

BERNARDO RAMIREZ, M.D., M.B.A.

Department of Health Management and Informatics
College of Community Innovation and Education
University of Central Florida
528 W. Livingston Street, Suite 401
Orlando FL, 32801
(Phone) 407-823-4133
(Fax) 407-823-6138
E-mail: bernardo.ramirez@ucf.edu

EDUCATION

- 2005-2006 Master's in Business Administration (MBA)
School of Accounting and Administration, National Autonomous University of Mexico
- 1969-1975 Medical Doctor and Surgeon (MD)
Faculty of Medicine, National Autonomous University of Mexico

FACULTY APPOINTMENTS

- 2002-Present **University of Central Florida**, College of Health and Public Affairs, Department of Health Management, and Informatics.
Associate Professor (Fall 2013-Present)
-Director of Global Health Initiatives (Summer 2008 to present).
-Director of the Executive Master in Science in Health Services Administration (E-MHA) Program. (Fall 2012-Fall 2018)
-Director of the Bachelor in Science in Health Services Administration (BS-HSA) Program. (Fall 2011-Summer 2012)
-College of Medicine, Department of Medical Education
Assistant Professor Secondary Appointment (Spring-summer 2008)
-Assistant Professor (Fall 2007 to Summer 2013)
-Adjunct Instructor (2002 to spring 2007).
- **Courses Developed:** International Healthcare Systems; Strategic Management; Health Ethics, Managed Care; Managerial Epidemiology; Issues and Trends for the Health Professions; The U.S.A. Healthcare System; Managerial Epidemiology; Interdisciplinary Study Abroad in Costa Rica; The Mexican Healthcare System Study Abroad; The Brazilian Health Care System Study Abroad; Health Care Quality Management; Health Informatics Applications in Health Care Management; MOOC (Massive Online Open Course) International Health Systems; MOOC International Health Systems: Incorporating Sustainability Strategies; Health Care Organization and Management; Health Care Organizational Behavior and Human Resource Management; Human Resources Management; Leadership for Healthcare Executives; Study Abroad in Slovakia and Central Europe; The Capstone Strategic Course for the Executive Master's Program; and a Workshop and Study visits on Management Strategies and Best Practices in Health Care Organizations design for students from our partners abroad and in the USA..

- **Scholarship of Teaching and Learning:** Development of Internet-Based Courses incorporating distributed learning technology such as Wikis, Blogs and Webinars. Integration of globalization in the healthcare management curricula and the development of teaching aids to support this process. Development of a cultural competency online learning module. Expansion of the concept of sustainability and interrelation with management development. Development of a Curriculum Integration Model for Students to Demonstrate Knowledge of Specific Lenses of Cultural Competency. Developed and teaching one of the two initial MOOC (Massive Online Open Courses) that UCF and CANVAS are offering in the Spring of 2013. Follow up MOOC offered in the Fall of 2013 addressing the special issue of Incorporating Sustainability Strategies. Member of the Faculty Innovation Project of the Faculty Center for Teaching and Learning (FCTL) during the Fall of 2013 “Assigning and evaluating multimedia Projects”. Participant in the Spring 2014 FCTL in the “Accessibility and Inclusive Design Course Innovation Project”. Summer 2014 Conference development of a Curriculum mapping and inclusion of diversity issues and competencies in specific courses and academic programs across the university. Summer 2015 Presentation “Online Alternatives to short-term study abroad” Virtual Study Abroad to Brazil. Co-teaching in partner health administration programs in Colombia, Brazil, Italy, and Mexico using online webinars starting on 2016 to date. During 2019-20 developed teaching-research partnerships with Javeriana University in Colombia, Catholic University in Rome, Italy, and the Gulf Medical University in the U.A.E.
- **Research Interest:** Global Health Management Development, Health Management Training and Education, and Organizational Behavior for Health Systems Performance and Quality Improvement. COHPA Research Fellows 2010- 11. Peered Reviewed Publications 40; Books and Book Chapters: 6; Peered Review and by Invitation Presentations: 80; Grants and Consulting: 20; other publications 15; other presentation 80.
- **Global Health Initiatives:** Stimulates and supports the global interest of students and faculty in our Department and College. Coordinates collaboration programs with international university partners in Argentina, Brazil, Colombia, Costa Rica, Italy, Mexico, Paraguay, the West Indies, Kazakhstan, Republic of Georgia, Russian Federation, Turkmenistan and the United Arab Emirates to strengthen health management systems; health reform projects; health disparities and outcomes; and healthcare Management and Informatics curricula development. In collaboration with two US universities, developed and delivered a Managed Care course to start a new Health Insurance Master’s Program (2008-2009), and an undergraduate health administration program with the University of Tbilisi in Georgia (2009-Present). Lead member of the University wide Committee for an International Strategic Partnership Program with the University of Costa Rica in 2011/14 and established a multicounty health services research group with faculty from Latin American Universities in Costa Rica, Peru, Colombia, Brazil, Mexico and in Canada. In 2012 and 13 developed a collaboration to teach a multicenter course with students from UCF, a University in Canada y one in Mexico. In March 2014 participated in a peer review assessment of the Javeriana Health Administration program as a pilot to develop an international

accreditation mechanism. In January of 2015 development of a study abroad program to Brazil combining students and faculty from two U.S. Universities utilizing onsite and virtual online access to students in both universities. In October 2018 developed and conducted a Workshop and Study Visit for Javeriana University faculty and master students in Orlando on “Management Strategies and Best Practices in Health Care Organizations”. In 2019-20 has established new teaching and research partnerships with Javeriana University in Colombia, Gulf Medical University in the U.A.E. and The Catholic University of Rome in Italy. Started a relation with Anahuac University in Cancun to establish a Diploma in Healthcare Administration.

- **Service: HMI Program:** Member of the Program Directors Committee; the Bylaws Committee (2018 and 2020); Member of the Promotion and Tenure Department Committee (August 2013- Present). Member New Faculty Search Committee (2007-08; 2010; and 2012); Member Chair Search Committee (2010-11); Member Undergraduate Certification Committee (2007-08). **College: COHPA (2007-19) CCIE (2019 to date):** Member International Committee (Fall 2007-Present) and Chair (Fall 2010 to Spring 2012) Development of new webpage, Interdisciplinary study abroad program and International certificate initiative; Member of the Sabbatical Committee (2018). Member College Graduate Council (Fall 2012-Present); Member of the Teaching Incentive Award (TIPS) Selection Committee (2013 & 14). Member of Physical Therapy Department Chair Search Committee (April 2013- Aug 2013); Elected member of the College Promotion Committee for Instructor and Lecturer (August 2012 – 2014); Member COHPA Division Review Committee [DRC] (Aug 2012 - 2019); Member College Undergraduate Committee (Fall 2010 to Spring 2012); Member College Diversity Committee (Fall 2007-Spring 2009 & Fall 2011 to 2019); Member College Faculty Council (Fall 2008-09 & Chair 2009-10). **University: UCF:** Member of the Population Health Collaborative Council. UCF Academic Health Sciences Center. (Oct 2018 to Present). Member of the Task force to Develop an Inventory or teaching and research resources at UCF. (Jan 2019 to Present). Member of the Academic Health Sciences Center Task Force (Aug-Dec 2017). Elected Member of the Faculty Senate (2013-15) and Member of the Steering Committee of the Faculty Senate (2013-15); Member of the Faculty Parking Committee(2013-14); Member International Affairs Committee (2010-2013) member of the following Sub-Committees: Technologies, International Travel, Strategic Plan and Coordinator of the University Strategic Partnership Committee (University of Costa Rica) (2011-2013); Member of the Administrative Review Committee for Dr. Consuelo Stebbins, Assistant Vice-President for Internationalization (Feb-Apr, 2012); Member Public Health New Degree Program Committee (Mar 2011-Feb 2012); Member University Master Planning Committee (Aug 2012 – Aug 2013); Alternate Senator HMI on Faculty Senate (2008-09); Member Undergraduate Course Review Committee (2008-09); Member Undergraduate Policy and Curriculum Committee (2009-2011). **Community Service:** Board of Directors SHARES International Florida Hospital Foundation (2005-2014) Advisor to the Board of Directors Medical International Programs Sharing Smiles, Advent Health Foundation (2014-Present); Board Celebration Foundation (2003-2011 President (2004-05); Rotary Club Celebration and District Leadership (2003-11). Member of the Central Florida American College of Healthcare Executives (CF-ACHE) (2013 to date) Member of the Board of Directors (2014-16) **National and International Service:** Member of the Candidacy Committee and the Global Advisory Council of CAHME [Commission on

Accreditation of Healthcare Management Education] (2015-Present). Coordinator of the Special Interest Group (SIG) to advance the Goals of the “Global Consortium of Healthcare Management Professionalization” by strengthening the relation and interaction with academia and education accreditation agencies. International Hospital Federation (IHF) Bernex, Switzerland (February 2017 to Present). Board Directors AUPHA [Association of University Programs in Health Administration] & Chair International Committee (2011-2017); Global Health Management Faculty Network Member (2000-Present) and Chair (2006-08) Incoming Chair (2019) and Chair (2010-21). Coordinator of the Global Symposium 2019; Member of the Editorial Board of 4 international peer-reviewed journals (Canada, Colombia and Georgia). Board of Visitors Panushka College of Professional Studies, University of Scranton (2001-2007); Reviewer Grant Program HRSA Preventive Medicine Residency (2007), Public Health Nursing (2006); & Health Administration Training (2000); Mexican Hospital Association, Board member (1979-86) and President (84-86), International Linkage Committee (2002-Present).

2001-Present **University of Scranton**, Panuska College of Professional Studies, Affiliated Faculty and member of the Board of Visitors (2001 to 2006).

- Advisor for the development of a strategy for globalization of the College and the inclusion of global focus collaborative projects and courses in the curricula of several health professions departments. Serves as advisor for global interest students and faculty. (2001-2015)
- Collaboration with Scranton Faculty in several international projects and meetings presenting papers and research projects in the USA, Europe, and Latin America. (2007-Present)
- Participant in the study to assess the global content and engagement of the CAHME (Commission on Accreditation of Healthcare Management Education) accredited graduate programs in the US and Canada and to assess the demand for and supply of credentialed healthcare management in 21 countries. (July 2010- Present)

2004-2008 **Georgetown University**, Department of Health Systems Administration

- Advisor for the development of a Senior Executive Team and Organizational Development Program for the Mexican Institute of Social Security (2003-2006)
- Co-principal investigator in a Research Design Study to Evaluate the Impact and Value of International Hospital Accreditation for the Joint Commission International (JCI) and other international agencies (2006-2008)

1976-Present Guest Professor at several institutions in the United States and around the world, including **Tulane University; University of Southern Mississippi; The George Washington University; University of Scranton; National Institute of Public Health of Mexico; The National Autonomous University of Mexico; Technological Institute of Monterrey; University del Norte in Barranquilla, Colombia; Javeriana University Cali & Bogota, Colombia; Central American Technological Institute, Honduras; University of Georgia in Tbilisi; Saint Elizabeth University, Bratislava, Slovakia; Universidad Autonoma de Guadalajara, Mexico;**

Universidad Anahuac del Mayab, Yucatan, Mexico; Universidad Anahuac, Cancun, Puebla and Mexico City; Universidad Popular Autonoma de Puebla; Mexico and; Getulio Vargas Foundation/University of Sao Paulo, Brazil. Gulf Medical University, UAE. Catholic University of Rome, Italy.

- 1983-1995 Instructor for the **Center for Creative Leadership**, Greensboro, North Carolina, for the Mexican based TEAM for Latin America.
- 1975-1985 **National Autonomous University of Mexico (UNAM)**
- School of Medicine, History and Philosophy of Medicine Associate Professor (1975-1977); Full Tenured Professor (1978-1985)
 - School of Accounting and Business Administration Associate Professor (1976-1978); Full Tenured Professor (1978-1981)
- 1974-1975 **Military Medical School**, Mexico
Assistant Professor in Surgery Techniques

EMPLOYMENT HISTORY IN BRIEF

February 1997- 2007 **Member of the Board of Directors**

January 2002 – 2006 **Vice President** of the **Institute for Technical Cooperation in Health – INTECH**, Potomac, Maryland www.intech-salud.org

- Coordinated and implemented the health management development and training activities for partnership programs with Russia, Ukraine, Moldova, Belarus, Georgia, Armenia, Azerbaijan, Kazakhstan, Kyrgyzstan, Turkmenistan, Uzbekistan, Albania, Croatia, Rumania, Hungary, The Czech Republic, Bosnia-Herzegovina, Slovakia, Latvia, Estonia, in association with the American International Health Alliance (AIHA) (www.aiha.com).
- Activities included the design and assessment of sustainable human resources development strategies; the design and implementation of training plans, workshops, tutorial activities and seminars; and the production, editing and dissemination of training materials and web-based resources for hospitals, primary healthcare units and HIV/AIDS centers and programs. (<http://www.eurasiahealth.org/eng/health/resources/82658/>)
- Participated in the modernization project of the Ministry of Health of Armenia developing a management training strategy and a governance structure and mechanisms plan for the reformed hospitals in Yerevan as part of the World Bank team for the Health Sector Reform.
- Collaborated with local universities, public health or management centers, and training units from Ministries of Health to develop their capacity and resource base to deliver health management training courses in their respective countries including, but not limited to, train the trainers; tutoring and mentoring; computer and teaching technology access and implementation; library and resource center development; and tailor-made study trips and traveling seminars.

December 1995 – 2007

Founder and Senior Partner of CONSSALUD SC, Mexico and Central America. www.conssalud.com

- Projects include the reorganization, modernization, and systems review for the accreditation process of the hospital network for the public employees' social security in the state of Sonora, Mexico, Assessment of the new regional hospital in Oaxaca, Mexico.
- Design and principal instructor of the International Hospital Management Course for executives and engineers of healthcare facilities in El Salvador. Conssalud/ASIA (Association of Architects and Engineers). January-February 2006.

April 1999 – Dec 2001

Senior Health Management Consultant for the Academy for Educational Development (AED), Washington, D. C. www.aed.org

- Participated in Latin American health sector and management training development programs.

May 2011 to 2017

Member of the Board of Directors

May 1999 to 2011 & Jun2020-21

Vice Chair and Chair of the Global Healthcare Management Faculty Network/Forum

January 1992 – April 1999

Vice President International Programs of the Association of University Programs in Health Administration (AUPHA), Washington, D. C. www.aupha.org

- Implemented initiatives in more than 30 countries and trained over 3500 executives, involving over 150 foreign and US faculty in the programs.
- Responsibilities included the development of proposal and work plans to be submitted to funding sources; curriculum and materials development; conducting training needs assessment; coordinating new academic programs and institutional development in multiple countries; Coordinating educational and professional partnerships with US and third country organizations; organizing, coordinating and teaching courses and seminars.
- Managed more than 4.5 million dollars on cooperative agreements, grants and contracts with the U.S. Agency for International Development (USAID), the AIHA and the International Research Exchange (IREX). Activities included health management needs assessments; Ministry of Health, health reform and policy analysis; University, public health and management institutes development plans; curriculum development and implementation; institutional and learning resources development; and US and foreign faculty development.

August 1985 - 1992

Director. International Office and the Latin American Development Program, **Association of University Programs in Health Administration (AUPHA)**, Arlington, Virginia, USA.

- Developed and directed a program to strengthen health administration education in Latin America. Conducted needs assessment and executive and academic program and curriculum development in 17 countries in the region.
- Managed five million dollars in cooperative agreements, grants and contracts from USAID, private foundations and participating academic institutions.
- Network of health administration programs in Latin America grew from 25 to 80 during the period of this project.

June 1984 - July 1985 **Coordinator of Studies and Projects (Chief of Staff),**
Under Secretary of Research and Development, Secretary
of Health, Mexico, D.F.

May 1983 - June 1984 **General Director of the Health Care Standards and
Social Welfare,** Secretary of Health and Welfare, Mexico,
D.F.

January- July 1983 **Advisor to the General Medical Director of the Institute
of Social Services for the State Employees (ISSSTE)**

January - April 1983 **Advisor to the Chief of Staff,** Under Secretary of Health,
Secretary of Health and Welfare, Mexico, D.F.

May - December 1982 **Advisor, Human Resources and Healthcare
Management, Health Services Coordinator of the
Secretary of the Presidency,** Mexico, D.F.

January 1981- May 1982 **Management Consultant.** Administrative Consultants and
Training S.C. Mexico, D. F.

1977 - November 1981 **Coordinator (1977-78) and Director (1979-81) of the
master's Program in Health Care and Hospital
Administration,** Postgraduate Division, School of
Accounting and Administration, National Autonomous
University of Mexico, Mexico, D.F.

- This Master's program was the first of its kind to be developed in Mexico. The other 3 health administration programs in the country at the time functioned in schools of public health and medicine. Hired to develop this new program as assistant professor (moved gradually to full Tenured professor), program coordinator, and program director.
- Responsibilities included the development of a curriculum based on the existing MBA program; conducting needs assessment for health administration training and education; coordinating the work of the faculty from the School of Business as they teamed up with health services practitioners and with faculty from other schools like public health, medicine, psychology and sociology; responsible for the legal and academic approval of the program throughout the University and Health Sector instances: seeking for financial resources to support the program development (W.K. Kellogg granted a major development grant): and connecting the program to the international network of AUPHA.

- Areas of teaching included Organizational Behavior, Organizational Theory, and hospital and health services operations management. Developed continuing education courses on Strategic Management and Operations Research for Physician Executives.

1970 - 1977 **Assistant Director (1970-74) and Administrative Director (1975-77)**, Central Quirurgica Hospital, Mexico, D.F.

1970 - 1974 **General Manager, Pharmacy, Restaurant and Commercial Area: Central Quirurgica, S.A.**, Mexico, D.F.

RESEARCH AND TEACHING ACTIVITIES

PEER REVIEWED PUBLICATIONS

- “Public-Private Partnerships (PPPs) in Healthcare: Gauging Leadership Competencies for Hospital Managers” Ramirez, C.L., **Ramirez, B.**, Hurtado, A., West, D., Costello, M, Szydlowski, S. & Miller, W. (2019) “*World Hospitals and Health Services*”. Vol 55, No 2, Pp. 29-33.
- “Global Accreditation: Why the CAHME Model is Important in Healthcare Management Education. Stanowski, A., West, D., **Ramirez, B.** & Hernandez, R. (2019). “*World Hospitals and Health Services*”. Vol 55, No 2, Pp. 4-6.
- “Global Accreditation Strategies in Health Management Education”. West, D., **Ramirez, B.**, Filerman, G., Stanowski, A., Vasadze, O., Malik, A.M., Yepes, F., & Krcmery, V. (2019). *Frontiers in Public Health*. Vol 7, No. 12. doi: 10.3389/fpubh.2019.00012
- “Using International Hospital Federation Leadership Competencies for Educating Participants in Healthcare Public-Private Partnerships”. Szydlowski, S., **Ramirez, B.**, Costello, M., West, D., Ramirez C.L., Hurtado, A., Miller, W., (2018) *The Journal of International Management Studies*, Vol 13, No.2, Pp.19-26
- “Enhancing Study Abroad with Online Access: Why do it and How to get started”, Howard, W., Ramirez, C., West, D. & **Ramirez B.**, *Journal of Health Administration Education*. Vol. 35, No. 3, Summer 2018 Pp. 381-392
- “Unicondylar knee arthroplasty in the inpatient vs. outpatient setting: Impact on process time”, Zeini, I., Gabriel, M., Liu, X., Noblin, A., Ramirez, B. & Karina, M. *Journal of Hospital Administration*. Vol. 7, No. 3, 2018 Pp.17-24
- “Managing Chronic Diseases in the Slovak Republic: Future Perspectives and Challenges”, Hicks J. & **Ramirez B.** *Journal for Clinical Social Work and Health Intervention*, Vienna, Austria. Vol 9, No.1 2018 Pp. 31-36
- “Kidney Transplantations in the Slovak Republic, Hungary and Austria”. Geisel S. & **Ramirez B.** *Journal for Clinical Social Work and Health Intervention*, Vienna, Austria. Vol 8, No 3, 2017, Pp. 49-53

- “Cost Savings through Clinical care Pathways in Austria, Poland, and the Slovak Republic. Lopez J. & **Ramirez B.** *Clinical Social Work and Health Intervention*, Vienna, Austria. Vol 8, No 2, 2017, Pp 38-44
- “University Based Partnerships: Designing Short Term Study Abroad Opportunities for Graduate Students”, West D. & **Ramirez B.** *The Journal of Clinical Social Work and Health Interventions*, Vol. 7, No 4, 2016. Pp. 7-11
- “Maintaining sustainability of acute care hospitals”. Costello M., West D. & **Ramirez B.** *Journal of Hospital Administration* Vol. 4, No1. 2015, Pp. 9-15
- “End-of-Life Decisions- Some International Comparisons” Costello M., West D. & **Ramirez B.** *The Journal of World Health and Population*. 2014, Vol 15 No. 2, Pp. 5-14
- “Development of a Culture of Sustainability in Health Care Organizations” **Ramirez B.**, West D. & Costello M. *The Journal of Health Organization and Management*. 2013. Vol. 27, No.5, pp. 665-72
- “Leadership and globalization: Research in health management education” West D, **Ramirez B.** & Filerman G. *World Hospitals and Health Services*. International Hospital Federation. 2012. Vol. 48, No. 3, pp. 14-17
- Contract Research Organizations: An Industry Analysis. Dimachkie M., **Ramirez B.**, Popescu C. & Reggie E.M. *International Journal of Pharmaceutical and Healthcare Marketing*. 2012. Vol. 6, No. 4, pp.336-350
- “Recommendations for the Design of an Integrated Informatics Policy in Costa Rica” Villalobos-Lozano L.B. & **Ramirez B.** *International Journal of Public Policy*. Vol. 8, No. 1/2/3 2012. Pp. 69-78
- “Hospitals for Sale” Costello M., West D. & **Ramirez B.** *Hospital Topics*. 2011. Vol 89 (3) Pp. 69-73
- “Global Health Management Education: Essential Competencies and Major Curricular Challenges” Counte M., **Ramirez B.** & Aaronson W.E. *The Journal of Health Administration Education*. Summer 2011. Vol 28. Pp. 227-236
- “Sustainability and the Health Care Manager: Part II” **Ramirez B.**, Oetjen R., & Malvey D. *The Health Care Manager*. Vol. 30 No. 3 July-September 2011. Pp. 261-265
- “Health Care Transitions and the Aging Population: A Framework for Measuring the Value of Rapid Rehabilitation” Ross D., **Ramirez B.**, Rotarius T. *The Health Care Manager*. Vol. 30 No. 2 April-June 2011. Pp. 96-117
- “Sustainability and the Health Care Manager: Part I” **Ramirez B.**, Oetjen R., & Malvey D. *The Health Care Manager*. Vol. 30 No. 2 April-June 2011. Pp. 133-138

- “The Laboratory Workforce Shortage: A Managerial Perspective” Cortelyou-Ward K., **Ramirez B.**, Rotarius T. *The Health Care Manager*. Vol. 30 No. 2 April-June 2011. Pp. 148-155
- “Privatization and Management Development in the Health Care Sector of Georgia” West D., Costello, M. & **Ramirez B.** *World Health and Population*. Vol. 12 No. 4 2011 Pp. 14-23
- “Sustainable Cost Reductions for Community Hospitals” West D. & **Ramirez B.** *Humanum: International Social and Humanist Studies*. No. 5(2) 2010. Warsaw, Poland. Pp. 113-123
- “A Comparative Perspective on Contemporary Trends in Global Healthcare Management Education” Aaronson W.E., Counte M. and **Ramirez B.** *The Journal of Health Administration Education*. Vol.25 No. 3, Summer 2008. Pp. 175-190.
- “Not for Profit Versus for Profit Health Care Providers-Part II. Comparing and Contrasting their Records.” Rotarius T., Trujillo A., Liberman A., and **Ramirez B.** *The Health Care Manager*. Vol. 25 No. 1, January-March 2006. Pp. 12-25.
- “Not for Profit Versus for Profit Health Care Providers-Part I.” Comparing and Contrasting their Records. Rotarius T., Trujillo A., Liberman A., and **Ramirez B.** *The Health Care Manager*. Vol. 24 No. 4, October-December 2005. Pp. 296-310.
- “Quality, Value, Accountability and Information as Transforming Strategies for Patient-Centered Care: A Commentary from an International Perspective.” **Ramirez B.** and Nazaretyan M. *Healthcare Papers*, Vol. 5 No. 4, 2005. Pp. 52-55.
- “Tools for Teaching and Learning with the Case Study Method.” **Ramirez B.** and Moga C. *The Journal of Health Sciences Management and Public Health*. National Health Management Center of Georgia/ The University of Scranton, Pennsylvania. Vol. 3 No. 1, 2002. Pp. 76-83.
- “International Health Services Management Education: An Overview of Major Efforts and Lessons Learned During the 1990’s.” Counte M.A., Aaronson W.E., and **Ramirez B.** *The Journal of Health Administration Education*. Vol.18 No. 4, Fall 2000. Pp. 441-459.
- “The Pillars of Health Management Education: Lessons from the CEE Experience,” Aaronson W, West D., Heshmat S. and **Ramirez B.** *The Journal of Health Administration Education*. Vol. 16 No. 2, Spring 1998. Pp. 125-144.
- “An Integrative Role for a Health Policy Course in the Health Services Management Graduate Curriculum.” Bradbury R. and **Ramirez B.** *The Journal of Health Administration Education*. Vol 15 No. 3, Summer 1997. Pp. 207-213
- “Educación y Capacitación en Administración de Servicios de Salud en América Latina y el Caribe: El Programa de Desarrollo de la AUPHA”. (Education and Training in

Health Administration in Latin America and the Caribbean. The Latin American Development Program, AUPHA). **Ramirez B.** The Journal of Health Administration Education. Vol 11 No. 1 Winter 1993, Arlington Virginia. 135-147

- "Organizational Behavior and Total Quality Management." **Ramirez B.** The Journal of Health Administration Education, Vol 10 No. 4 Fall 1992. Arlington Virginia 707-714
- "Education for Health Administration Education in Latin America and the Caribbean," DeVries R., Kisil M. & **Ramirez B.** The Journal of Health Administration Education, Vol. 6, No. 4, Fall 1988. Pp. 919-45
- "Educación en Administración de Salud en América Latina y el Caribe," DeVries R., Kisil M. & **Ramirez B.** The Journal of Health Administration Education, Vol. 6, No. 4, Fall 1988. Pp. 953-82
- "Rural Primary Health Care in Latin America," **Ramirez B.** & Berry D. The Journal of Rural Health, Vol. 4, No. 1, January 1988.
- "A Bibliography of Rural Primary Health Care in Latin America," **Ramirez B.** & Berry D., The Journal of Rural Health, Vol. 4, No. 1, January 1988.
- "Health Services Administration in Latin America," **Ramirez B.** Journal of Public Administration, No. 69/70, National Institute of Public Administration, June 1987.

BOOKS AND BOOK CHAPTERS

- "The Global Healthcare Manager: Competencies, Concepts, and Skills". Counte, M., **Ramirez, B.**, West, D. & Aaronson, W. *Health Administration Press*, Chicago, IL, USA. 2019. ISBN: 978-1-64055-015-5
- Book Chapter: Chapter 1: "Functions, Structure and Physical Resources" **Ramirez, B.**, Hurtado, A., Filerman, G. & Ramirez, C. In "The Global Healthcare Manager: Competencies, Concepts, and Skills". Counte, M., Ramirez, B, West, D. & Aaronson, W. Health Administration Press, Chicago, IL, USA. 2019 Pp. 3-29
- Book Chapter: Chapter 7: "Expanding Health Administration Globally: The Role of AUPHA" **Ramirez, B.**, Aaronson, W. & West, D. In "Looking Back to Look Forward: AUPHA at 70". Association of University Programs in Health Administration. Washington, D. C. June of 2018 Pp 93-122
- Book Chapter: "From Traditional to Massive Online Education: The Global Health Village" **Ramirez B.**, Dimachkie M, & Ramirez C.L. In "Educational Technology from the Global Village: Worldwide innovation and best practices. Editors: Barreneche G., & Lloyd L. 2014. *CyberAge Books. Information Today, Inc.*, Medford, New Jersey. Pp.87-100. ISBN 978-1-57387-481-6

- Book Chapter: Chapter 18 “Mexico”. **Ramirez B.** & Hurtado A. in “World Health Systems: Challenges and Perspectives” 2nd. Edition. (2012). Fried, B. & Gaydos, L. *Health Administration Press*, Chicago, IL.. Pp. 409-432. ISBN 13: 978-1-56793-420-5
- “Casos en administración de servicios de salud: Un enfoque para la solución de problemas”, Kindig, D., **Ramirez B.**, y Lastiri, S., editores. México, DF: Hecar, 1989.

OTHER PUBLICATIONS

- “Tendencias Actuales de la Administración de Salud en el Mundo” **Ramirez B.** Editorial. *Revista Gerencia y Políticas de Salud* Vol 13, No. 26 June 2014 Pp. 5-8
- “Global Health Management Education: Challenges and Opportunities for Academic Programs”. Aaronson W.E., Counte M., **Ramirez B.** & West D. *The Journal of Health Administration Education*. Vol 27, No. 4 Fall 2010. Pp. 323-325 (Letter to the editors)
- Editor of the Health Administration Module Series published by AIHA and USAID. *Modules for Facilitators and Participants* (12 Units). (2nd Ed. Spring 2000). Translated into Russian (Spring 2000). Adapted as training materials for the Internet at www.aiha.org (2001-2002) in Washington D.C. Module for Materials Management in HIV/AIDS Centers and Programs translated into Russian (2005).
 - Module 1: Management, Leadership and Health Systems.
 - Module 2: Planning and Marketing
 - Module 3: Information Management with Application to Quality
 - Module 4: Human Resources Management
 - Module 5: Team Building and Communication Skills
 - Module 6: Financial Management
- “Module: Strategic Planning and Health Services Organization.” Program for the Development of Health Care Management. Ministry of Health and Public Welfare, Republic of Paraguay. IDB and AUPHA. (1st Ed. 1999, 2nd Ed. 2000, 3rd Ed. 2004).
- “Global Partnerships: A Formula for Success.” Proceedings from the First International Conference on Health Care Systems for the New Millennium. Queretaro, Mexico. May 2000.
- “Management Training Workshops Promote New Leadership Techniques”. *CommonHealth, The Journal of the American International Health Alliance*, Washington D. C., fall 1995
- “Is Health Services Administration Unique?” **Ramirez, B.** and Filerman, G.L., Editors: Rodrigues, R.J. and Malik, A.M., *Preparing Health Care Managers For a Changing World*, Santiago, Chile, Insora, 1994. Pp. 107-110
- “Program Review/Assessment/Accreditation: The Latin American Experience” **Ramirez B.** *Management Development for Health Care: An International Perspective*. Report of the Health Care Management Seminar at Rewley House, Oxford England May 8-13,

1988. Editor Colin Grant. The European Healthcare Management Association. Dublin.
1989

- "A Health Information System," Official Yearbook, International Hospital Federation, London, England. 1986
- "Organizing a Clinical Experience," The World of Health Services Administration Education, AUPHA, Lisbon, Portugal 1983.
- "Trends in Medical Care and Hospital Administration Education in Mexico," School of Accounting and Administration, National Autonomous University of Mexico, Mexico, D.F., 1980
- "The Present Philosophical Trends in Medicine," Mexican Society of Medical History and Philosophy Bulletin, Vol. 2, No. 12-13, Mexico, D.F., 1975.

ARTICLES ACCEPTED FOR Publication OR UNDER REVIEW

- "Health and Leadership Competencies, Training Methods and Venues" **Ramirez, B**, West D., & Ramirez, C. *World Hospitals and Health Services Journal*, International Hospital Federation. Under Review for publication.

WORK IN PROGRESS

- "Using Research in Health Management Education to Design & Implement International Accreditation".. West D., Szydowski S., Costello M. & Ramirez B. Submitted for publication to Kontakt Journal of Nursing and Social Sciences that stopped publishing in Austria. Now under review with another publisher.
- "Global Health Management Competencies: A Framework for Effective Management Training" **Ramirez B**. West d., Aaronson W. & Ramirez C.L. two articles on this topic to be submitted to the Journal of Health Administration Education and to a Journal in Latina America or Central Eastern Europe

EDITORIAL APPOINTMENTS

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| 2016-Present | Member of the Editorial Board
Caucasus Journal of Health Sciences and Public Health
Official Journal of the University of Georgia and Tbilisi State University
With support of the Artic University of Norway. Tbilisy, Georgia. |
| 2005-Present | Member of the Advisory Editorial Committee
<i>Journal of World Health and Population</i> , Longwoods Publishing
Corporation, Toronto, Canada/Chapel Hill North Carolina |

- 2005-Present **Member of the Editorial and Scientific Committee**
Revista Gerencia y Política de Salud (The Journal of Management and Health Policies). Javeriana University, Bogota, Colombia
- 1999-2018 **Member of the Advisory Editorial Committee**
HealthCarePapers, Longwoods Publishing Corporation, Toronto, Canada
- 2010-2012 **Member of the Editorial Board**
Journal of Health Management and Public Health, University of Trnava, Slovakia
- 2009-2012 **Member of the Editorial Board**
 Health Administration Press/AUPHA Graduate Studies
- 1988-1995 **Member of the Editorial Board**
Bulletin of the Pan American Health Organization and the *Boletín de la Oficina Sanitaria Panamericana, PAHO*.
- 1986-1995 **Contributing Editor**
La Revista de Educación en Administración de Salud (The Journal of Health Administration Education). AUPHA, Washington, D.C.
- 1986-1994 **Editor**
Boletín Latinoamericano de Educación en Administración de Salud and *AUPHA International*. AUPHA, Washington, D.C.
- 1976-1979 **Member of the Editorial Board**
Hospital Actual (Hospital Today), Mexico

PEER REVIEWED AND BY INVITATION PRESENTATIONS (NATIONAL AND INTERNATIONAL)

- “A Model for Communications Skills Training in Graduate Management Education” West, D., **Ramirez, B.** & Ramirez C. 56th. Annual MBAA International Conference. Chicago, IL (March 25-27, 2020) Accepted for publication and included in proceedings. Conference canceled.
- “Teaching Strategies for Promoting Lifelong Health and Science learning” Ramirez, C, **Ramirez, B.** International Teaching Learning Collaborative. Lilly Conference. San Diego. (February 28, 2020)
- ” Delivering Value: The Global Challenge in Healthcare Management” **Ramirez, B.** Invited conference at the Gulf Medical University, UAE (January 30, 2020)
- “Careers: One size fits all? A pilot investigation of career literature applied to the healthcare sector” Gabutti, I, Ramirez B. European Management Association (EURAM) 19th Annual Conference: Exploring the Future of Management. Lisbon, Portugal (June 27, 2019)

- “Developing Competencies of Managers within Public Private Partnerships (PPPs)”
West, D., **Ramirez, B.**, Ramirez, C., Hurtado, A. & Malik, A.M. European Management Association (EURAM) 19th Annual Conference: Exploring the Future of Management. Lisbon, Portugal (June 27, 2019)
- “Health Management Competencies and Education for Value-Based Healthcare”
Ramirez, B. Invited Conference Keynote speaker ALTEMS incontra... Alta Scuola di Economia e Management dei Sistemi Sanitari. High School of Economics and Management of the Health System. Catholic University of the Sacred Heart. Rome, Italy. (June 24, 2019)
- “Global Partnerships: Managing competency Assessment, Curriulum Development and CAHME Accreditation”. **Ramirez, B.**, West, D., Babela, R, Lobjanidze T., Vasadze, O., Lobjanidze M., Ardon, N., Zapata, Y. Panel presenters. AUPHA Global Symposium: “Resilience and Relevance in a Time of Change: A Global Perspective”. New Orleans, LA (June 12, 2019)
- “Developing Essential Management Competencies in Public-Private Partnerships”
West, D., **Ramirez, B.**, Ramirez, C., Costello M. 2019 Global Health & Innovation Conference. United for Site. Yale University. New Haven, CT (April 14, 2019)
- “Global Healthcare: Managing Partnerships and Competency Development” West, D., **Ramirez, B.** & Hurtado A. Conducted a Seminar educational activity during the 2019 Congress on Healthcare Leadership of the American College of Healthcare Executives (ACHE) , Chicago, IL (March 6, 2019).
- “Health Management Competencies and Education for Value-Based Healthcare”.
Ramirez B. Master Class presented on the occasion of the launch of the College of Healthcare Management and Economics of the Gulf Medical University in Ajman, United Arab Emirates. (February 16, 2019)
- “Leadership and Management Competencies to Advance Value-Based Healthcare”.
Ramirez, B., West, D. & Wan, T. 42 IHF World Hospital Congress. Brisbane, Australia (October 10 to 12, 2018)
- “A Competency-Based Approach to Enhance Healthcare Management: How to Make A Best Use of It”. West, D. & **Ramirez, B.** 42 IHF World Hospital Congress. Brisbane, Australia (October 10 to 12, 2018)
- “Public-Private Partnerships (PPPs) in Healthcare: Gauging Leadership Competencies of hospital Managers” Ramirez, C., **Ramirez B.**, Hurtado, A. West, D., Costello, M., Szydlowski S. & Miller W. European Management Association (EURAM) Annual Conference: Research in Action: Accelerating Knowledge Creation in Management. Reykjavik, Iceland. (June 20-23, 2018)
- “Global Accreditation in Healthcare Management Education: Perspectives from International Partnerships”. West, D., **Ramirez B.** Babela, R, Vasadze, O. & Malik, A.M.

Panel presenters. AUPHA Global Symposium: “Looking Back to Look Forward”. Philadelphia, PA (June 13-15, 2018)

- Chair Healthcare Informatics and Technology Track. **Ramirez B.** The 2018 Midwest Business Administration Association (MBAA) International Conference. Chicago IL, (April 18-20, 2018)
- “The Structure & Organization of Global Accreditation in Health Management Education” West D., **Ramirez B.** & Ramirez C.L. 2018 Annual Meeting of the Midwest Business Administration Association (MBAA) International Conference. Chicago, IL. (April 18-20, 2018)
- Delivered a workshop for leaders of the health sector, faculty, students and alumni of the Javeriana University (campus Cali) Specialization in health care management program to start a series of meetings between the University and the health sector to analyze potential research and development projects to improve the quality of healthcare management and promote their new Master’s upgraded program. The topic of the workshop was: “The Impact of Health Care Reforms in the USA and Health Administration Education”. Cali, Colombia (April 13, 2018)
- Key note speaker on a Conference for the Alumni on their 15 years Specialization program and to Inaugurate the new Master in Health Services Administration at the Cali Campus of Javeriana University on the topic: “Leadership Competencies for Health Care Managers”. Cali, Colombia (April 12, 2018).
- Participated in a CAHME Study to analyze the relevance of Synchronous teaching and the value of the 120 hours requirement in the accreditation criteria. Included a series of interviews (January to April 2018) and life sessions and presentations (**Ramirez, B.** & Shanderson, L. presenters) with students and healthcare executives at the time of the ACHE Congress (March 25, 2018).
- Meeting for the creation of the Global Advisory Council of CAHME to Develop and operationalize International Global Healthcare Management Accreditation. *Webinar* with participants (**Ramirez, B.** member) from around the world representing organizations like the International Hospital Federation (IHF); SHAPE the Australasian Association of Health Management Education Programs. (March 20, 2018)
- “The International Hospital Federation Competency Model and Accreditation” **Ramirez B.** conference presented during the site visit to the health administration programs of the University of Georgia to explore international accreditation feasibility with the faculty, staff, authorities and health sector providers . Tbilisi, Republic of Georgia (December 3 to 11, 2017)
- Traveled to Moscow by invitation of the People Friendship University of Russia (PFUR) and deliver a presentation to faculty and students on “Health Management Education in UCF” Oetjen, R. & **Ramirez, B.** Also several other meetings were health with staff, faculty and authorities of the university to advance a collaboration project. Moscow, Russia (November 19-22, 2017)

- “Developing Collaboration with Academia and Education Accreditation Agencies” Workshop of the SIG Healthcare Management Steering Group. Priority Group 4. **Ramirez, B.** presenter. 41 IHF World Hospital Congress. Taipei, Taiwan (November 6 to 9, 2017)
- “Using International Hospital Federation Leadership Competencies for Educating Participants in Healthcare Public-Private Partnerships” Szydlowski S., **Ramirez B.**, Costello M, West D, Ramirez C., Hurtado A. & Miller W. European Management Association (EURAM) Annual Conference: Making Knowledge Work. Glasgow, Scotland. (June 21-24, 2017)
- “Diffusion of Value-Based Payment Systems: Implications for Health Management Education and Practice” Aaronson W., West, D. **Ramirez, B.** Pre-Conference Meeting as part of the collaborative activities with the SIG of IHF. Glasgow, Scotland. (June 21, 2017)
- “Building Sustainable Global Partnerships in Graduate Healthcare Management Education”. **Ramirez B.** & Counte, M. Leaders and West, D., Malik A., Cubillos A. Panel presenters. AUPHA Global Symposium: Maximizing Health Management & Policy Education through Inclusion and Innovation. Long Beach, CA (June 11-16, 2017)
- Chair Healthcare Informatics and Technology Track. **Ramirez B.** The 2017 Midwest Business Administration Association (MBAA) International Conference. Chicago IL, (March 22-24, 2017)
- “Global Health Management Education: Using Innovation to Improve Access to Study Abroad Courses” West D., **Ramirez B.** & Ramirez C. 2017 Annual Meeting of the Midwest Business Administration Association (MBAA) International Conference. Chicago, IL. (March 22-24, 2017)
- “Professionalization of Health Management Around the World and Development of Global Management Competencies” Workshop by Invitation. International Hospital Federation Health Management Special Interested Group (SIG). **Ramirez B.** Coordinator of the Academic Participation Working Group. Pan American Health Organization, Washington, D. C. (February 2 & 3, 2017)
- Plenary Presenter by Invitation for the First South Caucasian Conference in Medical Tourism in Batumi, Republic of Georgia. **Ramirez, B.** “Medical tourism: political, social-economical, educational, and medical problems”. (November 17, 2016).
- Delivered a workshop for students from the Rigol Robakidze University in Batumi, Republic of Georgia that are completing a master’s program in health services administration in that University (November 18, 2016).
- Keynote Speaker at the XVII Alumni Medical Conference of the Medical School of the Anahuac Mayab University in Merida, Yucatan, Mexico. **Ramirez, B.:** “Trends of Healthcare Organizations in Mexico: Analysis within the Context of Globalized

Medicine”. While at the university I had a few meetings with faculty and students to explore their interest and potential of healthcare management co-teaching activities within the medical career. (October 2, 2016).

- Delivered a workshop for leaders of the health sector, faculty and alumni of the Javeriana University to start a series of meetings between the University and the health sector to analyze potential research and development projects to improve the quality of healthcare management. The topic of the workshop was: “Strategies for public-private collaborating initiatives in the health sector to promote health services vertical integration and continuity of care”. Bogota, Colombia (April 19, 2017)
- Key note speaker on a Conference for the Alumni on the 30 year anniversary of the Health administration Program at the Javeriana University on the topic: “Leadership Competencies for Health Care Managers”. Bogota, Colombia (April 20, 2017).
- “Using Public-Private Partnerships to Build Healthcare Services in Low Resource Areas”. West, D. & **Ramirez B.** Moderators and Malik A., Yepes F, Cortes Ariel, Alvarez E. Panel presenters. AUPHA Global Symposium: Global Issues and Challenges in Integrating Practice and Academia. Kansas City, MO (June 21, 2016)
- “Public Private Partnerships in Healthcare: Developing Management Competencies” **Ramirez B.**, West D, Costello M, Szydlowski S., Ramirez C. & Hurtado A. European Management Association (EURAM) 16th Annual Conference. Paris, France (June 1-4, 2016)
- Participant off the “Development Work Group on Healthcare Management Competencies” of the International Hospital Federation Special Interest Group in Health Administration Education. Workshop during the EURAM 16th Annual Conference. Paris, France (May 31, 2016)
- Chair Healthcare Informatics and Technology Track. **Ramirez B.** The 2016 Midwest Business Administration Association (MBAA) International Conference. Chicago IL, (April 13-15, 2016)
- “Global Health Management Competencies: A Framework for Effective Management Training” **Ramirez B.** West d., Aaronson W. & Ramirez C.L. 2016 Annual Meeting of the Midwest Business Administration Association (MBAA) International Conference. Chicago, IL. (April 13-15, 2016)
- “The Role of Synchronous Communication in Asynchronous Online Courses” Webinar. **Ramirez B.** & Calandrino T. The UCF Center for Distributed Learning. Orlando, Florida (March 29, 2016)
- “Global Health Management” Workshop. The George Washington University Executive Health Services Administration Program Immersion Traveling Seminar. Miami, Florida (March 26, 2016)

- “Developing Strategic Initiatives to Advance Global Healthcare Management Education” West D, **Ramirez B.**, & Filerman G. 39th World Hospital Congress. International Hospital Federation. Chicago IL, (October 7, 2015)
- “Using Research in Health Management Education to Design and Implement International Accreditation” West D., **Ramirez B.**, Costello M, & Szydlowski S. European Management Association (EURAM) 15th Annual Conference. Warsaw, Poland (17-20 June, 2015)
- “Redesign Global Learning: Onsite and Online Opportunities Discussion Panel”. Borkowski N. Moderator. West D., **Ramirez B.**, Howard W, & Szydlowski S. AUPHA Global Symposium: Global Partnerships in Health Management Education & Research. Miami, FL (June 2, 2015)
- “Improving Performance of Health Care Organizations in Latin America and the United States: Major Perspectives and Challenges”. **Ramirez B.** & Counte M. Moderators and Malik A., Yepes F, Cortes Ariel, Alvarez E. & Coyne J. AUPHA Global Symposium: Global Partnerships in Health Management Education & Research. Miami, FL (June 2, 2015)
- “Online Alternatives to short-term study abroad” Presentation on the experience of a Virtual Study Abroad to Brazil in collaboration with the University of Scranton. Wendy Howard from the Center for Distributed Learning UCF and **Ramirez B.** UCF Summer Faculty Development Conference, Orlando FL. (May 13, 2015)
- Chair Healthcare Informatics and Technology Track. **Ramirez B.** The 2015 Midwest Business Administration Association (MBAA) International Conference. Chicago IL, (March 25-27, 2015)
- “Designing Graduate Level Study Abroad Courses” West D. & **Ramirez B.** 2015 Annual Meeting of the Midwest Business Administration Association (MBAA) International Conference. Chicago, IL. (March 27, 2015)
- “A Survey of Massive Open Online Courses in Health Management” **Ramirez B.**, Ramirez C. “& Aaronson W. 2nd Best Poster Prize. AUPHA Annual meeting. San Antonio, Texas (June 18-21, 2014)
- “Expanding Global Health Management Capacity Using a Collaborative and Integrated Model of Engagement”. West D., **Ramirez B.**, Counte M. & Yepes Francisco. AUPHA Annual Meeting. San Antonio, Texas (June 18-21, 2014)
- “Maintaining Sustainability of Acute Care Hospitals: Financial, Market and Access Considerations. Costello M., West D, & Ramirez B. EURAM Annual Meeting. Waves and Winds of Strategic Leadership for Sustainable Competitiveness. Valencia, Spain (June 4-7, 2014)

- “Is there a Best Healthcare System in the World?” **Ramirez B.** II International Symposium in Health Care Management. School of Medicine and Health Sciences. Technological Institute of Monterrey, Mexico (April 25, 2014).
- Chair Healthcare Informatics and Technology Track. **Ramirez B.** The 2014 Midwest Business Administration Association (MBAA) International Conference. Chicago IL, (March 26-28, 2014)
- “A New Model for Building International Networks” West D. & **Ramirez B.** 2014 Annual Meeting of the Midwest Business Administration Association (MBAA) International Conference. Chicago, IL. (March 26, 2014)
- “Future use of Technology in Education” Panel discussion **Ramirez B.** Willis W, Sheridan T. & Ure K.. 2014 Midwest Business Administration Association (MBAA) International Conference. Chicago IL, (March 27, 2014)
- “Certificación de Hospitales: Experiencias a Nivel Mundial” **Ramirez B.** Invited conference at the Certificate Program for Accreditation of Healthcare Organizations. Veracruzana University, Jalapa, Mexico. (March 14, 2014)
- “An Initial Foray into the MOOC-isphere: The Good, Bad and Ugly”. Cavanagh T., Raible J., Bauer S., **Ramirez B.**, & Cassanello R. 19th. Annual Sloan Consortium Conference. Orlando, FL November 20, 2013
- AUPHA Annual Meeting. Panel Coordinator and presenter: Strategic Planning and Graduate Education in South America. **Ramirez B.**, Yepes F., Dominguez D. & Dimachkie M. Global Symposium. Monterey California. (June 18, 2013).
- AUPHA Annual Meeting. “Comparative International Health Systems: A Massive Online Open Course Experience for Global Healthcare Management Education. **Ramirez B.**, Aaronson W., Ramirez C.L. & Dimachkie M. Monterey California (June 19, 2013)
- Anahuac University Canada, Mexico and US Collaborative Program Symposium. “Healthcare Management Challenges: The US Healthcare System” **Ramirez B.** Mexico City (March 22, 2013)
- AUPHA Leaders’ Conference. “International Healthcare Management Education: Strategies for Global Excellence”. **Ramirez B.**, West D., & Filerman G. (March 12, 2013)
- “Supply of Physicians and Nurses in the United States and Worldwide: Issues, Trends & Effects on Healthcare Management”. Masri M., Unruh L., **Ramirez B.**, Popescu C. & Zeini I. Presented on the Business & Health Administration Association (MBAA) Annual Meeting. Chicago, IL. (February 27 – March 1, 2013)
- “Hospital Concerns about end-of-life care: some international comparisons. Costello M., West, D. & **Ramirez B.** Seventh International Conference on Healthcare Systems and Global Business Issues. Jaipur National University. Jaipur, India (January 3-6, 2013)

- “International Healthcare Management Education: Trends and Issues” West D., **Ramirez, B.**, Filerman G. & Szydlowski S. American Public Health Association 140th Annual Meeting & Expo. “*Prevention and Wellness Across the Life Span*”. San Francisco, CA, (October 27-31, 2012)
- Invitational Conference “21st Century Health Care Management Education: Confronting Challenges for Innovation with a Modern Curriculum” **Ramirez B.** member of the White Paper development team. Invitational Conference organized by Regina Herzlinger from the Harvard School of Business. Boston MA. (October 4-5, 2012)
- Invited Presenter “The State of Health Management in Latin America and its Perspectives”. **Ramirez B.** First National Congress of Health Administration: The New Health Administration Challenges in Colombia. National School of Public Health. Antioquia University, Medellin, Colombia (July 26-27, 2012)
- “Managing Social Change Through Innovation and Engagement in Health Care Organizations” West D., **Ramirez B.** & Costello M. 12th EURAM Annual Conference “Social Innovation for Competitiveness, Organizational Performance and Human Excellence” Rotterdam, Netherlands (June 6-8 2012)
- “Global Healthcare Management Education: Transformational Partnerships for Excellence” West D., **Ramirez B.**, Gliford B & Dominguez D. Poster Peer-Reviewed presentation at the 2012 AUPHA Annual Meeting “Embracing Transformation”. Minneapolis, MN. (May 31- June 3, 2012)
- “Translating Web2.0 Technology from the Classroom to the Real World of Practice”. **Ramirez B.**, Dimachkie M., Oetjen R. & Oetjen D. Business and Health Administration Track. MBAA International Conference “The Challenge of On-Line Academics: How to Achieve an Effective Balance. Chicago. (March 28-30, 2012)
- “International Health Management Education: Phase II Findings”. West D., Stanowki A., Hernandez R. & **Ramirez B.** Business and Health Administration Track. MBAA International Conference “The Challenge of On-Line Academics: How to Achieve an Effective Balance. Chicago. (March 28-30, 2012)
- “Contract Research Organizations: An Industry Analysis”. Dimachkie M., **Ramirez B.**, Popescu C. & Reggie E.M. International Business Track. MBAA International Conference “The Challenge of On-Line Academics: How to Achieve an Effective Balance. Chicago. (March 28-30, 2012)
- “Crossing the Information Fluency” **Ramirez B.**, Dimachkie M., Oetjen R. and Oetjen D. 2012 Information Fluency Conference “Information Fluency and the Digital Divides”. UCF, Orlando (March 14-16, 2012)
- Invited Presenter First International Health Systems Management Conference “Towards a Globalized Perspective in Health Systems Management”. **Ramirez B.** *Key note*

Speaker: “Health Care Systems Management Education”. School of Accounting and Management. National Autonomous University of Mexico. November 16-18, 2011

- AUPHA-CAHME (Commission on Accreditation of Healthcare Management Education) Workshop. Presenter “International Healthcare Management Education: Research Findings and Future Directions” West D., **Ramirez B.**, & Lloyd J. Charleston, SC (June 22, 2011)
- “Managerial Competencies to Institute a Culture of Sustainability in Health Care Organizations” **Ramirez B.**, West D., & Costello M. Peered reviewed International presentation at the Management of Culture and Change in Health Care Organizations, Track of the “Management Culture in the 21st Century” European Academy of Management Annual Meeting EURAM11. Tallinn, Estonia. (June 1-4 2011).
- AUPHA Leaders’ Conference. “International Standards for Excellence in Health Administration Education”. West D., **Ramirez B.**, Hernandez B. & Oetjen D. Chicago (March 21-22, 2011)
- “An International Perspective on Performance Assessment of Healthcare Organizations” presented at the Academic International Conference CIBER at the University of Miami. M. Counte, **Ramirez B.**, Aaronson W. & Romeis J. (January 12, 2011).
- “Quality and Safety in Long Term Care” a presentation at the 4th International. **Ramirez, B.** Conference of Economy and Management ECON2010 at the School of Economical Sciences of the University of Buenos Aires in Buenos Aires, Argentina. (15-19 November 2010).
- “Curriculum and Course Development in Georgia: HME Outcomes and Future Directions” West D., **Ramirez B.**, Vasadze O., & Urushadze R. AUPHA Annual Meeting. Portland, Oregon (June3-6, 2010)
- “The Implications of Medical Futility and End-Of-Life Decisions for National Health Policy: A Comparison of United States and European Perspectives”. Costello M., West D. & **Ramirez B.** Peered reviewed International presentation at the Back to the Future Healthcare Organization and Management Track of the European Academy of Management Annual Meeting EURAM10. Rome, Italy. (19-22 May 2010).
- “Privatization and Management Development in the Health Care Sector of the Georgian Economy”. D. West, M. Costello & **Ramirez B.** Peered reviewed International presentation at the Healthcare Management Renewal and Organizational Change Track of the European Academy of Management Annual Meeting EURAM09. Liverpool, England. (11-14 May 2009).
- “Capacity Building and Community Engagement Using an International University-Based Partnership Model”. West D., **Ramirez B.** & Vasadze O. Peered reviewed presentation at the Association for International Education Administrators (AIEA) 2009 Annual Conference in Atlanta, Georgia (February 23-25)

- Presenter of two papers: “Health Management Education Curriculum, Course and Competency Development in Georgia” West D., Vasadze O., Urushadze R. & **Ramirez B.** and “Essential Competencies and Curricular Issues in Global Healthcare Management Education”, Counte M., **Ramirez B** and Aaronson W. AUPHA Annual Meeting. Chicago (June29-July 2, 2009)

NON-PEER REVIEW PRESENTATIONS, MEETING ATTENDANCE, COURSES TAUGHT & RELATED ACTIVITIES (NATIONAL AND INTERNATIONAL)

- AUPHA Webinars about Covid-19 impact on health administration and higher education. Presented by the Finance, Economics, and Insurance Faculty Forum. 1. Pivoting to 100% Online Learning (May 20, 2020); 2. Short and Long-term Impact on Health Management Careers (May 22, 2020) and 3. Faculty Perspectives on Covid-19 and the Transition to Remote teaching: Early Evidence from a Survey of Healthcare Management Faculty (May 27, 2020).
- “FACULTY FRIDAY: Shaping Teaching and Learning to Address a Global Health Crisis: COVID-19 and Global Health” Dawn M. Whitehead. American Association of Colleges and Universities. Webinar (May 1, 2020)
- “Connecting Global Health Learning with Purpose” Unite for Sight U. of Yale Conference. Global Health Ida Lab (virtual). (April 29, 2020)
- AUPHA 2020 Graduate Program and Practitioner Workshop. Faculty Panel: How do we Teach and Engage? Virtual session in lieu of the Scheduled Conference in Chicago (March 27, 2020). ACHE/AUPHA Executives in Residence Panel (April 3, 2020)
- Participated in the following Webinars under the series: Facing the Crisis: Covid-19 webinar series organized by the International Hospital Federation discussion and learning the response of healthcare services organizations leaders and management lessons learned: How French hospitals are fighting against Covid-19 (April 15, 2020); Korea’s four strategies against Covid-19 (April 16, 2020); Mitigating Covid-19 in Japan (April 21, 2020); The Multi-Level protection design to prevent nosocomial infection during Covid-19 outbreak in Taiwan (April 29, 2020); Covid-19 Challenges & Clinical Preparedness- Georgian Experience (May 7, 2020); Same Virus, Same emergency, Different organizational responses: How Italian Regions and Italian Hospitals faced the Coronavirus Pandemic event (May 19, 2020); Dubai’s Response to the Covid-19 pandemic (May 20, 2020) and Fortify Against the Covid War- The Apollo Way (May 26,2020). (8 total)
- Participated in the ACHE Covid-19 Webinar Series With Front-Line Leaders: Chris Van Gorder of Scripps Health (April 3, 2020); Scott Steiner of Phoebe Putney Health System (April 7, 2020); Michael Slubowski, Trinity Health (April 17, 2020); Heather J. Rohan and Tama Van Decar of HCA Healthcare (April 22, 2020); Candice Saunders of Wellstar Health System (May 1, 2020) and Michael Apkon of Tufts Medical Center (May 12, 2020) (6 total)

- Leadership, Human resources management and strategic management course for the inaugural course of the Executive Master in Health Services Administration at the Gulf Medical University in Aman, United Arab Emirates (Jan 28 to Feb 2, 2020)
- Master conference and Keynote speaker at the inaugural Medical School class of Anahuac University in Cancun, Mexico (Oct 28, 2019)
- Coordinated and taught a course for Students from Javeriana University in Orlando Florida. Visiting healthcare services. (Oct 13-18, 2019)
- Taught for a four consecutive year a class for students from the Master program in health services administration of the Getulio Vargas Foundation and the University of Sao Paulo in Brazil. The class was delivered using the online platform of the program in Brazil with the idea to explore Value Based Management in the recent progress of the US healthcare reform and its parallels with reform efforts in Brazil and other parts of Latin America (August 16, 2019).
- Participated and attended the 2019 Global Health & Innovation Conference. United for Site. Yale University. New Haven, CT (April 13 & 14, 2019)
- “Central Line-Associated Blood Stream Infections in NICUs” Alhamwi, M., Ramirez, B. & Sole, M.L.. Poster presentation at the Student Scholar Symposium presented by the Division of Teaching and learning and the College of Graduate Studies, University of Central Florida (UCF). Orlando, FL (April 4, 2019)
- Participated in “The Business of Health Care. Technology & People: U.S. & Beyond” Workshop Conference. Center for Health Management & Policy of the University of Miami. Miami, FL (March 29, 2019)
- Participated in the 2019 Congress on Healthcare Leadership of the American College of Healthcare Executives (ACHE) , Chicago, IL (March 4-7, 2019).
- Participated in a the AUPHA Graduate and Practitioner Workshop, Chicago, IL (March 5, 2019).
- Participated in a the Commission for Accreditation of Health management Education (CAHME) awards, scholarships and grants presentation, Chicago, IL (March 3, 2019).
- Reviewer for a proposal for Dr. Gordon’s Moore book, *How to Build a Cost-effective Healthcare System*. Oxford University Press. New York. NY (March, 2019)
- Reviewer for papers for the European Management Academy annual meeting EURAM 2019 in Lisbon, Portugal (Feb-March 2019)
- Participated as a member of the external review team of the Commission for Academic Accreditation of the Ministry of Higher Education and Scientific Research of the United Arab Emirates on a site visit for the initial assessment of the Health Administration

Bachelor of Applied Health Sciences in Healthcare Management program of the Emirates College of Technology, Abu Dhabi, UAE. (February 10 to 14, 2019)

- Coordinated and conducted a partnership startup visit to UCF of a Delegation of officials from The Gulf Medical University, United Arab Emirates and to our community partners and health care organizations. (February 3 to 6, 2019)
- Participated in a tour, visit and conferences to explore a UCF partnership with the Moscow International Medical Cluster Skolkovo in Moscow, Russia. Included visits to the cluster site, hospitals, City of Moscow officials (January 14 to 19, 2019)
- Coordinated a visit and meetings with officials from the Moscow International Medical Cluster Skolkovo in Moscow, Russia to UCF to explore a possible partnerships for Management Training and other academic and research activities. Orlando, Florida (November 16, 2018)
- Organized, coordinated and conducted a study visit and Workshop for a group of Master students and faculty of the Pontifical Javeriana University in Cali, Colombia to UCF and our community partners and health care organizations. (October 14 to 20, 2018)
- Taught for a third consecutive year a class for students from the Master program in health services administration of the Getulio Vargas Foundation and the University of Sao Paulo in Brazil. The class was delivered using the online platform of the program in Brazil with the idea to explore Value Based Management in the recent progress of the US healthcare reform and its parallels with reform efforts in Brazil and other parts of Latin America (August 31, 2018).
- Participated in the Conference and Seminars of the Florida International Medical Expo (FIME)/MedLab Americas with seminars in Patient Safety and Quality, Supply Chain, Infectious Diseases and Management Information Systems in Orlando, Florida (July 17-19, 2018)
- Reviewer and Judge for the IHF/EOH Excellence Award for Leadership and Management in Healthcare to be presented at the 42th International Hospital Federation (IHF) World Congress 2018 in Brisbane, Australia (May-June, 2018)
- Participated as a member of the external review team of the Commission for Academic Accreditation of the Ministry of Higher Education and Scientific Research of the United Arab Emirates on a site visit for the initial assessment of the Health Administration Master and Undergraduate programs of the Gulf Medical University in Ajman, UAE. (April 22 to 26, 2018)
- Taught for a second consecutive year a class for students from the Master program in health services administration of the Getulio Vargas Foundation and the University of Sao Paulo in Brazil. The class was delivered using the online platform of the program in Brazil with the idea to explore the recent progress of the US healthcare reform and its parallels with reform efforts in Brazil and other parts of Latin America (April 13, 2018).

- Reviewer for papers for the European Management Academy annual meeting EURAM 2018 in Reykjavik, Iceland (Feb-March 2018)
- Participated as a member of the CAHME accreditation team and as member of the Candidacy Committee. The Executive Master in Health Administration Program at the Health Policy and Management Department of the School of Public Health, George Washington University. Washington D. C. (November 29 to December 1, 2017)
- Taught a class about healthcare reforms in Latin America for a group of doctoral students of the University of Saint Isabel in Bratislava, Slovakia. (October 11, 2017).
- Participated in the UCF Global Study Abroad Fair in the Summer 2016 and Spring of 2017
- Coordinated and conducted a study visit of a Delegation of faculty and officials from Trnava University in Slovakia to UCF and our community partners and health care organizations. (April 3 to 5, 2017)
- Taught a class for students from the Master program in health services administration of the Getulio Vargas Foundation and the University of Sao Paulo in Brazil. The class was delivered using the online platform of the program in Brazil with the idea to explore the recent progress of the US healthcare reform and its parallels with reform efforts in Brazil and other parts of Latin America (March 31, 2017).
- Participated in a workshop organized by the Faculty Center for Teaching and learning (FCTL) presented by Dr. Saundra McGuire with the title: Get Students to Focus on Learning Instead of Grades: Metacognition is the Key! (March 2, 2017)
- Reviewer for papers for the European Management Academy annual meeting EURAM 2017 in Glasgow, Scotland (Feb-March 2017)
- Participated as a member of the CAHME accreditation team and as member of the Candidacy Committee. University of Texas at the Health Sciences Center in Houston, Master of Science in Health Administration Program. Houston, Texas (February 8 to 10, 2017)
- Contributed to facilitate a collaborative agreement with the University of Costa Rica (School of Public Health and Health Administration Program) coordinating research projects and a study tour of the Executive Program of the University of Alabama in Birmingham, USA. (Oct 2016-March 2017)
- Reviewer for the *Sustainability* Journal of the Multidisciplinary Digital Publishing Institute-MDPI, Spain (April 7-29, 2016)
- Participated in a CAHME accreditation visit as an observer to further develop my capacity as member of the Candidacy Committee. University of North Carolina at

Charlotte, Master of Science in Health Administration Program. Charlotte, North Carolina (March 30 to April 1, 2016)

- Reviewer for papers for the European Management Academy annual meeting EURAM 2016 in Paris, France (Feb-March 2016)
- Represented the President of UCF in the Inauguration of University of Miami President, Dr. Julio Frenk. Met with the Health Administration Program Director, Dr. Steven Ullman to follow up on current collaborative activities and plan for future projects. Miami, Florida (January 27 to 30, 2016)
- Reviewer for a Global Health Book to be published by Oxford University Press (January 17-30, 2016)
- Visited and met with faculty and officials of the Autonomous University of Merida and the Anahuac Mayab University in Merida to develop a study abroad trip for our UCF students and strengthen the collaboration between our universities for future faculty and students teaching and research activities. Merida, Mexico (December 7 to 10, 2015)
- Participated at the American Public Health Association (APHA) 143rd Annual Meeting with the topic of 'Health in all Policies'. I also organized and manned the UCF exhibitor's booth during the conference. Chicago, Illinois (October 31 to November 4, 2015)
- Reviewer for papers for the 2016 Annual Meeting of the Midwest Business Administration Association (MBAA) International Conference (Nov-Dec 2015)
- Delivered a Class on "Strategy in Healthcare Organizations" as part of a collaborating effort to co-teach courses with the Popular Autonomous University of Puebla (UPAEP) and Professor Pablo Nuno Strategic Course. (October 27, 2015)
- Moderator and presenter on International Perspectives for Accreditation at the International Forum on Accreditation of Healthcare Facilities. Hospital Juarez, Veracruzana University. Mexico City (October 9, 2015)
- Participated in the AUPHA Undergraduate Workshop with the topic of "Trending Together: Health Administration and Higher Education". Also participated in the AUPHA Board of Directors Meeting. Denver, Colorado (October 6 to 8, 2015)
- Reviewer for paper for the International Hospital Federation (IHF) 39th world Congress. Chicago, IL, (Feb-March 2015)
- Global Health and Innovation Conference (GHIC). Is the world's leading and largest global health conference as well as the largest social entrepreneurship conference, with 2,200 professionals and students from all 50 states and more than 55 countries. Yale University. New Haven, Connecticut. March 28-30, 2015
- Participated in the American College of Healthcare Executives (ACHE) Annual Congress where the Executive Program also hosts a display to promote and recruit the

academic program. Organized an alumni gathering during the event. Chicago, Illinois (March 15 to 19, 2015)

- Reviewer for papers for the European Management Academy annual meeting EURAM 2015 in Warsaw, Poland (Feb-March 2015)
- American Association of Colleges and Universities (AACU) Global Learning in College: Cross-Cutting Capacities for 21 Century College Students. Minneapolis, Minnesota. October 16 to 18, 2014
- Newseum Conference and Open House for Educators. The use of news in global learning and education. Washington D.C. October 4, 2014
- Harvard Ex Open House. An invitational session for MOOC design and development. September 19-20, 2014
- Participated in the American College of Healthcare Executives (ACHE) Annual Congress where the Executive Program also hosts a display to promote and recruit the academic program. Organized an alumni gathering during the event. Chicago, Illinois (March 23 to 27, 2014)
- Reviewer for papers for the European Management Academy annual meeting EURAM 2014 in Valencia, Spain (Feb-March 2014)
- Presenter Cultural and Language Challenges of Diverse Patient Populations. ACHE of Central Florida Chapter Meeting. Orlando FL, July 9, 2013
- Presentation and seminar of health care management to faculty from the University of Sao Paulo in Bauru, School of Odontology and Communication Disorders. UCF Orlando (Apr 30, 2013)
- Presentation to the UCF Upsilon Phi Delta monthly meeting on Health Care Reform and International Health Systems (Apr 8, 2013)
- Reviewer for papers for the European Management Academy annual meeting EURAM 2013 in Istanbul, Turkey (Feb-March 2013)
- Presenter as a Web Vet in the IDL6543 Spring 2013 Faculty Workshop. UCF Center for Distributed Learning. Orlando, FL (Jan 25, 2013)
- "From the Trenches" Presenter at this session during the *New Faculty Orientation 2012 workshop*. FCTL/UCF (Aug 13, 2012)
- Reviewer for papers for the European Management Academy annual meeting EURAM 2012 in Rotterdam, The Netherlands (Feb-March 2012)
- Chair of the Global Healthcare Management Network business session at the AUPHA Annual Meeting. Charleston. SC (June 23-26, 2011)

- Reviewer for paper for the Southern Management Association 20 11 Annual Meeting in Savannah, Georgia. (May 2011)
- Reviewer for papers for the European Management Academy annual meeting EURAM 2011 in Rome, Italy (Feb-March 2011)
- Participated in several “Web Vet” sessions of the IDL6543 course for On Line Course Development at the Center for Distributed Learning/UCF (2009-2012)
- Chair of the Global Healthcare Management Network session at the AUPHA Annual Meeting “How do we Teach what we Teach”. Portland, Oregon (June3-6, 2010)
- Chair of the Global Healthcare Management Network session at the AUPHA Annual Meeting. Chicago (June29-July 2, 2009)
- Graduated from the Diversity Certificate Series Program. Including Modules on the Threshold of Change; Gender and Sexual Orientation Workplace Issues; Race, Ethnicity, Language & Religion Workplace Issues; and Age and Physical Ability Workplace Issues. Office of Diversity Initiatives. UCF. February 2009
- Presenter at a National Webinar on “Innovative Uses of Wikis in Classrooms” Distributed Learning Department, UCF. February 17, 2009.
- Graduate Certificate from the Rotary Leadership Institute. District 6980 Central Florida. May 2007- Jan 2008
- Faculty Development Program for Interactive Distributed Learning for Technology Mediated Course Delivery. Online Course Development Certification. Development of an Internet Based Course in Global Healthcare Management. University of Central Florida. Course Development and Web Services. Orlando, Florida. Sep-Nov 2006. Developed a program to Internationalize the postgraduate Healthcare Management Curricula (Dec 2007- Present)
- Participant interactive Internet seminar “Professionalizing Leadership and Management in Health”. Management Sciences for Health, Leader Net. Oct 17-21, 2006.
- Faculty Executive Team Development Program: Leadership and Strategy, Christus-Muguerza Group, presenting the topics Leadership and Strategic Thinking in Healthcare Organizations. Monterrey, Nuevo León, México. June 1, 2006.
- Participant interactive Internet seminar “Confronting Health Challenges under the Most Difficult Conditions in the World”. Management Sciences for Health, Leader Net. May 1-11, 2006.
- Participant in the Adjunct Faculty Development Retreat. Karen L. Smith Faculty Center for Teaching and Learning. University of Central Florida. May 6, 2006.

- Design and principal instructor of the International Hospital Management Course for executives and engineers of healthcare facilities in San Salvador, Conssalud-ASIA (Association of Architects and Engineers) El Salvador Central America. (Jan-Feb 2006)
- Faculty and program design for a health financing and insurance seminar for the Institute of Medical Education of the Ministry of Health of Turkmenistan. Coordinator of a Study Tour to the USA of a train the trainers' team. (August 2005) Design and implementation of health management training courses, including the development of local faculty competencies and a new healthcare management executive program within a recently open training center of the Institute of Medicine (June 2005-March 2006)
- Participant Interactive Internet Workshop "The New Paradigm of the Coach-Manager". Management Sciences for Health, LeaderNet. January 24-February 11, 2005.
- Session coordinator at the National Conference of the Mexican Hospital Association 50th Anniversary "Towards a Dependable Hospital: Strategies for the Security and Comfort of the Patient and his Family", Session "The Communication Media and Hospital Care". Mexico City, México. June 10-11, 2004.
- Presenter conference "Challenges of Globalization for Health Administration Education". School of Business, National University of Mexico. Mexico City October 2004.
- Session coordinator at the National Conference of the Mexican Hospital Association 50th Anniversary "Towards a World Class Hospital: Strategies for Quality", Session "Innovative Strategies for Financing: Scenarios for patients. Managed Care neither Panacea nor Nemeses. Guadalajara, México November 21, 2003.
- Session Coordinator and Presenter "Latin Competencies: Challenges for the Productivity and Quality of Health Services" during the 2003 Leadership Summit, *From Vision to Action: Hospitals for a Healthy Future*, the Health Forum of the American Hospital Association and the International Hospital Federation. San Francisco, California, August 2003
- The 5th WHO-ISQUA Workshop on Quality Improvement and the 19th ISQUA Conference, Paris, France. November 2002.
- Facilitator Discussion Leader at the "Texas Health Care in the 21st Century" A Forum for Health Care and Business Executives and Physician and Trustee Leaders. The Association of Texas Hospitals and Health Care Organizations. Austin, December 1998, January 2000 and December 2001
- Conference "Cross Cultural Perspectives on Health Care Administration" 5th Congress of Health Professions Educators: FutureCare. Association of Academic Health Centers Washington D. C. June 1998
- Keynote Conference "How does a University Develop a Global Presence?" Board of Visitors' Meeting. The Panuska College of Professional Studies. University of Scranton. Pennsylvania, October 1998

- Participant at various International Invitational Forums:
 - The World of Health Services Administration Education, Lisbon, Portugal, 1981.
 - Worldwide Leaders in Health Administration Education, Oxford, England, 1988.
 - Future of Health Administration, Santiago Chile 1993.
 - Invitational International Conference on the Healthcare Workforce for the 21st. Century, Tashkent, Uzbekistan, 1997.
 - Shaping the Infrastructure of Health Professions: A Dialogue between the Countries of Central and Eastern Europe and the USA, Budapest, Hungary, 1998.

RESEARCH AND ACADEMIC CONSULTING PROJETS

- During the Spring of 2019 and to date we have established a partnership with the Golf Medical University in Ajman, United Arab Emirates. It is a very progressive medical university that is expanding in the Emirates, but also into other countries like Egypt, India and possible sites in Africa and Eastern Europe. They started on the fall of 2019 fall a new College of Healthcare Management and Policy with two new programs in Health Administration (Masters and Bachelors). We are reviewing the curriculum and teaching-research strategies to make a collaborative effort between the two universities to develop this initiative. In February 2020, B. Ramirez and a peer from the HMI program delivered a course for the inaugural cohort of students of the Executive master's in health administration Program. Currently we are scheduling some further mix mode participation in this coming academic year
- I am coordinating and developing a research and teaching program as part of a partnership with the Pontifical Javeriana University in their two campuses of Bogota and Cali, Colombia. A faculty member of the Institute of Public Health, Dr. Andres Cubillos-Novela, has participated in several activities with our HMI Department faculty and also with faculty from other units in UCF. He has also participated with other faculty around the country and the world during the last two AUPHA meetings. During the Spring of 2019 he was a visiting scholar at UCF and conducted part of his research with a team from UCF and Central Florida. He is exploring the effects in mental health problems of displaced populations, specifically Venezuelans that have immigrated into our region. He is also doing a comparative analysis with other similar studies that he has done in Colombia and Germany. Our project won a small grant in the inaugural award established by the Center for Behavioral Health, Research and Training of the School of Public Health in UCF. We have continued expanding this initiative during the second semester of 2019 with the participation of faculty and students from both universities. In the fall of 2019, we also received a second group of students and faculty for a workshop and study tour or several of our partners facilities in the Orlando area. We are writing a book chapter on the migrant populations' health and mental health issues in Orlando and around the world., Since the second semester of 2019 we are developing a new collaboration with the Institute of Public Health of Javeriana University where we will co-teach some courses for students from both universities and will develop research and publication collaborations with our faculty.

- In collaboration with other peers from US and other HME programs around the world, I have worked on the adaptation and application of the CAHME Accreditation system to advance an accreditation/certification global international project. Both AUPHA and CAHME are interested in the subject and we have been involved in previous studies to collect relevant information in the past 4 years. During 2013 we started working with one of the members of our group that is the Chair of the Health Administration Department at the Javeriana University in Bogota Colombia. After refining the self-assessment instruments, we conducted a peer review visit in January of 2014 to assess the Master's program in health services administration. I chaired the assessment team and conducted a site visit to Program. This Department and the specific program have been in operation for more than twenty years and both, the University and the Program are considered as one of the most prestigious in Latin America. Besides that, in the last five years the Program was restructured to match the current healthcare reform in Colombia. The external reviewer's team consisted of three faculty, one of them from another Latin American distinguish program situated at the School of Business of Foundation Getulio Vargas and the University of Sao Paulo in Brazil. This study included an adaptation of the criteria and self-assessment instruments used by CAHME and it is a pilot experience to advance healthcare administration accreditation/certification in Latin America. In the fall of 2017 the group with the participation of CAHME leadership conducted a very successful trial site visit to the Health Administration Programs of the University of Georgia in the Republic of Georgia. In the spring of 2018, Dr. Ramirez made an initial assessment of the Programs of the Javeriana University in the Cali Campus in Colombia. The group has met during the 2014 AUPHA meeting and the AUPHA/CAHME/ACHE leadership graduate health administration programs meetings in Chicago. The group has continued meeting during 2015, 2016, 2017 and during this meeting in 2018 the Global Advisory Council was approved and established by the CAHME Board of Directors and held its first meeting (March 20, 2018) to design a structure and process for Global Accreditation of Health Management Programs. In 2019 CAHME created the Global Advisory Council where I have been appointed as a member. We met at the 2019 AUPHA meeting in New Orleans and have started the accreditation process of international candidates. The University of the Republic of Georgia is one of those programs that we supported also for the Nacional accreditation of their Undergraduate program modeled after our program several years ago. (2013 to present)
- I have been working with the International Hospital Federation (IHF) developing a Special Interest Group to advance the Professionalization of Healthcare Management around the world. **Ramirez, B** is the leader of one of the 5 groups that were formed in the initial Meeting at the Pan-American Health Organizations headquarters in Washington in collaboration with IHF, the ACHE, AUPHA, CAHME and several other international partners. The SIG group led by B. Ramirez has the purpose to advance the Goals of the "Global Consortium of Healthcare Management Professionalization by strengthening the relation and interaction with academia and education accreditation agencies. Several colleagues of other AUPHA HME programs are members of this SIG and work collaborative with other colleagues around the world. The group has developed a mechanism to provide academic support to the users of the competency questionnaire to advance their knowledge and skills in healthcare management that was discussed in the meeting of the group that took place at the 41st. World Hospital

Congress of IHF in Taipei, Taiwan in November of 2017 and will be a follow up on the next face to face meeting of the group at the EURAM 2018 annual meeting. During the spring of 2019 I have working as an advisor and tutor to a researcher from Switzerland that is implementing a research study to determine the Management practices that are most important for healthcare managers around the world to improve their performance. These selected practices are then related to the Leadership competencies inventory that has been developed and disseminated during the last years. The aim of the study is to establish a catalogue which will express the complementarity of the competencies and practices, gathered under the same sub-domains of the current model used by the IHF. During April 2019, an initial Delphi was conducted with healthcare managers and experts from around the world using electronic media. The results are being process and during May and July of 2019 there will be a Delphi 2 process to refine and identify those key linkages. In the fall of 2019 and spring of 2020, A new project has been implemented in conjunction with ISQUA (The International Society for Quality Assurance) one the main references for quality management in the world. B. Ramirez has participated in several activities including some Delphi sessions with international experts to improve the leadership competencies tool. We have started populating a matrix with materials to support the competencies framework with materials that will allow healthcare executives around the world to develop their knowledge and skills in the different competencies with academic and management tools learning materials for each one of the competencies.

- Public Private Partnerships research initiative. I have continued working on the topics of sustainability, value based management and Public Private Partnerships. We have conductive an extensive literature review and bibliographic research and completed three presentations and articles in International meeting during 2016 and 2017. An initial questionnaire to collect primary information was developed in 2016 and refined in the fall of 2017 combining it with a global questionnaire that has been launched by the International Hospital Federation (IHF) that could provide us with a very large data base in the future. In the fall of 2017 we went to apply this questionnaire to more than 60 high and medium level executives in two hospitals in Mexico that have implemented public-private partnerships. With that information we prepared and submitted a paper that has been accepted for presentation at the 2018 EURAM Annual Meeting to take place in Iceland. We plan to submit a research proposal in the fall of 2018 that will also help us extend the project to other countries in Latin America and possible in Europe. This project will also support the current initiative that IHF has been conducting to advance the professionalization of healthcare managers around the world. In 2020 we are studying the integration of soft skills management training to improve the performance of the multidisciplinary management teams at this type of institutions.
- We initiated a proposal to develop Health Management Education Program in Russia with one of our Alumni of the executive program in 2016. The proposal will aim to train health care managers in a partnership with the People Friendship University of Russia (PFUR) in Moscow and possible with a consulting company to promote other continuing education programs in a new academic and research campus that is being developed in Moscow. In the fall of 2017 we made significant progress as we traveled to Moscow invited by the PFUR to learn about their interest and resources in health administration

education. Upon return, we had several meetings with UCF leadership in global initiatives and we expect to have some tangible results no later than the Fall of 2018.

- In collaboration with 2 faculty from recognized US universities (Scranton and Georgetown), developed a proposal that was submitted to the Commission on Accreditation of Healthcare Management Education (CAHME) and funded by ARAMARK Charitable Fund to develop a study to examine the supply and demand for professionally trained healthcare administrators in sixteen countries. We also assess the extent of international healthcare management education activities of CAHME accredited programs in the USA and Canada and their faculties and describe involvement in international health administration education. We prepared recommendations on future areas of study and suggested ideas for conferences, presentation and other venues to disseminate the results of the study. This study will allow future similar projects and initiatives to expand the knowledge in international healthcare management education. This research started in 2010 and is currently finishing the second phase where the objective is to study 6 additional countries; study role of accreditation agencies in the international arena and possible relevance to health administration education; and a more in-depth analysis of the teaching and research activities in global health in accredited AUPHA member programs in the USA and Canada. The purpose of this project is to assess the feasibility of global accreditation, certification and other quality improvement educational activities in health care management education worldwide. A third phase will be proposed to test a model for program assessment and quality improvement in 2 or 3 pilot international sites to be developed during the fall of 2012 and 2013. (March 2010 to Present)
- Member of the consulting team of experts for EPOS Health Management GmbH in twinning arrangement for the Health Management Capacity Building project for the Ministry of Health of the Republic of Kazakhstan under a World Bank supported initiative “The Kazakhstan Health Technology Transfer and Institutional Reform Project”. This project includes the development of a health care management strategy and the creation of a Management Development Center that will coordinate and promote health management education initiatives throughout the Kazakh healthcare system. The assignment included several short term missions to coordinate with local experts, train the trainer seminars/activities and the development of training materials and guidelines. (September 2010 to August 2011)
- College of Health and Public Affairs (COHPA) Research Fellow 2010-2011. Develop a study to evaluate the effect of physician and nurse migration on health outcomes with a global perspective. The fellowship includes a mentorship program to develop a research proposal; the participation in a series of workshops, a WebCourse and research collaborative activities. After the conclusion of the fellowship, B. Ramirez, with a team of faculty colleagues, his fellowship mentor Dr. L. Unruh and M. Dimachkie, and two doctoral students C. Popescu and I. Zeini) as continued this research line with a systematic literature review of physician migration studies and the analysis of global and regional pattern of migration and the impact of this migration on health care outcomes in the source and host countries. This two literature reviews will serve as the base for further research and publications on the topic using secondary available data and the submission of a grant request to seek funding for the study. (August 2010 to 2013).

- With the collaboration of two colleagues from AUPHA, we designed a study to update the assessment of global healthcare competencies in the AUPHA accredited programs in the USA and Canada in the second half of 2009 and implemented it in 2010. The questionnaire was piloted, applied and processed during 2010. The study contributed to the CAHME study described in the previous section and will be re-structured during 2011 to collect additional information required by the faculty that teaches the international courses identified in the first stage of the study. (2009-2010)
- Developed the curricula, course materials, taught courses and promote collaborative research and international presentations for a new Master's Program in Health Insurance at the University of Georgia (UofG) in Tbilisi in collaboration with the University of Scranton, Saint Louis University and the American International Health Alliance. The program started in 2008 and the first class graduated in July of 2009. Two faculty members from the UofG came to UCF in June of 2009 and after that visit started a new and additional undergraduate program in health administration at the UofG that will be the first one offered in the country. A MOU with UCF has been signed to continue this effort and promote faculty and student exchange programs.
- Research design to evaluate the impact and value added of accreditation of hospitals outside the United States. Developed as principal researcher of the Department of Health Systems Administration of Georgetown University with a grant support from the Joint Commission International (JCI). Washington D.C, Aug 2006-Jan 2007.
- Study for the design of an owner oversight and regulatory mechanism for the public hospital system, through the implementation of governance mechanisms such as hospital supervisory committees and the progressive implementation of hospital boards. Development of the hospital oversight and regulatory framework and the key governance and supervision instruments and mechanisms. Provided for the Ministry of Health of Armenia under the Health System Modernization Program sponsored by the World Bank. (August-October 2005)
- Study for the design and implementation of the management capacity for HIV/AIDS center executives and program management teams in Ukraine for the AIDS Knowledge Hub and the American International Health Alliance. Development of teaching materials, management implementation tools and a series of seminars and train the trainers activities (Jan-Feb 2005)
- Study for the development of a Health Management Toolkit for the Ministry of Health of Mexico that included a study tour to analyze effective management tools used by health systems and hospital executives in Australia, the United Kingdom, Canada and the USA. Development of a sustainability approach for health services management and supporting tools for implementation. Sponsored by the World Bank. (Sep2004-January2005)
- Study to design of a Health Management Development Strategy for the public hospital system and the Ministry of Health executives, through the review and analysis of the hospital management capacity and the in country health management training resources. The strategy and implementation plan addressed issues of sustainability,

institutional capacity development and knowledge management. Provided for the Ministry of Health of Armenia under the Health System Modernization Program sponsored by the World Bank. (Dec 2003-February 2004)

PROPOSALS PREPARED

- 2015-2020. Collaborative Research: STEM Analysis and Learning Tool (SALT): Assisting and Guiding Future Generations in STEM Fields. Research grant submitted to the National Health Foundation. Principal Investigator: Varadraj, G. Co-Principal Investigators: Fritzsche, B. and **Ramirez, B.** The project team has developed a web-based career assessment inventory tool (CAI) [1] [2], STEM Analysis and Learning Tool (SALT), that specifically targets middle school, high school, undergraduate and junior college students in STEM fields. Presently, this CAI has been tested with undergraduate students from Texas A&M University - Commerce. This proposal is submitted to request funds to assess and validate this tool, extending this test to regional schools and school districts in northeastern Texas and Central Florida. Additionally, the team of investigators plans to develop a Spanish version of the tool. An overarching goal of this research is to provide students, early in their lives, with insight into their self-efficacies in STEM fields, improving their self-confidence in their field of interest. The targeted theme for this proposal is, “address immediate challenges and opportunities facing undergraduate STEM education.” (The proposal was submitted to the NSF in January 2015 for 1,730,000 and was not funded)
- 2012-13 Enhancing Global Minority Health and Disparities Research in Latin Countries. Training NIH Grant Participant on grant with multiple faculty from HMI, Tom Wan & **Ramirez, B.** (Co-PI) The UCF “EGMHDRCLC” Program led by COHPA and through partnership and participation from the College of Medicine (COM), College of Nursing (CON), and College of Sciences (COS) will foster international research and interdisciplinary collaboration. The proposed Minority Training Program will have the following objectives:
 - To expand COHPA’s research on global healthcare issues affecting and pertaining to disparities, particularly in Central and South American countries;
 - To establish international collaboration in global healthcare research on disparity issues and innovative teaching methods;
 - To provide scientific training for undergraduate and graduate minority students in studies of healthcare disparities, evidence-based research, applied management research, and public health research;
 - To develop an active minority recruitment program to enhance minority health and disparities research from the UCF student community; local minority high schools; local community partners/organizations; and international partners.

UCF and the participating academic units have nurtured a solid and diverse network of international and domestic partners that collaborate already in faculty exchanges for research, teaching, publishing and join collaboration in meetings and conferences. The selected international partners for this proposal are located in the Latin American region (the University of Costa Rica; Javeriana University and the Juan N. Corpas University in Colombia; the Catholic Nordesteana University in Dominican Republic; and the Catholic

University of Our Lady of Asuncion in Paraguay) in order to facilitate on one hand the characteristics of the exchange with similar language, cultural environment and traveling cost effectiveness. On the other hand, because of the size and diversity of our Hispanic community in UCF and Central Florida, the selected partners mirror our communities and provide us with an opportunity to study health diversity and disparities issues in similar context conditions ideal for comparative research translational learning experiences for both sides. (The proposal was for \$1,250,000 and not funded)

- 2009 Department of Labor: Employment and Training Administration Health Care Sector and Other High Growth and Emerging Industries (SGA/ DFA PY 09–01) Worked as a Co-Principal Investigator (with Liberman A., Oetjen D., Oetjen R., **Ramirez B.**, and Cortelyou-Ward K.) to draft a proposal to secure \$2.5 Million from the American Recovery and Reinvestment Act of 2009. The grant proposal sought to expand the healthcare information technology workforce in Central Florida by providing new career direction for those workers affected by the recent economic downturn and at the same time increase the number of individuals trained to work in health care informatics. In addition, this project intended to serve as a career ladder for students that currently have Associate of Science degrees in health information and by allowing them to complete bachelor's degrees in health information management. The proposal could not be submitted because a competing proposal from within UCF was chosen.
- 2008 Paraguayan Education Research Grant. Participant on grant with multiple faculty from HMI, **Ramirez, B.** (PI) The main purpose of this proposal was to strengthen the local capacity of the participating members of the partnership in public health, epidemiology, information systems, decision-making and health management while supporting the sustainability of the project products outlined in the proposal. The RFA was released by Higher Education for Development (HED) with funds (\$300,000 in 3 years) from the US Agency for International Development (USAID). The proposal was presented for the first deadline in May of 2008 and HED reviewed the RFA and requested that a second submission be presented by September of 2008. The proposal was not funded.
- 2008 Minority Health and Health Disparities International Research Training NIH Grant Participant on grant with multiple faculty from HMI, Tom Wan & **Ramirez, B.** (Co-PI) The proposal for the Minority Health and Health Disparities International Research Training [T-37] (\$1,125,000 in 5 years) had the following objectives: 1- to expand the UCF health management and informatics research to global health issues pertaining to the disparities; 2- to provide scientific training for undergraduate and graduate minority students for a highly specialized field of clinical research and enterprise management with a global perspective in understanding the sources of health disparities and potential avenues for reducing disparity gaps so that students can develop a professional career in health and biomedical research management; and 3- to establish an international collaboration in global health research on disparity issues and to facilitate interactions between the trainees and the collaborative institutions in other countries and foster global partnering experience in establishing innovative teaching and research opportunities so that everyone will benefit from the collaboration. The proposal was not funded.

INTERNAL GRANTS

- **B Ramirez** presented a proposal to the Pegasus Innovation Lab to develop a Digital Learning Course Redesign Initiative that has been approved in May of 2020. The project redesign the HSA6112 International Health Systems course and will allow students to better navigate the topics and explore in more depth areas and competencies that they want to develop using as a reference the new textbook and the International Hospital Federation leadership competencies resources. This will also allow the students to see the connection of global health with other courses in the curriculum and expand the global thinking in the faculty and students of the Master program. I have started working on this project that will extend until the fall of 2021. This course provides funds for traveling/research fund in lieu of a course release. (not counted for 2019-20 annual review report since formal activities will start at the end of the Summer)
- Spring (2019) The mental health of migrant populations from Venezuela who arrive in Central Florida: Generating suggestions for public policy. Research team: Wharton, T., Cubillos-Novella, A., **Ramirez, B.** Peralta, H., King, C. & Lamas, D. (January to May, 2019) \$2,000
- Summer (2018) Faculty Development Conference. University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL). Curriculum Development, enhancing and redesign of high impact courses. Development of a Civic Engagement in the US Healthcare System course. (May 7 to 10, 2018) \$800
- Fall (2017) Center for Distributed Learning, University of Central Florida (UCF) IDL7000 Faculty Advance Online Course Development Certification. Development of audio-visual support for WebCourses and Materia Widgets to spice up and make more engaging the learning process of concepts and class materials. October 6-November 16, 2017
- Inaugural International Affairs and Global Strategies (IAGS) in house grants program. "In Country and Online Study Abroad in Mexico". The purpose of this project is to develop a technology-based model that will provide students who are unable to travel with access to study abroad activities and learning opportunities offered through a global health management study abroad course (Spring 2016 to Summer 2017) \$5,000
- Summer (2014) Faculty Development Conference. University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL). Curriculum mapping and inclusion of diversity issues and competencies in specific courses and academic programs across the university. (May 5 to 8, 2014) \$800
- Spring (2014) Course Innovation Project "Accessibility and Inclusive Design Project. University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL) During the course I developed ideas to incorporate Universal Design for Learners (UDL) in a module on sustainability of health care services. Experiences were shared with the participants and faculty/staff from the Student Disability Services Office and the Center for Distributed Learning. There were 4 monthly sessions during the Spring semester (January to April 2014) \$300

- Fall (2013) Course Innovation Project “Assigning and Evaluating Multimedia Projects”, University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL) the purpose of the project was to learn new multimedia techniques to apply them to our courses. A presentation on Multi-modal Multimedia Learning Project: Healthcare Manager Competencies in a Multicultural and Global Environment was discussed with the course participants and instructors. There were 4 monthly session during the fall semester (October to December 2013). \$300
- Summer (2013) Faculty Development Conference, University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL). Curriculum developing with multiple perspectives of Diversity that are aligned with expectations of program graduates. May 6-9 2013 and project development until December 2013. \$800
- Winter (2012) Faculty Development Conference, University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL).Insight into Diversity: Curriculum Integration and Student Engagement. December 12-14 2012 and project development until April 2013. \$500
- Summer (2012) Faculty Development Conference, University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL). Integrating Cultural Competencies in the Curriculum: Development of a Curriculum Integration Model for Students to Demonstrate Knowledge of Specific Lenses of Cultural Competency. May 1-4 2012 and project development until December 2012. \$800
- Summer (2011) Faculty Development Conference, University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL). Development of an Interdisciplinary Study Abroad program in collaboration with several departments and schools in COHPA. May 3-6 2011 and project development until December 2011. \$800
- Summer (2010) Faculty Development Conference, University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL). Development of a comprehensive model of Sustainability in the healthcare management curricula. May 2010 – Project Development until December 2010. \$800
- Winter (2008) Faculty Development Conference, University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL). Development of a cultural competency online learning module for the Health Services Administration undergraduate and graduate students. December 2008- Project developed until May 2009. \$800
- Summer (2008) Faculty Development Conference, University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL). Use of Wikis and other interactive Web-2 tools to enhance web-based learning experiences. April 29-May 2, 2008 to December 2008 \$500

- Winter (2007) Faculty Development Conference, University of Central Florida (UCF) Faculty Center for Teaching and Learning (FCTL). Globalization of health care in the Health management curricula. December 11-13, 2007 to May 2008 \$500
- Fall (2006) Center for Distributed Learning, University of Central Florida (UCF) IDL6543 Faculty Development Program for preparing to teach fully online and mixed mode-reduced seat time courses. September 15-November 17, 2006 \$2,000

TEACHING AND LEARNING DEVELOPMENT ACTIVITIES

- During the fall of 2019 and May 2020 I have participated in the Case-Based and Problem-Based learning workshop (Nov 15, 2019 and the Russian project meeting (Jul 8, 2019) and the Cultural session (Nov 18, 2019) of the Faculty Center for Teaching and Learning. Learning About TEAMS webinar on May 7, 2020.
- During 2018 and May of 2019 I have participated in the following activities: Teaching and Learning Day Sessions 1A: Team-Based Learning (1-9-2018); 3B: QEP and Integrative learning Initiatives (2-9-2018); 2B: Enhance Your Course with OER (2-9-2018); and June Teaching and Learning Day (6-8-2018). I also participated in the Russian Cultural Nights on March 20, 2019.
- Participated in several activities during the Fall of 2017 and the Spring of 2018 to advance and improve audio-visual materials to support my courses and the development of the online MHA Executive program. One of the activities was with the Center for Distributed Learning, University of Central Florida (UCF) participating in the IDL7000 Faculty Advance Online Course Development Certification. I learned how to develop audio-visual support for WebCourses and Materia Widgets to spice up and make more engaging the learning process of concepts and class materials. In the Spring of 2018, I participated with the Faculty Center for Teaching and Learning (FCTL). In several sessions to further curriculum development, enhancing and redesign of high impact courses and the development of a Civic Engagement in the US Healthcare System course. (October 2017 to May 2018)
- Associate Professor and Director of Global Health Initiatives Bernardo Ramirez, M.D., M.B.A., was invited to participate as guest faculty during a new orientation course at the Harvard T.H. Chan School of Public Health in August. The week-long course, "Fundamental Concepts of Public Health," was taught for the first time this year, after years of development by course directors Professor Sue J. Goldie (Director of the Global Health Education and Learning Incubator at Harvard University and Director of the Center for Health Decision Science at the T. H. Chan School of Public Health) and the current President of the University of Miami Julio Frenk (the former Dean of the T.H. Chan School of Public Health). More than 300 incoming graduate students participated in the course. For each day of the course, students engaged in a large group session with Goldie and Frenk, which was followed by smaller group discussion sections led by interdisciplinary facilitators, including Ramirez, featuring a diverse array of areas of expertise within public health. Through various activities and explorations with their facilitators and peers, these smaller group sessions provided a space for students to interact and apply what they learned in the earlier large group session. One of the key

goals of the course was to provide students with scaffolding for thinking about public health in the wider context of complex global health issues and the landscape of players from within and outside the health sector. This course also encouraged students to engage in key principles of [global learning](#), including collaborating with their classmates from diverse disciplines to think about how to overcome barriers to addressing some of today's most pressing public and global health challenges. This Fundamental Concepts of Public Health orientation course is part of a larger [redesign](#) of the T. H. Chan School of Public Health's graduate programs. This experience at Harvard contributes to ongoing initiatives at the HMI Department, COHPA and the new campus proposed by UCF. (August 2015)

- Developed a Study abroad Program to Rio de Janeiro in Partnership with the University of Scranton. Designed and developed a Virtual Learning component for study abroad with Ms. Wendy Howard, a UCF Instructional Designer and Doctoral Students in the College of Education. I started developing and coordinating this idea in 2012 as part of the activities of the COHPA International Committee. We investigated with other units in UCF and look for opportunities and ideas. Several were not cost effective or feasible, but working with Ms. Howard resulted in the implementation of the program in January of 2015. This is part of her doctoral study and I am now also a member of her dissertation committee. The basic idea is to involve students that do not have the opportunity to travel in a significant way and evaluate their learning outcomes as they compare with the students that participate in the study abroad program. The experience was successful and we continue working on future opportunities to further develop the model. We have scheduled several presentations during the summer of 2015 in UCF, with the FCTL and with our National Organization AUPHA. The Study abroad trip included 15 students and 4 faculty from both universities and the results will also be presented at the AUPHA Global Symposium in June of 2015. The trip was conducted from January 20 to 29 in Rio de Janeiro, Brazil.
- Faculty Diversity Think Tank. A group of faculty has been formed since 2012 lead by the faculty fellow for diversity and inclusion from the Faculty Center for Teaching and Learning (FCTL). This group has been studying ways to incorporate diversity and inclusion in the curriculum across the university. The group has analyzed the basic concepts of diversity and inclusion and the competencies that UCF students need to acquire regardless of the college or discipline. A lenses perspective has been developed and during this year we have analyze one program in the School of Public Administration to understand the inclusion of diversity competencies and curriculum mapping. The group is expected to work on this topic during the next months, especially since there is currently a change of leadership on the Office of Diversity and Inclusion at the University level and the preparation for the SACS review has also started.
- Development of an Interdisciplinary Study Abroad program in collaboration with several departments and schools in COHPA. Worked with a team of faculty from 5 departments and schools in COHPA: Dr. Maryann Eastep, Department of Criminal Justice; Dr. Julie Buckey, School of Social Work; Dr. Jennifer Tucker; Department of Health Professions; and Dr. John Ryalls, Department of Communication Sciences and Disorders. During the Summer and Fall of 2011 developed curricula and specific plans to implement a first course in Costa Rica during the Summer of 2012. Traveled to Costa Rica with Dr.

Maryann Eastep in December of 2011 to work with the University of Costa Rica and develop academic and logistic arrangements. This activity will include undergraduate and graduate (master's and doctoral) students and alumni to promote horizontal and vertical collaboration in research and service projects. The UCF teams will work with faculty and students from our partner university abroad. As the project advances, will incorporate participants from other colleges with the aim to develop a sustainable partnership. (May 2011 to Present)

- Since the Fall of 2007 have taught and developed 12 courses in the HMI Department. Three of them (International Healthcare Systems; Health Informatics Applications in Health Care Management and Interdisciplinary Study Abroad in Costa Rica) were created by me. The other nine courses (Strategic Management; Health Ethics, Managed Care; Managerial Epidemiology; Issues and Trends for the Health Professions; The U.S.A. Healthcare System; Managerial Epidemiology; and Health Care Quality Management; Civic Engagement in the US Healthcare System) have been significantly developed and retooled in more than one iteration.

STUDENT ADVISING

- Undergraduate Honors Thesis and research advisor for:
 - Valory Anne Vailoces. Biomedical Sciences. "Change in opioid prescription practices in the United States due to Joint Commission/CDC recommendations". Thesis Chair (Jan 2020 to date)
 - Andrea Belen Alfonsi. Department of Health Sciences. Quantifying the shortage of Mental Health Care in Venezuela Through Media Content Analysis. Member of the Thesis Committee (Jan 19 to Defense in November 27, 2019). Poster Presentation "Qualifying the Shortage of Mental Health Care in Venezuela Through Media Content Analysis. Accepted Florida Undergraduate Research Conference at the Florida Gulf Coast University (Feb21-22, 2020) & Mid-Atlantic Undergraduate Research Conference at Virginia Tech (March 28-29, 2020- Cancelled due Covid-19)
 - Mohamad Alhamwi. Interdisciplinary Studies/Health Sciences. Central Line-Associated Blood Stream Infections in NICUs (November 2017-December 2018) Poster presentation at the Student Scholar Symposium presented by the Division of Teaching and learning and the College of Graduate Studies, University of Central Florida (UCF). Orlando, FL (April 4, 2019)
 - Laura Maben-Tenney. Nursing. Nursing Attitudes Toward the use of Reprocessed Single-use Medical Devices. Defense July 16, 2012 (Jan-Jul 2012).
 - Jared Link. Honors in the Major. Psychology. Defense April 2, 2012. Ecological Momentary Assessment: Touch Screen Smartphones vs. the Traditional Pen-and-Paper Approach (Jan 2011-April 2012)
 - Alexander J. Eisenberg. Honors in the Major. Psychology. Defense April 2, 2012. Binge Eating: Emotional Dysregulation and Affect. (Jan 2011 – April 2012)
 - Nicole Fernandez. Honors in the Major. Health Sciences. Defense April 6, 2012. An Evaluation of HIV/AIDS incidence reduction and awareness raising interventions inspired by the Sonagachi Project and 100% Condom Use Program. (August 2011-April 2012)

- Raquel Velazquez. Honors in the Major. Health Sciences. Defense April 4, 2012. The Efficacy of Anti-Psychotic Medications in Treating the Behavioral Problems Associated with Autism Spectrum Disorders in Children and Adolescents: A Systematic Review (October 2009-April 2012)
- Erica Renee Laberge. Inequity in Health with a Global Perspective. Swedish for Foreign students and the Internationalization Process of companies. Study supervised in Sweden. HSA4955-)P61 (Spring 2011)
- Mariam Zeini. The Effects of Different Cultures and Approaches on Perception of Diabetes. MCB 4912 during Fall of 2009 and Spring 2010
- Sherri Quinn. Master's in interdisciplinary studies. Served as member of the Comprehensive Examination Committee. (March 2009)
- Sashi A. Green. Member of the Thesis Committee for honors in the major. Cultural Competency in Long-term Care: A Qualitative Phenomenological Study of Nursing Home Administrator's Knowledge and Perception of Cultural Competence. (July 2009)
- Doctoral dissertation committees:
 - Hoda Fotovvat. Doctoral thesis Committee member. "Predictors of Hospital Efficiency and Quality". Dissertation Defense (April 5, 2019)
 - Kattan Waleed, Member of the Doctoral Thesis Committee. "Factors Influencing Hypoglycemia Care Utilization and Outcomes a Predictive Model". Dissertations Defense (April 5, 2017)
 - Ibrahim M. Zeini. Chair Doctoral Thesis Committee. Does Transitioning to Outpatient Unicondylar Knee Arthroplasty Improve Quality, Costs, and Patient Satisfaction? Dissertation Defense (Oct 30, 2015)
 - Tory Jennison Member of the Doctoral Thesis Committee. "Influence of Personal and State Level Variables on Perception of State Emergency Management Network Resilience in 47 States" (Dissertation Defense Jul 8, 2015)
 - Wendy Howard. Member of the Doctoral Thesis Committee. "A Formative Evaluation of a Technology-Mediated alternative to Traditional Study Abroad at the University of Central Florida" (Dissertation Defense Jun 29, 2015)
 - Yara M. Asi. Member of the Doctoral Thesis Committee. The Impact of Long-term Armed Conflict on Health-Related Quality of Life. Dissertation Prospectus Defense (Dec 17, 2013) Dissertation (April 1, 2015)
 - Tazeen F. Siddiqui. Member of the Doctoral Thesis Committee. The impact of the UN Millennium Development Goals (MDGs) and the explicit relevance of freedom in a model of well-being. (2008-2012)
 - Steven Szydlowski. Member of the Doctoral Thesis Committee Candidate Doctor in Health Administration degree, Executive Doctoral Program in Health Administration and Leadership at the Medical University of South Carolina. (June 2006-March 2007).
- Other students and student groups advisor/mentoring activities U.S.A. and International:
 - Jean Marco Veranese, MHA student at the High School of Economics and Management in Health Systems (ALTEMS) of the Catholic University of the Sacred Heart in Rome, Italy (UCF Partners). Mr Veranese is working to complete an internship in Orlando for her MHA or as a Post Master's fellow Fall 2019 to December of 2020).

- Irene Gabutti, Ph.D. is an Assistant Professor at the High School of Economics and Management in Health Systems (ALTEMS) of the Catholic University of the Sacred Heart in Rome, Italy (UCF Partners). She has been collaborating with her since 2019 in research projects and presentations with Dr. B. Ramirez and requested a Fulbright grant to be a visiting postdoctoral scholar at UCF during 2020-21.
- Alejandra Pinzon Rivero, Anthropology Student of Javeriana University in Bogota, Colombia. Participating in the research project: “Mental Health of Venezuelan and other Latin American Migrant Populations in Orlando, Florida”. Visiting Scholar in UCF from February to April 2020 (left earlier because of Covid-19 lockdown but continued working in Colombia until May 2020). B. Ramirez was a co-investigator and the responsible faculty during her visit to Orlando.
- Martha Arboleda and Milton Boresoff are Master students from the Health Administration Program at Javeriana University, Cali, Colombia. Ramirez, B. is the International mentor and the Thesis Director. Activity under the partnership program between UCF and Javeriana University. Thesis: “The Quadruple Aim as a management strategy in healthcare organizations in Cali, Colombia” (March 2019 to Thesis Defense on January 27, 2020).
- Dra. Rebeca Graf from the Getulio Vargas Foundation, Sao Paulo Brazil. Held the initial meeting in preparation for a Post-Doctoral Independent Study on the perception of the user population of their local healthcare services. In the preparatory stage she will be advise by Ramirez, B. and other UCF/HIM faculty as part of our collaboration program with the GVF program (May 2018)
- Dr. Andres Cubillos from Javeriana University, Bogota, Colombia. Post-Doctoral Independent Study on Displaced Populations and their social and health implications. Initial meetings and trip preparation (Nov 2017 to May 2018). Working with him and other faculty at Javeriana developing joint courses for the Institute of Public Health and to further develop the Health Policy are in our Program at UCF.
- Dr. Marcio Racasens from the Getulio Vargas Foundation, Sao Paulo Brazil. Post-Doctoral Independent Study of the US health care system and hospitals operation in Central Florida (July-August, 2017)
- Member of the Doctoral Dissertation Panel of 4 graduating students from the University of Saint Isabela in Bratislava, Slovak Republic (October 11, 2017)
- Ambang Tabian. Member of the Doctoral Dissertation Panel Committee as an International representative: “Implementation planning of the National Health Plan in Mandang Province, Papua New Guinea” for the Department of Public Health, Faculty of Science, Technology and Engineering. La Trobe University, Bundoora, Victoria, Australia (December, 2016)
- Faculty Advisor for the creation in April, 2011 of the UnKNIGHTed for UNICEF Student group at UCF. Participated as faculty advisor. (2011 to Present).
- Neel Pathak. Master Student from the University of Scranton. External Mentor on International Affairs during his academic program. (Apr 2011 to Present).
- Provide professional advice to undergraduate and graduate students in our program. I also mentor several students that are interested in International health. Provide letters of recommendations for future career opportunities, internships and scholarships. Provide mentorship for interest in our professional

organizations such as the American College of Healthcare Executives local chapters and others that relates to own to be successful in our field of practice. Recommendations and orientation for job searching and progression.

SERVICE ACTIVITIES

SELECTED ACADEMIC, PROFESSIONAL, AND VOLUNTEER APPOINTMENTS

DEPARTMENT SERVICE ACTIVITIES:

- Member of the AESP Review Committee (November 2018 - April 2019)
- Member of the Department Bylaws Review Committee (October to December, 2018 and January-April 2020)
- Member of the Master in Health Administration Admissions Committee (2008_Present) and Chair of the Executive MHA Admissions committee (2012_December 2017)
- Member of the Program Directors Committee (2011- Present)
- Member of the New Faculty Search Committee (Jan to December 2017)
- Member of the Chair Search Committee (Sep 2014- January 2015)
- Director Global Health Initiatives HMI Department. (2008_Present)
- Program Director e-MSHSA Program (August 2012-December 2017)
- Member of the Promotion and Tenure Department Committee (August 2013- Present)
- Member of the New Faculty Search Committee (Feb-May 2012)
- Program Director BS-HSA Program (Oct 2011-July 2012)
- Member of the Chair Search Committee (Oct 2010- May 2011)
- Member and Key Resource of the HMI Daytona Advisory Board (Aug 2007 to 2013). Member and Support Resource for the Cocoa and Orlando Advisory Boards (Aug 2008-2015)
- Member of the New Faculty Search Committee (Feb 2010-Aug 2010)
- Member of the Faculty Evaluation Standards Committee (2009)
- Member of the Undergraduate Certification Committee. (Dec 2007-Feb 2008)

- Member of the New Faculty Search Committee (Nov 2007-Apr 2008)

COLLEGE SERVICE ACTIVITIES:

- Member of the CCIE International Committee (August 2018 to Present)
- Member of the CCIE Sabbatical Committee (August 2018-May 2019)
- Member of the COHPA Sabbatical Committee (Feb-May 2018)
- Member of the International Award Committee of the International Affairs Committee (Jan-May 2018)
- Member of the International Affairs Committee. College of Health and Public Affairs (COHPA) Fall 2007- Present. Chair Fall 2010-2012. Developed a new webpage project. Initiative to develop an International Certificate for undergraduate and graduate students in COHPA. Developed an Interdisciplinary study abroad program with the participation of all the COHPA schools and departments. Currently member of the Committee. (2007 to 2012)
- Member of the COHPA Graduate Programs Committee. August 2012 – December 2017)
- Member COHPA Division Review Committee [DRC] (Aug 2012 – May 2019)
- Member of the Teaching Incentive Award selection Committee. (2014 & 2015)
- Member of Physical Therapy Department Chair Search Committee (April 2013- Aug 2013)
- Elected member of the College Promotion Committee for Instructor and Lecturer (Aug 2012 - 2014)
- Member of the COHPA group to review the Doctoral Program in Public Affairs Conceptual Framework, goals and development strategies. 2 retreat meetings on April, 2012.
- Member of the College Undergraduate Committee (Fall 2011- Spring 2012)
- Member of the Diversity Committee. College of Health and Public Affairs (COHPA). Fall 2007- Spring 2009 & Fall 2011 – Spring 2012
- Member of the Faculty Council. College of Health and Public Affairs (COHPA). Fall 2008- 2009. Chair 2009-2010.

UNIVERSITY SERVICE ACTIVITIES:

- Member of the Population Health Collaborative Council. UCF Academic Health Sciences Center. (Oct 2018 to Present). Member of the Task force to Develop an Inventory of teaching and research resources at UCF. (Jan 2019 to Present). Co-Chair of the Council (May 2019 to Present)
- Member of the Academic Health Sciences Center Task Force. UCF. (August-December 2017)
- Member of the Population Health Sciences Collaborative subgroup of the UCF Academic Health Science Center Task Force. UCF. (October-November 2017)
- Member of the Latin American Studies Committee. (Nov 2014 – 2015)
- Member of the Foundations of Excellence Transfer Initiative. Roles and Purposes Learning Committee member (Dec 2014 – May 2015)
- Member of the Latin American Studies Committee. Latin American Studies and women's Studies Program. College of Arts & Humanities. (Nov 2014 – 2018)
- Elected member representing COHPA on the Faculty Senate (Mar 2013- May 2015)
- Member of the Faculty Senate Steering Committee (Aug 2013- May 2015)
- Liaison member of the Faculty Parking Committee (Aug 2013 – 2014)
- Appointed member of the University Master Planning Committee (Aug 2012 – Aug 2013)
- Member of the International Affairs Committee (IAC) and the International Affairs Committee (IAC). Office of Internationalization (2009-2013).
 - Member of the Technologies Subcommittee (2010-2011).
 - Member of the International Travel Subcommittee (2011-2012).
 - Coordinator of the University Strategic Partnership Committee (University of Costa Rica) (2011-2013)
 - Member of the Strategic Plan Committee IAC (2012-13)
 - Member of the Administrative Review Committee for Dr. Consuelo Stebbins, Assistant Vice-President for Internationalization. (Feb-Apr 2012)
 - Member of the Study Abroad Sub-Committee (January 2013-May 2018)
- Member of the Graduate Studies Committee to analyze the feasibility of establishing a Master of Public Health Interdisciplinary program in UCF (Aug 2011 to 2013)
- Member of the Undergraduate Policy and Curriculum Committee (Fall 2009- Spring 2011)
- Member of the Undergraduate Course Review Committee. Fall 2008- Spring 2009).

- Alternate Senator for the Department of Health Management and Informatics. University of Central Florida (UCF) Faculty Senate. (2008-2009)

COMMUNITY AND PROFESSIONAL SERVICE ACTIVITIES:

- Board of Directors of SHARES International, Advent Health Foundation, Orlando, Florida. 2005-March 2014. Advisor to the Board of Directors Sharing Smiles on Medical International Programs of Advent Health, Orlando, Florida (March 2014 - Present)
- Member of the Collaborative Research Group of the Orange County Health Department to promote community research and academic development activities; maximize dissemination and translation of research to community-based practice and public health initiatives. (December 2009-2011)
- Board of Trustees, Celebration Foundation, Celebration, Florida. 2003-2011. President of the Board (2004 to 2005).
- Member of the Rotary Club of Celebration, Florida. 2003-2011. Member of the Board and Director of International Projects (2004-2006 and 2008-2009). Member of the Leadership District 6980 Central Florida Board (International Service Projects) (2005-2006; 2008-2009; 2009-2010; and 2010-2011).
- Board of Directors of Casa de Mexico, Mexican Consulate in Orlando, Florida. 2003-2005.

NATIONAL SERVICE ACTIVITIES:

- Member of the Candidacy Committee of the Commission on Accreditation of Healthcare Management Education (CAHME) (2014-Present)
- Peer-reviewed member for national and international accreditation site visits of the Commission on Accreditation of Healthcare Management Education (CAHME) (2014-Present)
- Member of the Strategic Plan task force (Pillar 3.1.A) Key Trends in Healthcare Administration and Healthcare Management Education. of the Association of University Programs in Health Administration (AUPHA) (September 2020-Present)
- Member of the Global Leadership Committee of the Board of Directors of the Association of University Programs in Health Administration (AUPHA) (September 2020-Present)
- Member of the Planning Committee of the 2021 Annual Meeting of the Association of University Programs in Health Administration (AUPHA) (2020-21)
- Member of the Global Healthcare Management Faculty Forum (2000 – Present). Association of University Programs in Health Administration-AUPHA. Chair (2000-2005)

and 2009 to 2011) Co-Chair (2006-2008) In-coming Chair (2008-2009) Past-Chair (2011-2013) Incoming Chair (2019-20).

- Coordinator of the Global Symposium of the 2020 Annual Meeting of the AUPHA (2019-20)
- Member of the Board of Directors of the Association of University Programs in Health Administration (AUPHA). (2011-2017). Chair of the International Committee (Oct 2011-2017)
- Member of the Board of Directors of the Central Florida Chapter of the American College of Healthcare Executives (ACHE). Liaison to Academic organizations. (2014-2016)
- Board of Visitors, Panuska College of Professional Studies, University of Scranton, Pennsylvania. (2001-2007).
- Reviewer for the Preventive Medicine Residency Program Grant Objective Review. Bureau of Health Professions, Health Resources and Services Administration (HRSA), Department of Health and Human Services, Bethesda, Maryland. April 10-12, 2007.
- Reviewer for the Public Health Nursing Continuing Education Grant Objective Review. Bureau of Health Professions, Health Resources and Services Administration (HRSA), Department of Health and Human Services, Bethesda, Maryland. August 28-29, 2006.
- Reviewer for the Health Administration Traineeship and Special Projects Grant Application Review. Bureau of Health Professions, Health Resources and Services Administration (HRSA), Department of Health and Human Services, Maryland. February 2000.

INTERNATIONAL SERVICE ACTIVITIES

- Member of the CAHME Global Accreditation Advisory Council (Mar 2018 to Present)
- Coordinator of the Special Interest Group (SIG) to advance the Goals of the “Global Consortium of Healthcare Management Professionalization” by strengthening the relation and interaction with academia and education accreditation agencies. International Hospital Federation (IHF) Bernex, Switzerland (February 2017 to Present)
- Member of the Task Force of Experts (IHF) to integrate management best practices into the IHF Leadership Competencies for Healthcare Managers assessment tool. International Delphi exercise (2019). Member of the task force IHF-ISQUA (International Society for Quality in Health Care) to integrate best management practices with professional and academic accreditation standards to the IHF Leadership Competencies of Healthcare Managers (2019-Present)
- International Hospital Federation (IHF) Awards Committee. Reviewer and Judge (2017-Present). Member of the Awards Committee (2019- Present).

- Advisor to the Board of Director of Sharing Smiles Florida Hospital to develop a new program in the State of Quintana Roo, Mexico. Trip to Chetumal, Mexico, 20 to 23 November 2014.
- Participant, presenter and facilitator for the SHARES Florida Hospital Foundation, strategic planning annual session with surgeons and program coordinators from 3 states of Mexico and Peru in Merida, Yucatan, Mexico, 21-24 April, 2012.
- Secretary, Vice-president and President of the Board of Directors, Mexican Hospital Association, 1979-86. Permanent Member of the Advisory Board. (1986-Present) Member of the International Linkage Committee (2002-Present).
- Advisor to Health Management Development projects for USAID, the World Bank, the Inter-American Development Bank in Argentina, Bolivia, Chile, Peru, Colombia, Dominican Republic, Costa Rica, Brazil, Uruguay, Paraguay, Guyana, Ecuador, all of the Central American countries, Haiti, Jamaica, South Africa, Armenia, Russia, Ukraine, and most of the New Independent States, and Central Eastern European Countries. 1981-Present.
- Participant in the Diabetes Prevention Family Medicine Trip to Veracruz, Mexico. SHARES Florida Hospital and Rotary program (February 24-March 4, 2007). Participant in the research, clinical and management improvement program (2007-2013).
- Participant, presenter and facilitator for the SHARES Florida Hospital Foundation, strategic planning annual session with surgeons and program coordinators from 5 states of Mexico in Veracruz, Mexico, December 6-9, 2006 and in Orlando, Florida in May 2010. Planning meeting partnership with Misiones, Argentina in Orlando, Florida August 2010.
- Participant in the Colposcopy and Family Medicine Trip to Tuxtla Gutierrez, Chiapas, Mexico. SHARES Florida Hospital and Rotary program. November 11-18, 2006.
- Participant in the Cleft Lip and Palate Surgical Trip at the Mexican Regional Hospitals of Villahermosa, Tabasco (June 11 to 19, 2005) and Veracruz (August 7 to 11, 2006). SHARES Florida Hospital and Rotary International.
- Participant in the Family Medicine and Primary Health Care Trip in Merida and other cities and towns in the region, Mexico. SHARES Florida Hospital and Rotary program. April 15 to 22, 2006.
- Member of the Advisory Committee of the Russian Association of University Programs in Health Administration. 1986-1999
- Advisor. Programs in the Advancement of Health Administration (PROASA). Assessment of projects in Colombia, Argentina, Chile, Brazil, Peru, Mexico, Dominican Republic and Costa Rica, W.K. Kellogg Foundation. 1985-1996.

- Coordinator and Representative on several task forces and commissions on health services regulation; standards and education, research and development, Secretary of Health, Mexico. 1982-85.
- Advisor, Academic Project on Organizational Behavior Specialization, National Autonomous University of Mexico, Mexico. 1982-83.
- Advisor in several health administration education projects (Costa Rica, Brazil, Peru, Mexico, Ecuador) Washington, D.C., Pan American Health Organization, 1977-1982.
- Secretary and Member of the Board of Directors, National Chamber of Private Hospitals, Mexico. 1971-72; 1976-78.
- Secretary, Mexican Society of the History of Medicine. 1974-75.

ACADEMIC, VOLUNTARY, AND PROFESSIONAL HONORS

- 2015-16 COHPA International Incentive Award (Inaugural Award). College of Health and Public Affairs, University of Central Florida. June, 2016.
- 2013 Chuck D. Dziuban Award for Excellence in Online Teaching, Honorable Mention. University of Central Florida. Center for Distributed Learning. April 2013
- 2011- 2012 UCF Teaching Incentive Program (TIPS) Award, in recognition of outstanding teaching performance. University of Central Florida. April 2012
- Distinguished Service Award. Global Health Management. The Global Healthcare Management Education Faculty Network. Association of University Programs in Health Administration- AUPHA. 2009-2011
- Four Avenues of Service Citation for Outstanding Efforts. Rotary International. June 2010
- Distinguish Service Award (International Service Chair) 2009-2010. Rotary International District 6980. May 2010
- Florida Hospital Foundation SHARES International Volunteer of the Month. February 2010
- Recognition for the support and twinning activities in support of the Cleft Lip and Palate Surgical Trips to Villahermosa, Tabasco, Mexico. Rotary Club Olmecca, District 4200. August 2006.
- Paul Harris Fellow, The Rotary Foundation of Rotary International. June 2006 & May 2010

- Rotarian of the Month (August 2004). Presidential Citation 2004. Presidential Citation 2005. Recognition for Exceptional Leadership and Service 2006. Rotary Club of Celebration, Florida, USA.
- Honoree for leadership at the Celebration Foundation, National Philanthropy Day Awards, Association of Fundraising Professionals, Central Florida Chapter. Orlando, Florida, 2003.
- The McGaw Medal of Excellence in Health Education and Administration, American Hospital Supply Corporation, 1983.
- W.K. Kellogg and McGaw International Fellowship, Study of European Health Administration Education Programs, 1981.
- Foster McGaw International Fellowship, AUPHA, 1979.
- Award for Development of Curriculum in Hospital and Health Care Administration, UNAM, Mexico, 1977.
- Distinguished Mention, Dr. Fernando Quiroz Hospital, 1973.

LANGUAGES

Spanish	Speak, read, and write (FS-5)
English	Speak, read, and write (FS-5)
Portuguese	Speak (FS-2) and read (FS-3)
French	Speak and read (FS-2)

INTERNATIONAL PROFESSIONAL/ACADEMIC ACTIVITIES

From 1976 to 1981 participated in several international study trips and meetings as Faculty and Health services administration Program Director

- USA and Canada- Visited several Health Administration Academic programs and participated in several AUPHA Annual Meetings
- Norway- International Hospital Federation Meeting. Tour of hospital visits in Sweden, France and Spain.
- France- Rennes School of Public Health and University of Paris
- Portugal- World of Health Services Administration AUPHA Meeting. Study tour to health administration academic programs in England, Netherlands and Belgium.

From 1982 to 1985 participated in several meetings as Minister of Health (MOH) official

- Brazil- PAHO Regional Health Services Research Meeting
- Costa Rica- Social Security Issues

From 1986 to Present participated in several international meetings and conferences, coordinated training workshops, delivered management training, assessed management

training needs and participated in health sector and hospital reform and quality improvement projects (hospitals, primary health care clinics, HIV/AIDS clinics and programs) as Director of International Health Administration Education in AUPHA, Senior consultant for AED, INTECH and AIHA.

In the Americas:

- Argentina
- Barbados
- Belize
- Bolivia
- Brazil
- Chile
- Colombia
- Canada
- Costa Rica
- Dominican Republic
- Ecuador
- El Salvador
- Guatemala
- Guyana
- Haiti
- Honduras
- Jamaica
- Mexico
- Nicaragua
- Paraguay
- Panama
- Peru
- Puerto Rico
- Trinidad y Tobago
- Uruguay
- Venezuela

In other parts of the world:

- Albania
- Armenia
- Australia
- Austria
- Azerbaijan
- Belgium
- Croatia
- Czech Republic
- France
- England
- Estonia
- Georgia
- Hungary
- Iceland
- Italy
- Japan
- Kazakhstan
- Kyrgyzstan
- Latvia
- Netherlands
- Norway
- Portugal
- Romania
- Russia
- Scotland
- Slovakia
- Slovenia
- South Africa
- Spain
- Sweden
- Taiwan
- Turkmenistan
- Ukraine
- United Arab Emirates
- Uzbekista