

Amanda M. Walden, PhD, RHIA, CHDA

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Education & Credentials

PhD, December 2018

Public Affairs- Health Services Research Track
University of Central Florida

MS, 2009

Health Services Administration.
University of Central Florida

BS, 2007

Health Information Management
Summa Cum Laude
University of Central Florida

American Health Information Management Association (AHIMA) Credentials

RHIA: Registered Health Information Administrator

CHDA: Certified Health Data Analyst

Teaching Summary

- 4/4 Course Load with 3-4 unique courses per semester
- 9 different courses at 3rd year/4th year/Graduate Level (3000/4000/6000 level)
- Redesigned all courses and developed new content for competency-based learning.
- Integrated over 10 new technologies into course content and student assignments for real-world application.
- Completed EME 6457: Distance Learning (2016)
- Selected for 6 peer-reviewed presentations at 4 separate national educator conferences.
- Serve on 3 higher education program Advisory Boards (UCF, Valencia, Seminole State)
- Conference Liaison, managed 30-60 students at 4 national conferences (HIMSS, AHIMA)
- Integrated affordability measures with estimated student savings of ~\$350,000 (2019-2021)
 - First Day Access Affordability Program
 - Open Educational Resources
 - Library-sourced materials including e-books
- College of Community Innovation and Education - Excellence in Undergraduate Teaching Award 2019-2020
- Teaching Incentive Program (TIP) Award 2019-2020
- FHIMA Educator Award – July 2020

Academic & Professional Profile

University of Central Florida (*Orlando, FL*) – Fall 2012 to Present

Associate Lecturer; Health Information Management Bachelor's Degree Program

Appointed member of graduate faculty – College of Graduate Studies – Spring 2019

Hired for 2012-2013 academic year: Lecturer

Promoted during 2017-2018 year: Associate Instructor starting Aug. 2018

Doctoral degree completed 2018-2019 year: Associate Lecturer starting Feb 2019

Graduate and Undergraduate (Senior/Junior) level courses.

Web-based courses and Traditional Face-to-Face courses.

Redesign courses and develop new content for competency-based learning.

Notable Course Updates:

HSC3537 – Medical Terminology

- Design and oversee course that serves ~1000 students per semester
- Adopt new textbook affordability program (First Day Access)
 - Integrate new provider (x2)
- (2020) Adopt library sourced textbook and open educational resources (OER), students now have \$0 textbook/material costs
 - Create new course featuring ~100 virtual learning assignments to replace paid resources

HSA 3423 – Health Law

- Utilize infographic software for student educational training project
- Create new projects to address competency requirements, include role-playing, current events, and field-specific software (HHS Security Risk Assessment tool)

HIM3006 - Foundations of Health Information Management

- Instituted licensed technology which allows students hands-on experience with real world electronic health records.

HIM4256 - Coding II

- Developed in-depth case study using real world emergency medical records for students to apply E/M CPT codes.

HIM4344 – HIM Department Management

- Integrate preparation exams and training materials (RHIA and CCA)
- Organize student completion of credentialing exam (CCA)
- Integrate third encoder product for student comparison project
- Integrate MS Excel training course – students obtain valid certificate for future use.

Academic & Professional Profile (Cont.)

HIM4508 – Quality Management

- Instituted licensed technology that allows students to access coursework in quality management and obtain a valid certificate for future use.
- Created multi-part role-playing projects which integrate real world data
- Adopt library sourced textbook, students now have \$0 textbook/material costs
- Revise competency focused projects to create a semester long role-playing scenario. Projects are also revised to incorporate suggestions from the community advisory board.

HIM4656 – Health Information Management Systems

- Instituted licensed technology which allows students to have hands-on experience with real world electronic health records.
- Developed in depth case study using existing data for students to create back-end databases.
- Integrate MS Project training course – students obtain valid certificate for future use.

HIM4676 – Professional Development and Issues in HIM

- Integrate credential review program to enhance student preparedness for exam
- Integrate interactive training products to address critical areas in curriculum including leadership and ethics
- Incorporate multi-step resume create/review process

University of Central Florida (Orlando, FL) – January 2010 to Spring 2012
Adjunct Professor: Health Information Management Bachelor's Degree Program

La Amistad Behavioral Health Services (Maitland, FL) – November 2010 to 2012
Health Information Management Manager and Facility Privacy Officer; Consultant
Served as department head for 80 bed inpatient and 40 person outpatient capacity facility.

AMZ Healthcare Consulting LLC (Orlando, FL) – January 2010 to 2013

Owner/Consultant

Worked in conjunction with Health Information Xperts to evaluate and overhaul a large physician owned practice's Health Information Management Department's Policies and Procedures to ensure compliance with new Federal Privacy Laws

Orlando Health (Orlando, FL) - October 2005 to December 2010

Health Information Management Analyst II

Perform multiple analytical tasks.

Awards / Scholarships

- Internal Awards
 - College of Community Innovation and Education - Excellence in Undergraduate Teaching Award 2020
 - Teaching Incentive Program (TIP) Award - 2020
- External Awards
 - Florida Health Information Management Educator Award – July 2020
 - One award provided for State of Florida: recognize members who have made a significant contribution to education in health information science and management.
 - Florida Health Information Management Literary Award – 2017
 - One award provided for State of Florida: recognize members who have made a significant contribution to the body of knowledge in health information science and management.
 - Society for Design and Process Science Poster Presentation – 2nd Place 2016
- Educational/Student Awards
 - American Health Information Management Association Foundation Joel Nagorner Endowed Research Scholarship 2018
 - Dr. Thomas T.H. Wan Scholarship at the University of Central Florida 2016
 - American Health Information Management Association Foundation Merit Scholarship 2015
 - Graduate Student Fellowship from the University of Central Florida 2007-2008
 - Outstanding Student Award from the Health Information Management Undergraduate Program at the University of Central Florida 2007
 - Outstanding Student Award from Florida Health Information Management Association 2007

University Service

University Level Service:

- Faculty Senate Library Advisory Committee
 - Member:2019-2021
 - Chair: 2020-2021
- Search Committee: Founding Dean of Libraries: 2021
- Essentials of Online Teaching – Faculty Reviewer: 2020
- UCF-CDL Faculty Development Ecosystem Advisory Board: 2021-present
 - Subgroup – Advanced Topics: 2021-present

College Level Service:

- COHPA/CCIE Scholarship Selection Committee 2016-present
- Technology Advisory Committee 2017-2018
- Reviewer for the Divisional Review Committee (Institutional Effectiveness) 2018-present
- Undergraduate Curriculum Coordinator Committee- alternate voting member: 2020-present

University Service (cont.)

School /Department Level Service

- Outstanding Alumni & Scholarship Committee
 - Member: 2012-
 - Chair:
- Faculty Search Committees
 - Member: 2013-2016, 2021
 - Chair Faculty Search Committee (HIIM Faculty): 2016
- Faculty Advisor for Student Health Information Management Association (SHIMA) 2014 to present
 - Bi-annual standing student group service projects
 - Preceptor Health Information Professional week ‘thank you’ bags and partner recognition efforts (video/flyer compilation)
 - Donation of Halloween trick or treat bags to local organization.
- Student Conference Liaison
 - Health Information Management Systems Society Annual Conference: 2014, 2019
 - American Health Information Management Association Annual Conference: 2015, 2016
- Member of Appeals Committee: 2013-present
- Member of Portfolio Committee: 2014-2015

Academic/Continuing Education Activities

- Doctoral student – Part time: 2013-2018
 - EME 6457: Distance Learning (2016)
- Institute for Healthcare Improvement Basic Certificate in Quality and Safety (2020)
- UCF Continuing Education Training (2016): Intermediate Microsoft Excel 2013
- UCF Continuing Education (2016): Introduction to Microsoft Access 2013
- UCF Continuing Education (2019): Introduction to Microsoft Project 2016
- Attendance at the AHIMA Academy on Education (Educator driven conference): 2014, 2016
- FCTL Summer Conference, 2013, 2019
- QEP E-Portfolio Bootcamp – 2017
- QEP Course HIP Designation Bootcamp, 2020
 - Course approved at conclusion for Integrative Learning Experience (IL) Designation
- FCTL Teaching & Learning Days –2017, 2020
- Completion of IDL 6543 training course- Interactive Distributed Learning for Technology-Mediated Course Delivery, Course Development and Web Services, Fall 2012
- Faculty Advisor- IDL 6543 for program colleague – Spring 2017
- Continuing Education events – National, State, and Local level educational sessions- Ongoing

Professional Committees & Activities

American Health Information Management Association (AHIMA):

- Member 2005 to present
- Council on Excellence in Education: Elected Member 2021-2023
 - Academic Research Workgroup: Co-Chair 2021-2022
- Council on Excellence in Education: Research & Periodicals Workgroup Member 2013-2018

Florida Health Information Management Association (FHIMA):

- Member 2005 to present
- Director 2017-2019
- Arrangements Committee
 - Chair 2015-2016
 - Co-Chair 2012-2013
 - Member 2013-2014, 2016-2017
- Bridging the Gap Committee
 - Co-Chair 2013-2015
 - Member 2015-2016
- HIM Awareness Committee (alternate) Member 2019-2020

Central Florida Health Information Management Association (CFHIMA):

- Member 2005 to present
- Secretary 2013-2014
- President 2014-2015
- Past President 2015-2016
- Program Co-Chair 2016-2017, 2019-2020
- Advisory Board Member 2017-2018

University of Central Florida HIIM Advisory Board

- Faculty Member 2013 to present

Seminole State College HIIM Advisory Board

- Member 2016 to present

Valencia College HIIM Advisory Board

- Member 2018 to 2020

Florida Educators Collaboration Group

- Member 2020 to present

Peer Reviewed Presentations

Walden, A. (2020). Data Breaches & Privacy Officers: Studies of Their Characteristics and Those Who Report. Presented during AHIMA Annual Conference, virtual.

Walden, A., Russell, O. (2020). Domain 5 (Leadership): Hard to Climb. AHIMA Assembly on Education Annual Conference. *Accepted but declined to participate.*

Walden, A. (2019). Data Breaches & Privacy Officers: Studies of Their Characteristics and Those Who Report. Presented during FHIMA Annual Conference in Orlando, Florida.

Walden, A., Cortelyou-Ward, K. (2018). Data Breach Locations, Types, and Associated Characteristics Among US Hospitals. Presented during AUPHA Academic Forum at the Health Information Management Systems Society Annual Conference in Las Vegas, Nevada.

Noblin, A., **Walden, A.** (2016) Our Uphill Journey to Competency Integration. Presented at Assembly on Education (AOE) of AHIMA in Denver, Colorado.

Walden, A., Noblin, A. (2016) Preparing a Future Educator: An Alternative Internship (AOE) of AHIMA in Denver, Colorado.

Walden, A., Hustader Gabriel, M., Rutherford, A., Noblin, A., Cortelyou-Ward, K. (2016). Society for Design and Process Science. Data Breach Locations, Types, and Associated Characteristics among U.S. Hospitals. Poster Presentation at Society for Design and Process Science (SDPS) in Orlando, Florida.

Noblin, A., **Walden, A.** (2014) Project Management, Its More than Just a Gantt Chart! Presented at Assembly on Education (AOE) of AHIMA in Chicago, Illinois.

Noblin, A., **Walden, A.** (2014) A Unique Internship Experience: The Intelligent Hospital at HIMSS. Presented at Assembly on Education (AOE) of AHIMA in Chicago, Illinois.

Invited Presentations

Walden, A. (2020). Impact of COVID-19 on HIIM Education. Presented at CFHIMA regional meeting in Orlando, Florida.

Walden, A. (2020). Technology Tuesdays: Graphics and Widgets. Presented virtually for the Faculty Center for Teaching and Learning.

Noblin, A., **Walden, A.,** Russell, L. (2020). Go Outside the Box. Presented at Florida Health Information Management Association (FHIMA) annual convention, virtual presentation.

Noblin, A., **Walden, A.,** Russell, L. (2021). Go Outside the Box. Presented at Arkansas Health Information Management Association (ArHIMA) annual meeting, virtual presentation.

Invited Presentations (cont.)

Walden, A., Noblin, A. (2018). Data Breach Locations, Types, and Associated Characteristics Among US Hospitals. Presented at CFHIMA regional meeting in Orlando, Florida

Walden, A. (2018). Preparing for the CHDA. Presented at CFHIMA regional meeting in Orlando, Florida

Walden, A. (2017) Data Analytics for Information Governance. Presented at FHIMA Annual Convention in Orlando, Florida.

Head, E., Redd-Hackey, G., **Walden, A.,** Millican, W. (2017). Strengthening and Conditioning Your Data Analytic Skills. Presented at FHIMA Annual Convention in Orlando, Florida.

Walden, A. (2016). HIPAA for Human Resources. Presented to the Human Resources Department staff at University of Central Florida.

Walden, A., Reyes, T. (2016). Health Information Management. Presented as part of Teach-In to students at Evans High School.

Walden, A. (2013). HIPAA Knowledge for Medical Assistants. Presented to Medical Assistant students at Florida Health Care Academy.

Peer Reviewed Journal Articles

Walden, A., Cortelyou-Ward, K., Noblin, A. (2021). Privacy Officers: Who They Are and Where They Work. *Perspectives in Health Information Management*. 18(Spring): 1i.

Walden, A., Cortelyou-Ward, K., Hufstader Gabriel, M., Noblin, A. (2020). To Report or Not Report Health Care Data Breaches. *American Journal of Managed Care*. 26(12). e395-e402.

Gabriel, M., Noblin, A., Rutherford, A., **Walden, A.,** and Cortelyou-Ward, K. (2018). Data Breach Locations, Types, and Associated Characteristics Among US Hospitals. *American Journal of Managed Care*. 24(2). 294-300.

Noblin, A., **Walden, A.,** and Safian, S. (2015) The Value of In-Person Exam Preparation Workshops in Obtaining an AHIMA Credential. *Educational Perspectives in Health Informatics and Information Management*. 1-6.

Reviewer

Elsevier: Online medical terminology platform/content review for Chabner, D. (2017). *The Language of Medicine*. Maryland Heights, MO: Elsevier

American Journal of Managed Care

Perspectives in Health Informatics and Information Management