EHR Implementation in a New Clinic: A Case Study of Clinician Perceptions. *Journal of Medical Systems* (June, 2013), 37(4).

9. **Noblin, A.**, Wan, T., Fottler, M. (2013). Intention to Use a Personal Health Record: A Theoretical Analysis Utilizing the Technology Acceptance Model (TAM). *International Journal of Healthcare Technology and Management*, 2013, 14(1/2), 73-89.
8. **Noblin, A.**, Wan, T., Fottler, M. (2012) The Impact of Health Literacy on a Patient's Decision to Adopt a Personal Health Record. *Perspectives in Health Information Management (Fall, 2012)*, 1-13.
7. Sumner, J., Cantiello, J., Cortelyou-Ward, K., **Noblin, A.** (2012) Information Sharing Among Health Care Employers: Using Technology to Create an Advantageous Culture of Sharing. *Advances in Health Care Management*, 2012, 13, 123-141.
6. Cortelyou-Ward, K., **Noblin, A.**, Williams, C. (2012) Using the Personal Health Record to Improve Health Literacy: A Social Capital Perspective. *International Journal of Business, Humanities and Technology (May, 2012)*, 2(3), 7-15.
5. **Noblin, A.**, Cortelyou-Ward, K., Cantiello, J. (2012). Utilizing Telemedicine Techniques to Confront Rural Mental Health Care Challenges: The Progression Toward a Technological Health Ecosystem. *Journal of Health and Medical Informatics*, 2012, S7:001. doi: 10.4172/2157-7420.87-001
4. **Noblin, A.**, Cortelyou-Ward, K., Liu, D. (2011). The Use of Governance Tools in Promotion of Health Care Information Technology Adoption by Physicians. *The Health Care Manager*, 2011, 30(3), 1-11.
3. Cortelyou-Ward, K., **Noblin, A.**, Martin, J. (2011). Electronic Health Record Project Initiation and Early Planning in a Community Health Center. *The Health Care Manager*, 2011, 30(2), 118-124.
2. **Noblin, A.**, Cortelyou-Ward, K., Ton, S. (2011). Electronic Health Record Implementations: Applying the principles of monitoring and controlling to achieve success. *The Health Care Manager*, 2011, 30(1), 45-50.
1. **Noblin, A.** (2007). Privacy Policy Analysis for Health Information Networks and Regional Health Information Organizations. *The Health Care Manager*, 2007, 26(4), 331-40.

Publications Submitted:

- Atkins, D., Gabriel, M., **Noblin, A.**, Chisholm, L. (2018) Adverse Events among Patients with Diabetes and Ambulatory Practice Characteristics: Evidence from a Nationally Representative Survey. *SAGE Open*.
- Zeini, I., Gabriel, M., Liu, X., **Noblin, A.**, Ramirez, B., Kerina, J. (2018) Unicodylar Knee Arthroplasty in the Inpatient vs Outpatient Setting: Impact on Process Time. *Journal of Hospital Administration*
- Gurupur, V., **Noblin, A.**, Patil, V., Wang, X. (2017) Evaluation of RHIA Results Based on Artificial Intelligence Using Concept Maps and Assessment of Student Activities. *Expert Systems with Applications*.
- Gaynor, M., **Noblin, A.**, Rusnak, M., Rusnakova, V., Yu, P. (2018) Chapter entitled: Information Technology for Healthcare in proposed text: Global Health Management and Policy: Strengthening the Development, Organization and Delivery of Health Services. Health Administration Press.

Book Chapters:

Noblin, A. (2015). In Davis, N., Shiland, B. *Statistics and Data Analytics for Health Data Management*. Maryland Heights, MO: Elsevier. (Chapters 7 and 8)

Noblin, A., McLendon, K., Shim, S. (2013). A Journey to Improving Care through the Exchange of Patient Health Information. In Sarnikar, S., Bennett, D., & Gaynor, M. (Eds.), *Cases on Healthcare Information Technology for Patient Care Management*, 152-170. Hershey, PA: IGI-Global. (Chapter 10)

Falen, T., **Noblin, A.**, Ziesemer, B. (2011) *Learning to Code with CPT/HCPCS*. Philadelphia: Lippincott Williams & Wilkins (multiple chapters).

Falen, T., **Noblin, A.** (2011) An Introduction to ICD-10-CM and ICD-10-PCS Preview in *Learning to Code with ICD-9-CM*. Philadelphia: Lippincott Williams & Wilkins. (Chapter 21).

Invited Presentations:

Ward, K., **Noblin, A.** (2017) Patient Engagement: Using E-Health to Improve Outcomes. Presented at Service and Quality Management Innovation in Healthcare, Rosen College of Hospitality, Orlando, Florida.

Villasuso, E., Chou, D., **Noblin, A.** (2015) Patient Engagement: Maximizing the Patient/Consumer Experience. Presented at the Health IT Summit, Miami, Florida.

Noblin, A., Kerr, K., McElroy, K. (2014) PPE Challenges and Strategies for the Future. Presented at the AHIMA Conference, San Diego, California.

Karl, E., Climer, B., **Noblin, A.** (2014) PPE Workgroup and Internship Dilemma. Presented at Assembly on Education (AOE) of AHIMA in Chicago, Illinois.

Mancilla, D., Karl, E., **Noblin, A.** (2014) Professional Practice Experience Panel Discussion. Presented at AHIMA Leadership and Advocacy Symposium in Washington, DC.

Taylor, T., **Noblin, A.**, Jones, T. (2013) Advocacy and Influence. Presented at the AHIMA House of Delegates in Atlanta, Georgia.

Peer Reviewed Presentations:

Rutherford, A., Gabriel, M., Walden, A., **Noblin, A.**, Cortelyou-Ward, K. (2016) Data Breach Locations, Types, and Associated Characteristics Among U.S. Hospitals. Poster presentation at the Society for Design and Process Science International Conference 2016 in Orlando, Florida.

Walden, A., **Noblin, A.** (2016) Preparing a Future Educator: An Alternative Internship. Presented at Assembly on Education (AOE) of AHIMA in Denver, Colorado.

Noblin, A., Walden, A. (2016) Our Uphill Journey to Competency Integration. Presented at Assembly on Education (AOE) of AHIMA in Denver, Colorado.

McNeill, M., **Noblin, A.** (2016) How One CSA Goes the Extra Mile for Students and Educators. Presented at Assembly on Education (AOE) of AHIMA in Denver, Colorado.

Noblin, A., Gurupur, V. (2015) Evaluation of RHIA Results Using Concept Maps and Statistical Methods. Presented at Assembly on Education (AOE) of AHIMA in Austin, Texas.

McLendon, K., **Noblin, A.,** (2015) Hands-on Privacy and Security for Masters in Healthcare Informatics. Presented at Assembly on Education (AOE) of AHIMA in Austin, Texas.

Gurupur, V., **Noblin, A.** (2015) Using Artificial Intelligence to Improve Teaching and Program Effectiveness. Poster presentation at AUPHA Conference, Miami, Florida.

Cortelyou-Ward, K., **Noblin, A.,** Shettian, M., Shack-Dugre, J. (2015) Physical Therapist's Perception of the Use and Efficacy of Mobile Apps to Improve Patient Outcomes. Presented to the 10th Annual Association of University Programs in Health Administration (AUPHA) Academic Forum at Healthcare Information and Management Systems Society (HIMSS) in Chicago, Illinois.

Cortelyou-Ward, K., **Noblin, A.** (2014) Patient Engagement: Using E-Health to Improve Outcomes. Presented at American Academy on Communication in Healthcare Conference, Orlando, Florida.

Noblin, A., Walden, A. (2014) Project Management, Its More than Just a Gantt Chart! Presented at Assembly on Education (AOE) of AHIMA in Chicago, Illinois.

Noblin, A., Walden, A. (2014) A Unique Internship Experience: The Intelligent Hospital at HIMSS. Presented at Assembly on Education (AOE) of AHIMA in Chicago, Illinois.

Cortelyou-Ward, K., **Noblin, A.** (2013) Who Reads It? Clinicians Use of Electronic Documentation in Acute Care Setting. Presented at AUPHA Academic Forum at HIMSS, New Orleans, Louisiana.

Noblin, A., Tufts-Maher, C., Bressers, A. (2012) Building Your Dream Team: Making the Most of Your Advisory Committee. Presented at Assembly on Education (AOE) of AHIMA, Orlando, Florida.

Noblin, A., Tufts-Maher, C., Ziesemer, B. (2012) Turning Dreams into Reality: Using Collaboration to Strengthen Programs. Presented at Faculty Development Institute (FDI) of AHIMA, in Orlando, Florida.

Fottler, M. on behalf of **Noblin, A.** (2011) Intention to Use a Personal Health Record (PHR): A Theoretical Analysis Using the Technology Acceptance Model (TAM) Presented at Academy of Management, San Antonio, Texas.

Noblin, A., Falen, T. (2011) Challenging the Boundaries of an HIM Program: Growth Strategies for Success. Presented at Assembly on Education (AOE) of AHIMA, San Antonio, Texas.

Cortelyou-Ward, K., **Noblin, A.** (2011) Diminishing Boundaries to Communication in Online Classrooms. Presented at Faculty Development Institute (FDI) of AHIMA, San Antonio, Texas.

Noblin, A. (2010) The Impact of Health Literacy on PHRs, How HIM Professionals can Bridge the Gap. Presented at the AHIMA Conference, Orlando, Florida.

Noblin, A. (2010) What Can I do with this Degree? Poster presentation at AHIMA Conference, Orlando, Florida.

Noblin, A., Falen, T. (2010) A New Model for PPE2. Presented at Assembly on Education (AOE) of AHIMA, New Orleans, Louisiana.

Noblin, A. (2009) Alternative Funding for Regional Health Information Organizations. Poster presentation at AHIMA conference, Grapevine, Texas.

Noblin, A. (2008) Alternative Funding for Regional Health Information Organizations. Poster presentation at PAF Conference at UCF, Orlando, Florida.

Non Peer Reviewed Presentations:

Noblin, A., Haney, P., Lawlor, P., Twiggs, M., Scott, T. (2016) Emerging HIM Roles and Alternative Pathways. Moderated panel discussion at the AHIMA16 Convention and Exhibit in Baltimore, Maryland.

Noblin, A., Schulte, B., Johnson, D., Proctor, T., Ellie, P., Head, E. (2015) HIM Recruiters: What are they looking for? Moderated panel discussion at Florida Health Information Management Association annual meeting, Orlando, Florida.

Noblin, A. (2012). ICD-10-PCS: 2012 and 2013 Updates. Presented at Central Florida Health Information Management Association (CFHIMA) meeting, Orlando, Florida.

Noblin, A. (2012). Managing Your Health Information. Presented at Learning Institute for Elders (LIFE) at UCF meeting, Orlando, Florida.

Noblin, A. (2012). Managing Your Health Information. Presented at Suntree Rotary, Melbourne, Florida.

Noblin, A., Falen, T. (2010). ICD-10 Preview and Code Building. Presented at CFHIMA meeting, Orlando, Florida.

Noblin, A., Smith, M., Webb, R. (2010). Teaching Opportunities for HIM Professionals. Presented at FHIMA conference, Orlando, Florida.

Noblin, A. (2006). 2007 ICD-9-CM Coding Update. Presented at CFHIMA meeting, Orlando, Florida.

Noblin, A., Libby, L. (2005). 2006 ICD-9-CM Coding Update. Presented at CFHIMA meeting, Orlando, Florida.

Noblin, A. (2003). Understanding Medical Terminology. Presented at the Lupus Foundation of America, Inc. Greater Florida Chapter meeting, Winter Park, Florida.

Journal Reviewer:

Applied Clinical Informatics

BMC Medical Informatics and Decision Making

Clinical Epidemiology

Computers in Biology and Medicine

International Journal of Information Management

International Journal of Public Policy

Journal of General Internal Medicine

Journal of Health & Human Services Administration (Symposium Edition)

Health Education Research

Textbook Reviewer:

Delmar Cengage Learning
Elsevier
McGraw Hill

Awards:

AHIMA Triumph Award, Educator, 2017
Florida Health Information Management Association Educator Award, 2016
UCF Research Incentive Award, 2016
UCF Teaching Incentive Program Award, 2015
Excellence in Professional Service Award, COHPA, 2015
AHIMA Triumph Award for Research, 2014
International Medical Informatics Association (IMIA), 2013 Yearbook of Medical Informatics, Consumer Informatics subfield, “The Impact of Health Literacy on a Patient’s Decision to Adopt a Personal Health Record”
National Academic Advising Association (NACADA) Outstanding Faculty Advising Award, Certificate of Merit Recipient, 2013
Excellence in Undergraduate Advising Award, UCF, 2012
Excellence in Undergraduate Advising Award, COHPA, 2012
Florida Health Information Management Association Literary Award, 2012
Excellence in Undergraduate Teaching Award, COHPA, 2011
UCF Teaching Incentive Program Award, 2010

EXTERNAL FUNDING:

2014, Center for Innovative Healthcare, Inc., \$5508. “Physical Therapists’ Perceptions of the Use and Efficacy of Mobile Apps to Improve Patient Outcomes” PI with CoPI Kendall Cortelyou-Ward and Judi Schack-Dugre’.

2013, 2014, 2015, UCF HIT Grant, State of Florida, submitted by Academic Affairs, UCF. Department of Health Management and Informatics received \$1.4 million. Administered proposals for HIIM including RHIA test preparation, ICD-10 training, RHIA practice tests, Certified Coding Associate testing materials, student conference attendance at AHIMA in 2013, 2014 and 2015, internships for 50 graduate and undergraduate students at the Intelligent Hospital at HIMSS, 2014 in Orlando, and, undergraduate student conference attendance at HIMSS in 2014. Full time administrator hired in 2016 to manage the funds.

2013, “Equipping the e-HIM Workforce through Establishment of Educational Standards to Meet the Future Needs of an Expanding Healthcare Workforce: Development of the Global e-Health Workforce Council,” Department of Commerce, submitted by AHIMA, \$1.2 million. UCF is a non-funded participant and I was the Chair of the International Student Recruitment Committee.

INTERNAL FUNDING:

2015, In-House Grant Proposal, “Impact of Health Literacy on Senior Citizen Engagement in Healthcare IT Usage”, \$7500, awarded.

2009-2010, COHPA Research Fellow inaugural participant, “Effect of Electronic Medical Records on Nurse Efficiency and Patient Safety in Hospitals”, \$2500, awarded.

2016, Faculty Center for Teaching and Learning, Active Learning Course Innovation Program
2013, Faculty Center for Teaching and Learning, Summer Institute
2012, Faculty Center for Teaching and Learning, Summer Institute
2006, Faculty Center for Teaching and Learning, Winter Institute

SERVICE:

Professional:

American Health Information Management Association (AHIMA):

House of Delegates

Co-Chair, Envisioning Collaborative, 2013-2014
Environmental Scan Toolkit Task Force, 2013-2014
Bylaws Task Force, 2013-2014
HOD Meeting Task Force, 2012-2013
Chair, Student Bylaw Amendment Workgroup, 2012-2013
Virtual EHR Task Force, 2012-2013

AHIMA Foundation

Member, Board of Directors, 2015-2017
Chair, International Student Recruitment Committee, 2014-2016
Member, Global Health Workforce Council, Subgroup for Creation of Educator Guidelines and Curricular Considerations, 2015

Council on Excellence in Education

Graduate Resource Alliance, 2015, 2016
Professional Practice Experience Workgroup (Lead, Innovative Models Team), 2013-2014
Member, Information Governance Review Group, 2014-2015
Professional Certification Approval Program (PCAP) Reviewer, 2013-2014
RHIA Job Analysis Task Force, 2012-2013
Program Committee, 2010-2011
Assembly of Education (AOE), 2004-Present

Florida Health Information Management Association (FHIMA):

Arrangements Committee Chair, 2007-2008, 2016-2017
Nominating Committee Chair, 2015-2016
Arrangements Committee, 2015-2016
Past President, 2014-2015
President, 2013-2014
President Elect, 2012-2013
Education Committee Co-Chair, 2011-2012
FHIMA Director, 2009-2011
Data Quality Committee, 2008-2009
FIRE Committee, 2008-2009
Nominating Committee, 2006-2007
Program Committee, 2006-2007
Legislative Committee, 2005-2007

Central Florida Health Information Management Association (CFHIMA):

Program Committee, 2009-2012, 2014, 2016, 2017
President, 2006-2007
Treasurer, 2004-2006

Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM):

Program reviewer, 2011-Present

Association of University Programs in Health Administration (AUPHA):

Member, Health Information Management Faculty Forum

Member, Ethics Faculty Forum

Community:

RHIT Program Advisory Committee, Daytona State College, Daytona Beach, Florida, 2015.

RHIT Program Advisory Committee, Eastern Florida State College, Cocoa, Florida, 2012-2013, 2015.

RHIT Program Advisory Committee, Valencia College, Orlando, Florida, 2012-2015.

Valencia College HIT Focus Group, April 14, 2011.

Brevard Community College HIT Focus Group, June 21, 2010.

Regional Extension Center Advisory Council, UCF, Orlando, Florida, 2010-2013.

RHIT Program Advisory Committee, Seminole State College, Lake Mary, Florida, 2008-Present.

Office & Medical Office Administration Advisory Board, Valencia College, Orlando, Florida, 2006-2015.

Biller/Coder Program Advisory Committee, Herzing College, Orlando, Florida, 2006-2008.

Biller/Coder Program Advisory Committee, Brevard Community College, Cocoa, Florida, 2004-2008.

University of Central Florida:

Academic Calendar Committee, 2015, 2016, 2017

QEP Advisory Board, 2015-2018

Quality Enhancement Planning (QEP) and Development Committee, 2014

Florida-Canada Linkage Institute, Out-of-State Tuition Fee Exemption Awards Committee, 2015, 2017

Florida-Eastern Europe Linkage Institute, Out-of-State Tuition Fee Exemption Awards Committee, 2014-2016

Student Health Information Management Association (SHIMA), Advisor, 2006-2013

College Bowl Faculty Representative, 2005, 2006

College of Health and Public Affairs:

COHPA Founders Day Student Award Committee, 2017

Member, COHPA Sabbatical Committee, 2017

Member, COHPA TIP Selection Committee, 2017

Member, COHPA Promotion Committee for Instructor and Lecturer, 2012-2015

Participant, COHPA Planning Retreat and COHPA Visioning Work Group, 2014-2015

Member, Search Committee for HMI Department Chair, 2010, 2014

Member, DRC (Institutional Effectiveness Division Review Committee), 2007, 2008, 2011-2017

Member, Search Committee for HSPC Program Director, August, 2013

Member, Undergraduate Council, 2006-present

Participant, PAF Retreat, April, 2012

Department of Health Management and Informatics:

Member, Dissertation Committee, Madhu Shettian, 2016-2017

Member, Dissertation Committee, Ibrahim Zeini, 2015

Member, Honors Thesis Committee, Naomi Ringer, 2014

Member, Dissertation Committee, Michael Loyal, 2013

Member, Search Committee for HSA tenured faculty lines (X3), 2017

Chair, Search Committee for HIIM Advisor, 2016

Member, Search Committee for HMI instructor/assistant professor positions, 2011, 2012, 2014
Member, Search Committee for HCI Faculty positions, 2014, 2015, 2016, 2018
Member, Selection Committee for HMI Administrative Personnel (front desk), 2013, 2014, 2015
Co-Chair, HIIM Program Advisory Committee, 2002-present
Representative, HIIM program at Majors Fair, multiple years
Representative, HIIM program at College Open House, multiple years