

# Angela White-Jones, Ph.D.

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## ACADEMIC POSITIONS

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*Lecturer*, School of Public Administration, University of Central Florida, 2017-Present

*Director*, Master and Graduate Certificate in Research Administration Programs, School of Public Administration, University of Central Florida, 2017-Present

## EDUCATION

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2016 Ph.D., University of Central Florida, Orlando, Florida

**Major:** Public Affairs, Governance and Policy Research Specialization

**Dissertation Title:** The Missing Middle: Understanding the Effects of Social Enterprise on Nonprofit Performance

2006 M.P.A., The Ohio State University, Columbus, Ohio

**Major:** Public Administration (Honors)

**Thesis Focus:** Evaluation of State of Ohio Bureau of Early Intervention Services Help Me Grow Program

2004 B.S., Tennessee State University, Nashville, Tennessee

**Major:** Communications (Honors)

## ARTICLES

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White-Jones, A. 2020. "Grant Management Support in Research Administration" *Grant News, Grant Professionals Association* Ed. April 5, 2020

White-Jones, A. 2020 "Using Technology in the Classroom to Implement 'Soft' Skills for Practical Use". *Journal of Human Experience*, Working Paper.

White-Jones, A., 2018. "Resilient Funding in times of Disaster: Examining Community Grant Funding in Eras of Crisis." *Journal of Grant Professionals Association* 16(1) pp.73-87.

## CONFERENCE & INVITED PRESENTATIONS, PANELS, MODERATIONS

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*What a Departmental Administrator Needs to Know about Federal Contracts*. Lead Presenter. Florida Research Administration Conference, January 17, 2020, Orlando, Florida

*Graduate Programs in Research Administration*. Lead Presenter. Florida Research Administration Conference, January 17, 2020, Orlando, Florida

*Access to Capital: A Strategic Approach to Grant Writing and Fundraising to Increase Financial Capacity* (Invited) Lead Presenter. Chamber Leadership Development Program, United States Hispanic Chamber of Commerce Conference, September 28, 2019, Albuquerque, New Mexico

*Access to Capital: A Strategic Approach to Grant Writing and Fundraising to Increase Financial Capacity* (Invited) Lead Presenter. Chamber Leadership Development Program, Chamber Leadership Alliance LGBTQ Conference, August 13, 2019, Tampa, Florida

*Why Strategic Planning is Important for Research Administrators.* Ignite Session. Lead Presenter. NCURA Annual Meeting August 6, 2019, Washington D.C.

*Federal Contract Format Part I for the Departmental Research Administrator.* NCURA YouTube Tuesdays. (Invited) Co-presented with Samantha Walcott March 19, 2019. Retrieved from <https://www.youtube.com/watch?v=nf5Wdc1DM6c&feature=youtu.be>

*Contracts and Grants for the Departmental Research Administrator.* NCURA YouTube Tuesdays. (Invited) Co-presented with Samantha Walcott March 12, 2019. Retrieved from <https://www.youtube.com/watch?v=pGMRTbLaOIA&feature=youtu.be>

*What a Departmental Administrator Needs to Know about Federal Contracts.* National Council of University Research Administrators Live Webinar. Co-presented with Samantha Walcott. February 14, 2019.

*Encouraging transparency within an online environment to encourage high-impact learning among non-traditional students.* Lead Presenter. Winter Faculty Development Conference, UCF Karen L. Smith Faculty Center for Teaching and Learning, December 10 – 12, 2018, Orlando, FL

*What a Departmental Administrator Needs to Know about Federal Contracts.* National Council of University Research Administrators. Concurrent Session presented with Samantha Walcott. August 7, 2018, Washington D.C.

*What a Departmental Administrator Needs to Know about Federal Contracts.* National Council of University Research Administrators. Discussion Session Lead Presenter. August 8, 2018, Washington D.C.

*Developing a Research Driven, Global Service Learning Approach to Graduate Education in Research Administration.* Lead Presenter. EARMA – European Association for Research Managers and Administrators. April 2018, Brussels, Belgium

*Graduate Programs in Research Administration.* Florida Research Administration Conference. Co-presented with April Hayward and Jo Smith. January 2018, Orlando, FL

*The Missing Middle: Understanding the Effects of Social Enterprise on Nonprofit Performance.* Lead Presenter EMES International Research Conference on Social Enterprise. April 2015, Helsinki, Finland

*Who's Hungry and Why?* Moderator. UCF Public Administration Research Conference. March 2015, Orlando, FL

*The Impact of State Mental Health Caucuses on the Passage of Child and Adolescent Mental Health Legislation.* Poster Presenter. Children's Mental Health Research and Policy Conference. March 2013, Tampa, FL

## **SCHOLARSHIPS, GRANTS, AND AWARDS**

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**2019** UCF Faculty Center for Teaching and Learning Course Innovation Project (\$500)

**2018** UCF Winter Faculty Development Conference (\$500)

**2018** UCF COHPA Research Fellowship (\$2,500)

**2016** UCF Graduate Dean's Dissertation Completion Fellowship (\$10,000)

**2015** UCF Presentation Fellowship Award (\$500)

- 2013** UCF Graduate Assistantship (\$8,044)
- 2012** UCF Graduate Assistantship (\$8,044)
- 2011** UCF Graduate Assistantship (\$8,044)
- 2010** UCF Graduate Assistantship (\$4,022)
- 2005** The Ohio State University Graduate Assistantship (\$11,000)
- 2004** The Ohio State University Graduate Fellowship (\$15,000)

## **TEACHING EXPERIENCE**

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**Instructor, PAD 6327 – Public Program Evaluation Techniques – Summer 2018, Summer 2019**  
University of Central Florida, COHPA/CCIE, Research Administration Program (Graduate)

**Instructor, PAD 5850 – Grants and Contract Management - Spring 2018, Spring 2019**  
University of Central Florida, COHPA/CCIE, Research Administration Program (Graduate)

**Instructor, PAD 6743: Leadership and Organizational Models in Research Administration – Spring 2018, Spring 2019**

University of Central Florida, COHPA/CCIE, Research Administration Program (Graduate)

**Instructor, PAD 5850 – Grants and Contract Management - Fall 2017, Spring 2018, Fall 2018, Fall 2019**  
University of Central Florida, COHPA, Nonprofit Management Program (Graduate)

**Instructor, PAD 6742 - Introduction to Research Administration - Fall 2017, Fall, 2018, Fall 2019**  
University of Central Florida, COHPA, Research Administration Program (Graduate)

**Instructor, PAD 6335 – Strategic Planning and Management – Fall 2017, Fall 2018, Fall 2019**  
University of Central Florida, COHPA, Research Administration Program (Graduate)

**Teaching Associate, PAF 4724 – Interdisciplinary Leaderships in Public Affairs – Fall 2011, Spring, 2012, Fall 2012, Spring 2013, Fall 2013, Spring 2014** University of Central Florida, COHPA, Public Affairs Program (Undergraduate)

## **PROFESSIONAL DEVELOPMENT**

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Webcourses@UCF. Zoom Essentials. (2 hours) April 30, 2020.

Journal of Research Administration, Society of Research Administrators International, Author Fellowship Program. January 2020 – June 2020 (100+ hours).

Course Innovation Project, Cohort 2, UCF Karen L. Smith Faculty Center for Teaching and Learning (8 hours), Fall, 2019.

ORANGE Internship Program Grant and Grant Management Training Co-Presented orientation with Lesa Boettcher. May 13, 2019.

Faculty Centers in Online Teaching. Active Learning Across Modalities: Techniques for Fostering Active Learning in Online Courses (via livestream) (.5 hours), March 27, 2019.

Winter Faculty Development Conference (24 hours), UCF Karen L. Smith Faculty Center for Teaching and Learning, December 10 – 12, 2018

Non-Tenure Earning Faculty Communities, UCF Karen L. Smith Faculty Center for Teaching and Learning, (32 hours online) Spring, 2019

Non-Tenure Earning Faculty Communities, UCF Karen L. Smith Faculty Center for Teaching and Learning, (2 hours in person, 7 hours online) Fall, 2018

Completed IDL6543: Interactive Distributed Learning for Technology Mediated Course, Spring 2018.

Pre-Award Research Development, National Council of University Research Administrators (13 hours), March 5-6, 2018

Financial Research Continuing Development, National Council of University Research Administrators (13 hours), March 7-9, 2018

Training for PIs and Co-PIs, UCF Office of Research and Commercialization, (2 hours) January 25, 2018

Completed ADL5000, Advanced Distributed Learning for Technology-Mediated Course Deliver, Summer 2017

UCF School of Public Administration Teaching Circles, Topic Discussed- Diversity in Teaching, October 2017 (1.5 hours)

Society of Research Administrators International, Research Law Certification (8 hours), October 18, 2017

School of Public Administration Instructor/Lecturer “Lunch & Learn” (1.5 hours) September 25, 2019

School of Public Administration Instructor/Lecturer “Lunch & Learn” (1.5 hours) November 14, 2018

School of Public Administration Instructor/Lecturer “Lunch & Learn” (1.5 hours) February 22, 2018

School of Public Administration Instructor/Lecturer “Lunch & Learn” (1.5 hours) November 8, 2017

## **SERVICE**

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### ***Academic Service***

- Reviewer for: Journal of the Center for Puerto Rican Studies

### ***Departmental/School Service***

- ***Leadership***
  - Program Director, Master in Research Administration, 2017-present
- ***Committee Service***
  - Directors’ Council, School of Public Administration, University of Central Florida, 2017-present
  - Development Committee, School of Public Administration, University of Central Florida, 2017-present
  - Nonprofit Management Curriculum Committee, School of Public Administration, University of Central Florida, 2017-present

- Participation in meetings of the following advisory boards: Research Administration and Nonprofit Management, 2017-present
- **Advisory Service**
  - Program Coordinator- Master in Research Administration, 2017-present

### **College Service**

- **Committee Service**
  - Graduate Council Committee, College of Community Innovation and Education (Voting Member), University of Central Florida, 2019-present
  - Graduate Council Committee, College of Community Innovation and Education (Non-Voting Member), University of Central Florida, 2018-2019
  - Graduate Council Committee, College of Health and Public Affairs, University of Central Florida, 2017

### **University Service**

- **Committee Service**
  - University Presidential Finalist Faculty Panel, 2018

### **Professional Service**

- **Committee Service**
  - Contributing Editor, Online Articles Committee, National Council of University Administrators (NCURA), 2018 – present
  - Region III Nominating Committee, National Council of University Administrators (NCURA), 2017 – 2019
  - Social Enterprise and Entrepreneurship Section - Association for Research on Nonprofit Organizations and Voluntary Association Conference, 2017-2019

### **Service to Civic Organizations**

- **Committee Service**
  - Board of Directors, Secretary, Junior League of Greater Orlando, 2018-present
  - Management Team Vice President, Junior League of Greater Orlando, 2017-2018
    - Chair, Grants Committee, 2017-2018
  - Member, Grants Professional Network – Orlando, 2016 - present

## **HONORS AND PROFESSIONAL MEMBERSHIPS**

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**Recipient**– 2018 Research Fellowship Program College of Health and Public Affairs, University of Central Florida

**Honorary Member** – Pi Alpha Alpha, 2018- present

**Member** – National Council of University Research Administrators, 2017 – present

- Member, Region III Nominating Committee 2018 - present

**Member** – Society of Research Administrators International, 2017- present

**Member** – Association for Research on Nonprofit Organizations and Voluntary Action, 2017-present

**Member** – Association of Fundraising Professionals, 2013-2017

## PROFESSIONAL EXPERIENCE

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### QUEST INC.

July 2013 – July 2017

*Leading provider of services to individuals with developmental disabilities, in Orlando & Tampa.*

#### **Senior Director, Grants and Government Affairs, Orlando, FL**

Establish and implement initiatives related to grants and government affairs department including all funders (public, private, and government); set the strategic direction for the outreach and advocacy.

##### *Accomplishments:*

- Generated over \$9.8 million in grant and development funding
- Increased new clients by 22% year-to-date
- Increased channels of advocacy through various channels locally and regionally
- Directed events and other resource development opportunities in target market

##### *Key Highlights:*

- Hire, train, mentor and manage performance of funding and government affairs team
- Influence strategic direction through internal consultancy of a variety of health and human services policies
- Direct effective advocacy campaigns and evaluate market trends; develop policy statements in relevant policy areas
- Partner with external advocates and lobbyists to manage communications and education on health and disabilities
- Provide visible advocacy of our mission through external speaking engagements, presentations, and funding events

### UNIVERSITY OF CENTRAL FLORIDA

August 2010 – May 2013

*UCF is the nation's second-largest university focusing on margining research and engaging in a variety of partnerships.*

#### **Research and Teaching Associate, Orlando, FL**

Engaged in research and business partnerships related to public affairs and governance; taught undergraduate and graduate level; monitored programs in the fields of health informatics, criminal justice, social work, and public policy

##### *Accomplishments:*

- Co-authored research on Performance Management for counties for Florida Benchmarking Consortium
- Moderated panels related to Public Affairs and Governance Research
- Peer-Reviewer of journals in Social Sciences
- Accepted Conference Papers and Poster presentations in Orlando, FL, Tampa, FL, Chicago, IL, and Helsinki, Finland
- Received 100% positive rating on teaching assessment given by student and supervisors

##### *Key Highlights:*

- Taught PAF 4274 Interdisciplinary Leadership in Public Affairs courses and PAF 7805 Research Methods II
- Consulted on wide variety of policy programs in transportation, technology finance and economic disparities
- Headed research, development and submission of funding proposals for public affairs projects
- Conducted several literature reviews on performance benchmarking mechanisms on local government services

### DR. PHILLIPS CENTER FOR THE PERFORMING ARTS

August 2008 – July 2010

*The Dr. Phillips Center for the Performing Arts is the preeminent performing arts venue in Orlando, Florida.*

**Grants and Government Affairs Manager, Orlando, FL**

Developed entire funding program for foundations from inception; met with local and state politicians; assessed political landscape for arts funding and support; and engaged with other lobbyists to educate the public on need for a metropolitan arts venue.

**Grants and Government Affairs Manager, Orlando, FL (continued)**

*Accomplishments:*

- Increased development revenue by 11% year-to-date
- Won thousands of dollars in local and state grants as well as federal transportation appropriations
- Created an outreach campaign targeting specific funders and donors within the Central Florida market
- Partnered with marketing department to establish a viable brand within Central Florida
- Designed and promoted capital campaign opportunities for funding during construction phases

*Key Highlights:*

- Supervised all federal, state and foundation grant proposal efforts
- Organized government relations between over 100 federal, state and local government grantors
- Secured funding from state and federal sources alongside lobbyists
- Devised foundation proposal and government relations strategy
- Wrote all interim and final reports to foundations and corporate funders

**TUCKER/HALL COMMUNICATIONS**

**December 2007 – August 2008**

*Full-serve communication firm that produces measurable, positive change for clients and communities through innovative communications.*

**Account Executive, Tampa & Orlando, FL**

Assist Account Managers on sophisticated communications challenges, including public affairs and crisis management issues.

*Key Highlights and Accomplishments*

- Managed public affairs and strategic communications projects on social media and earned media directives
- Led online branding efforts of all local clients and designed media collateral on a variety of client topics
- Provided high level public relations consulting for clients in, but not limited to the following industries: *transportation, technology, legal as well as local government agencies and non-profit organizations*

**KPMG, LLP**

**June 2006 – December 2007**

*Audit, tax and advisory services firm, operates from 87 offices (23,000+ employees) throughout the U.S*

**Associate, Advisory Government and Nonprofit Practice, Orlando, FL**

Improve business performance, leverage IT investments, protect financial assets, manage risk, and boost market confidence for many of Florida's leading nonprofit and government organizations