

## STEPHANIE LOUDERMILK KRICK, Ph.D.

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### EDUCATION

Ph.D. in Public Affairs, University of Central Florida – August 2007

Master of Public Administration, Troy State University – December 1997

Bachelor of Science in Social Science with an Interdisciplinary in Public Service, Florida State University – May 1993

### ACADEMIC POSITIONS HELD

2016–present **Director**, Public Administration Undergraduate Programs, Summer 2016 - present

2015–present **Associate Lecturer**, School of Public Administration, College of Health and Public Affairs, University of Central Florida, Orlando, Florida, August 2015 - present.

2014–2016 **Director**, Nonprofit Management Graduate and Undergraduate Programs, Fall 2014 – Spring 2016

2006–present **Director, Nonprofit Leadership Alliance program (formerly American Humanics)**, School of Public Administration, College of Health and Public Affairs, University of Central Florida, Orlando, Florida, August 2006 – present.

2011–2015 **Lecturer**, School of Public Administration, College of Health and Public Affairs, University of Central Florida, Orlando, Florida, (“Instructor” from August 2011 – August 2013. Position title changed to “Lecturer” by university in 2013), August 2013 – August 2015.

2008 – 2011 **Visiting Instructor**, School of Public Administration, College of Health and Public Affairs, University of Central Florida, Orlando, Florida, August 2008 – August 2011.

2007 – 2008 **Adjunct Instructor**, Department of Public Administration, College of Health and Public Affairs, University of Central Florida, Orlando, Florida, May 2007 – August 2008.

- 2006 – 2007 *Visiting Instructor*, Department of Public Administration, College of Health and Public Affairs, University of Central Florida, Orlando, Florida, August 2006 – May 2007.
- 2002 -2006 *Graduate Teaching Assistant*, Department of Public Administration, College of Health and Public Affairs, University of Central Florida, Orlando, Florida. August 2002 – August 2006.

### NON-ACADEMIC POSITIONS HELD

- 1996 – 2002 *Orlando Regional Healthcare/Howard Phillips Center for Children & Families, Orlando, Florida*
- Assistant Program Manager/Healthy Families Orange (July 1999 – September 2002)
    - Responsibilities included: program development, training, staff supervision, volunteer management, grant writing and fund development, human resources, and marketing
  - Community Outreach & Advocacy Manager (1996-1999)
    - Responsibilities included: development and implementation of public policy action plan, public awareness, supervision of Speaker’s Bureau, and volunteer management
- 1994 *Lead...or Leave, nonprofit youth advocacy organization located in Washington, D.C.*
- Office Manager and Field Representative
    - Responsibilities included: implementing national grassroots “get out the vote” campaign, special event planning, and human resources
- 1992 – 1993 *Florida Student Association, nonprofit student advocacy organization located in Tallahassee, Florida*
- Staff Assistant
    - Responsibilities included: lobby for student issues at state government level, special event planning, and research

### PRESENTATIONS & RESEARCH

#### REFEREED JOURNAL ARTICLES

- 2014 Smith, J. A. & **Krick, S.** (2014). Assessment and evaluation of grant professional competencies. *The Journal of the Grant Professionals Association*, 12(1), 20-34. Fall 2014.
- 2014 Gassman, J., Dolch, N., Kinnel, A., **Krick, S.**, Schaffer, R., Strom, S., Costliow, A. “*The Great Recession and the Nonprofit Sector*” *International Leisure Review*, 3(1) 104-126. February 2014.

- 2012 Gassman, J., Dolch, N., Kinnel, A., **Krick, S.**, Schaffer, R., & Strom, S. “Nonprofit Ideologies: Actions Speak Louder Than Words” *Journal of Ideology*, 34 October 2012.
- 2012 Gassman, J., Dolch, N., Kinnel, A., **Krick, S.**, Schaffer, R., & Strom, S. “Did Entrepreneurship Contribute to Nonprofits Surviving the Great Recession?” *International Journal of Humanities and Social Science*, 2012, 2(6), 20-31. March 2012 Special Issue.

### **BOOKS/BOOK CHAPTERS**

- 2016 Dolch, N., Gassman, J., Kinnel, A., **Krick, S.**, Polson, E.C. Schaffer, R., Cruise, S., and Wade, R. (2016). *Nongovernmental Organization Case Studies in Leadership*. Dubuque, Iowa: Kendall Hunt Publishing Company.
- 2014 Norris-Terrill, D. and **Krick, S.** (2014). Managing Risk While Managing Volunteers: Avoiding Disastrous Results. In T. Bryer (Ed.), *National Service and Volunteerism: Achieving Impact in Our Communities*. Lanham, MD: Lexington Books.
- 2013 Dolch, N., Gassman, J., Kinnel, A., **Krick, S.**, Schaffer, R., Strom, S., Cruise, S., and Wade, R. (2013). *Leadership Cases in Community Nonprofit Organizations*. Dubuque, Iowa: Kendall Hunt Publishing Company.

### **REFEREED PRESENTATIONS – National Conferences**

- 2018 **Krick, S.** “Teaching Public Administration at the Undergraduate Level – How are we ensuring these future public servants are prepared?” Facilitated and participated in a panel at NASPAA, Atlanta, Georgia, November 2018.
- 2015 Norris-Terrill, D. and **Krick, S.** “The ROI of Service Learning for Community Partners,” presented at ARNOVA, Chicago, Illinois, November 2015.
- 2015 **Krick, S.**, and Norris-Terrill, D. “What’s in it for Me?: Service Learning From the Nonprofit Agency Perspective,” presented at Nonprofit Academic Centers Council (NACC) Conference, Chicago, Illinois, July 2015.
- 2014 **Krick, S.** and Norris-Terrill, D. “Volunteers and Vulnerable Populations: What are Nonprofits Doing to Manage Risk? presented at ARNOVA, Denver, CO, November 2014.
- 2013 Dolch, N., Gassman, J., Kinnel, A., **Krick, S.**, Schaffer, R., and Wade, R. “Downturn Survival: Are we Learning or Reacting? presented at ARNOVA, Hartford, CN, November 2013.

- 2013 Henry, C., Jones-Eversly, S., **Krick, S.**, Troth, H., Van Horn, T., & Wade-Berg, J. “Educational Effectiveness, Standardization, and Assessment Through Multi-campus Collaboration,” presented at Nonprofit Academic Centers Council (NACC) Conference, Chicago, Illinois, July 2013.
- 2012 **Krick, S.** “Strategic Philanthropy: Developing Future Nonprofit Leaders Through Service-Learning” presented at ARNOVA, Indianapolis, Indiana, November 2012.
- 2012 Dolch, N., Gassman, J., Kinnel, A., **Krick, S.**, Schaffer, R., “What Strengths Led to Weathering the Storm?” presented at ARNOVA, Indianapolis, Indiana, November 2012.
- 2011 Dolch, N., Gassman, J., Kinnel, A., **Krick, S.**, Schaffer, R., Strom, S.A., “The Economic Downturn and the Nonprofit Sector: Innovation and Entrepreneurship” presented at ARNOVA, Toronto, Canada, November 2011.
- 2010 Feldheim, M. & **Krick, S.** “Faith-based Nonprofit Organizations Deserve a Break: How can support of these organizations make a difference to consumers of social services?” presentation at ARNOVA, Alexandria, Virginia, November 2010.
- 2009 Dolch, N., Gassman, J., **Krick, S.**, Strom, S.A., “Nonprofit Response to the Economic Downturn” presented at ARNOVA, Cleveland, Ohio, November 2009.
- 2009 **Krick, S.** “Ethical Practices in the Nonprofit Sector: What are Nonprofit Leaders Doing to Promote An Ethical Climate Within Their Organizations?” poster presented at ARNOVA, Cleveland, Ohio, November 2009.

#### **REFEREED PRESENTATIONS – Regional Conferences**

- 2008 **Krick, S.**, Healy, B., Zeh, A. “Service Learning in Public Affairs Education,” presented at the Southeastern Conference of Public Administration, Orlando, Florida, September 2008.
- 2008 **Krick, S.** “The Ethics of Involvement: The Impact of Transparency and Empowerment Practices on Performance Outcomes in Nonprofit Organizations,” presented at the Southeastern Conference of Public Administration, Orlando, Florida, September 2008.

#### **NON-REFEREED PRESENTATIONS – National Conferences/Meetings**

- 2017 **Krick, S.**, Gold, T., Henry, C., and Suban, J. “Building AFP Collegiate Chapters to Enhance Alliance Campus Programs,” webinar presented to Nonprofit Leadership Alliance Campus Directors, April 11, 2017 (Invited Speaker)
- 2013 **Krick, S.** “Using Technology in the Classroom,” presented at the Nonprofit Leadership Alliance Professional Development Conference, Chicago, Illinois, July 2013.

- 2013 Henry, C., **Krick, S.**, Troth, H., Van Horn, T., & Wade-Berg, J. “Curriculum Mapping & Best Practices Toolkit,” presented at the Nonprofit Leadership Alliance Professional Development Conference, Chicago, Illinois, July 2013.
- 2013 Del Vecchio, A. Henry, C., Jones-Eversly, S., **Krick, S.**, Troth, H., Van Horn, T., & Wade-Berg, J. “Best Practices Toolkit,” presented at the Alliance Management Institute, Atlanta, Georgia, January 2013.
- 2011 **Krick, S.** “Social Media Tips” presentation at the Association of Nonprofit Educators Annual Meeting, San Diego, California, March 2011.
- 2009 **Krick, S.** “Incorporating Ethics into Your Management Style” presentation and workshop session at the American Humanics Management Institute, Indianapolis, Indiana, January 2009.
- 2008 **Krick, S.** “Incorporating Ethics into Your Nonprofit Curriculum,” presented at the American Humanics Campus Directors Conference, Indianapolis, Indiana, May 2008.
- 2008 **Krick, S.** “What’s in Your Ethics Toolbox?” presentation and workshop session at the American Humanics Management Institute, Kansas City, Missouri, January 2008.
- 2007 **Krick, S.** Session Facilitator, American Humanics Management Institute, Washington, DC, January 2007.
- 2006 **Krick, S.** Session Facilitator, American Humanics Management Insitute, San Diego, California, January 2006.
- 2004 **Krick, S.**, & Nelson, J. “Top Ten Tips for Working with Volunteers” presentation and workshop session at the American Humanics Management Institute, Kansas City, Missouri, January 2004.
- 1999 **Krick, S.** “Beyond Hospital Walls,” presented at the National Association of Children’s Hospitals and Related Institutions Conference, Houston, Texas, October 1999.
- 1998 **Krick, S.** “Beyond Hospital Walls,” poster presented at the National Association of Children’s Hospitals and Related Institutions Conference, St. Petersburg, Florida, October 1998.

#### **NON-REFEREED PRESENTATIONS – State Conferences**

- 2014 **Krick, S.**, Knox, T., and Samuels, D. “We’re Better Together: Professional and Collegiate Chapters Working Together to Develop Future Fundraising Professionals,” presented at Planet Philanthropy, Fort Lauderdale, Florida, June 2014.
- 2013 **Krick, S.** “Your Organization and Volunteers: Finding the Right Fit,” presented for the Florida Literacy Coalition Leadership Institute, Altamonte Springs, Florida, March 2013.

- 2006 **Krick, S.** “Does Ethical Behavior Matter?” Florida ASPA Conference, Orlando, Florida, May 2006.
- 2006 **Krick, S. & Nelson, J.** “Pulling Them In: How to Use Your Internship Programs for Community Impact and Staff Recruitment,” United Way of Florida Conference, Orlando, Florida, April 2006.
- 2006 **Krick, S.** “Ethics & Governance,” United Way of Florida Conference, Orlando, Florida, April 2006.
- 2002 **Krick, S.** “Creating Successful Graduation Ceremonies,” presented at the Healthy Families Florida Statewide Director’s Meeting, Orlando, Florida, April 2002.

**NON-REFEREED PRESENTATIONS – Regional Conferences**

- 2009 **Krick, S.** “Top 10 Things You Should Ask Before You Start a Nonprofit Organization” presented at HeartWatch Conference, Orlando, Florida, January 2009.
- 2006 **Feldheim, M. & Krick, S.** “The Art of Volunteer Management,” presented at the Orange County Government 13<sup>th</sup> Annual Community Conference, Orlando, Florida, July 2006.

**PRESENTATIONS – Local Professional Meetings/Workshops**

- 2018 **Krick, S.** “Integrated Learning for Future Public Service Professionals,” presented at the Faculty Center for Teaching & Learning Summer Conference (Invited), May 9, 2018.
- 2016 **Krick, S.** “Incorporating Service Learning Into Your Curriculum,” presented at the School of Public Administration at UCF Teaching Circle, Orlando, Florida, November 21, 2016.
- 2015 **Krick, S.** “Needs Assessment,” presented at the Center for Public and Nonprofit Management VISTA Training, Orlando, Florida, October 2015.
- 2014 **Krick, S.** “Social Entrepreneurship: finding the right solution to make an impact in the community you serve” presented at Philanthropy Day Conference, Lake County, Florida, October 2014.
- 2014 **Krick, S.** “Needs Assessment,” presented at the Center for Public and Nonprofit Management VISTA Training, Orlando, Florida, June 2014.
- 2013 **Krick, S.** “What are Ethical Decisions and How Are they Made?” presented at the Center for Public and Nonprofit Management VISTA Training, Orlando, Florida, July 2013.
- 2013 **Krick, S.** “Service Learning in the School of Public Administration,” presented at UCF Service Learning Day, Orlando, Florida, May 2013.

- 2012 **Krick, S.** “Needs Assessment,” presented at the Center for Public and Nonprofit Management VISTA Training, Orlando, Florida, August 2012.
- 2012 **Krick, S.** “Creating a 501(c) 3 Part I & II,” presented at the 7<sup>th</sup> Annual Neighborhood and Community Summit, Orlando, Florida, March 2012.
- 2011 **Krick, S.** “Incorporating Ethics into Your Management Style,” presented for the Public Allies of Central Florida, Orlando, Florida, December 2011.
- 2011 **Krick, S.** “Your Organization and Volunteers: Finding the Right Fit,” presented for the Capacity Building Institute, St. Cloud, Florida, September 2011.
- 2011 **Krick, S.** “Your Organization and Volunteers: Finding the Right Fit,” presented for the Capacity Building Institute, St. Cloud, Florida, March 2011.
- 2010 **Krick, S.** “Your Organization and Volunteers: Finding the Right Fit,” presented for the Capacity Building Institute, St. Cloud, Florida, September 2010.
- 2010 **Krick, S.** “Your Organization and Volunteers: Finding the Right Fit,” presented for the Capacity Building Institute, St. Cloud, Florida, March 2010.
- 2008 **Krick, S.** “Creating Diverse Boards,” presented for the Capacity Building Institute, Orlando, Florida, November 2008.
- 2008 **Krick, S.** “Your Organization and Volunteers: Finding the Right Fit,” presented for the Capacity Building Institute, Orlando, Florida, September 2008.
- 2007 **Krick, S.** “Managing and Nurturing Volunteers,” presented for the Capacity Building Institute, Orlando, Florida, October 2007.
- 2007 **Krick, S.** “Managing and Nurturing Volunteers,” presented at the Women’s Resource Center, Winter Haven, Florida, May 2007.
- 2007 **Krick, S.** “Managing and Nurturing Volunteers,” presented at the COMPASS Business Meeting, Orlando, Florida, March 2007.
- 2006 **Krick, S.** “Managing and Nurturing Volunteers,” presented at HELP of Forte Meade, Forte Meade, Florida, October 2006.
- 2006 **Krick, S.** “Managing and Nurturing Volunteers,” presented at the COMPASS Business Meeting, Orlando, Florida, March 2006.

## **RESEARCH GRANTS/PROJECTS**

University of Central Florida Quality Enhancement Plan “Program Innovation Award” – Awarded \$8,000 to implement “Integrated Learning for Future Public Service Professionals.” **July 2017 – July 2019.**

Department of Children & Families Leadership Development Program – Total Grant Award \$172,750. **June 2015 – June 2016.**

Cohen Research Grant –Received \$1150 for the Curriculum Mapping Instrument and Best Practices Toolkit Project from **2012 – 2013.**

2012 Second Harvest Food Bank Grant - \$2500 to support student internships with Second Harvest Food Bank of Central Florida from **May 2012 – August 2012.**

Health Matters for Students (sponsored by the W.K. Kellogg Foundation) – **December 2008 to December 2009** – Received \$1500 (along with Dr. Cortelyou-Ward) to promote health issues on campus.

Health Matters for Students (sponsored by the W.K. Kellogg Foundation) – **September 2008 to December 2008** – Received \$1500 (along with Dr. Cortelyou-Ward) to promote health issues on campus.

“Evaluating the Audience Research Survey at the Central Florida Fair: An Analysis of Survey Data” - **April 2008** – This was a student led project which included survey administration and univariate analysis of data to answer questions in the following categories: the survey participant’s trip; the survey participant’s experience at the fair and World Dance Day; and the survey participant’s demographic information.

Service Learning Scholars Grant – **2007 to 2008** – Receive \$3000 to enhance service learning on campus. This grant was sponsored by W.K. Kellogg Foundation.

Dissertation – **July 2007** - “Impact Of Ethical Practices on Performance Outcome Measures in a Select Group of Nonprofit Organizations In Florida”

Winter Park Consortium Nutrition Data Project – **January 2006** – This project involved data entry and analysis to determine food consumption by school, food consumption by grade, and food consumption by gender.

Orlando Fire Department Study – **May 2003** – This project focused on the possible reasons why the Orlando Fire Department is experiencing an over abundance of emergency medical response calls as compared to other cities with similar population size and service delivery size.

Good Shepherd Services of Orlando, Inc. – **December 2003** – This project provided an evaluation of the program to determine if it successfully provided transitional housing opportunities to homeless women and helped them become self-sufficient.

## **TEACHING AND STUDENT ADVISING**



## A. COURSES TAUGHT

Below are listed the different courses taught at the University of Central Florida as the **Instructor of Record**, since 2006, with each course identified by level.

### Graduate Courses

Fundraising as a Profession  
Nonprofit Administration  
Nonprofit Organizations  
Philanthropy & Society (formerly, “Philanthropy, Fundraising, and Social Entrepreneurship”)  
Public Administration Internship  
Resource Development  
Strategic Planning  
Volunteer Management

### Undergraduate Courses

Nonprofit Leadership Seminar  
Nonprofit Internship  
Nonprofit Organizations  
Public Administration Internship  
Resource Development in the Nonprofit Sector  
Survey Research  
Volunteer Management

Below are listed the ten (10) different courses taught at the University of Central Florida as a **Graduate Teaching Assistant**, since 2003, with each course identified by level.

### Graduate Courses

Nonprofit Organizations (3)  
Strategic Planning (2)  
Volunteer Management (1)

### Undergraduate Courses

Administrative Theory (1)  
American Humanics Human Service Workshop (12)  
*(now known as the Nonprofit Leadership Seminar)*  
American Humanics Internship (4)  
*(now known as the Nonprofit Internship)*  
Ethics and Values in Public Administration (1)  
Nonprofit Organizations (4)  
Resource Development in the Nonprofit Sector (1)  
Volunteer Management (1)

## B. TEACHING ENHANCEMENT ACTIVITIES

School of Public Administration Instructor/Lecturer “Lunch & Learn” (1 hour) – topic discussed – Enhancing Discussions in Face to Face and Online Courses, November 14, 2018

School of Public Administration Teaching Circle, “Active Learning in an Online Environment” (1 hour), November 7, 2018

UCF Student Accessibility Services, “Barriers Be Gone! Escape Room” (1 hour), June 14, 2018

Nonprofit Leadership Alliance Professional Development Conference, “Impact of the New Tax Laws on Nonprofit Organizations” (1 hour), June 1, 2018

School of Public Administration Teaching Circle, “Diversity and Inclusiveness in the Classroom” (1 hour), February 26, 2018

School of Public Administration Instructor/Lecturer “Lunch & Learn” (1.5 hours) – topic discussed – Best Practices (including Syllabi Tips), February 22, 2018

School of Public Administration Teaching Circle, “Understanding the Accreditation Process” (1 hour), January 22, 2018

Campus Director Idea Exchange Professional Development at Alliance Management Institute in Kansas City, Missouri, – January 2018

- I facilitated a discussion on Community Outreach/Engaged Scholarship

School of Public Administration Instructor/Lecturer “Lunch & Learn” (1.5 hours) – topic discussed – The Role of Instructors and Lecturers within the School, College, and University, November 8, 2017

School of Public Administration Teaching Circle, “Enhancing Inclusiveness and Diversity Among Faculty, Staff, and Students” (1 hour), October 17, 2017

Nonprofit Leadership Alliance Professional Development Conference, “Understanding Student Loan Debt” (1 hour), June 14, 2017

UCF Summer Faculty Development Conference, “Building Capacity and Excellence: Internship Placement Development” (1 hour), May 10, 2017

UCF Summer Faculty Development Conference, “The Right to vs. the Right Thing: Creating Balance Between Free Speech and Safe Spaces on Campus” (1 hour), May 10, 2017

UCF Summer Faculty Development Conference, “University Writing Center Panel” (1 hour), May 10, 2017

UCF Summer Faculty Development Conference, “New Opportunities for High Impact Experiences: Initiatives to Strengthen Student Engagement” (1 hour), May 10, 2017

UCF Summer Faculty Development Conference, “Understanding Executive Function Disorders in Postsecondary Education” (1 hour), May 9, 2017

UCF Summer Faculty Development Conference, “Reducing Stigma: Developing Awareness and Strategies for a More Inclusive Classroom Experience” (1 hour), May 9, 2017

UCF Summer Faculty Development Conference, “Playing the Capstone: Roleplaying, Simulation, and “Real World” Experience” (1 hour), May 9, 2017

UCF Summer Faculty Development Conference, “e-Portfolios: Behind the Story” (1 hour), May 8, 2017

UCF Summer Faculty Development Conference, “From DirectConnect Pathway to Knights of Distinction: Engaging Transfer Students in Integrative Learning” (1 hour), May 8, 2017

UCF Summer Faculty Development Conference, “Design for the Mind: Strategies from the Psychology of Learning” (1.25 hour), May 8, 2017

School of Public Administration Teaching Circle, “First Year Reflections” (1 hour) – presented by Gregg Buckingham, Suzette Myser, and Hui Li, April 17, 2017

What’s Next? Student Professionalism - (1.5 hours) – presented by Quality Enhancement Plan Team, April 3, 2017

Safe Zone Training- LGBTQ 101 (2 hours) – presented by the UCF Office of Diversity Initiatives, March 30, 2017

ABC’s of Diversity (3 hours) – presented by the UCF Office of Diversity and Inclusion, March 28, 2017

School of Public Administration Instructor/Lecturer “Lunch & Learn” (1.5 hours) – topics discussed – Time Management and Online Teaching Tips, March 9, 2017

School of Public Administration Instructor/Lecturer “Lunch & Learn” (1.5 hours) – topic discussed – I/L Promotion Process, January 17, 2017

“Family Educational Rights and Privacy Act of 1974 Training” (1 hour) – presented by University of Central Florida, online training completed January 27, 2017

School of Public Administration Teaching Circle, “Incorporating Service Learning Into Your Curriculum” (1 hour) – presented by and facilitated by Stephanie Krick, November 21, 2016

School of Public Administration Teaching Circle, “Best Practices Using Technology in the Classroom” (1 hour) – presented by Wendy Howard, October 24, 2016

“Religion and the Nonprofit Sector: Navigating Critical Conversations in the Classroom and the Workplace” (1.5 hours) - presented at the Nonprofit Leadership Alliance Professional Development Conference, July 11, 2016

“Integrating Cultural Competency and Diversity Themes Across the Curriculum” (1.25 hours) – presented at the Nonprofit Leadership Alliance Professional Development Conference, July 11, 2016

School of Public Administration Teaching Circle, “Effective Online Learning Part 2” – April 18, 2016

School of Public Administration Teaching Circle, “Effective Online Learning” – February 22, 2016

School of Public Administration Teaching Circle, “Competency-based Curriculum and Assessment Strategies for Your Classroom” – January 25, 2016

Professional Development on “Communication” at Alliance Management Institute in Houston, Texas, – January 2016

School of Public Administration Teaching Circle, “Building Competency Based Curriculum and Assessments” - November 16, 2015

Diversity & Inclusion Workshop, at the AFP Collegiate Leadership Conference, Orlando, Florida – May 29, 2015

Microsoft Lync Training – March 2015

Service Learning Day at UCF – February 2015

Professional Development on “The Future of the Nonprofit Sector” at Alliance Management Institute in Salt Lake City, Utah – January 2015

Professional Development Conference – Attended 2 day workshop sponsored by the Nonprofit Leadership Alliance– June 2014

Mentoring Circle, “Cultural Competency” – February 18, 2014.

Mentoring Circle, “Portfolios in CANVAS” – January 30, 2014.

Mentoring Circle, “Linkage Between Competency-based Curriculums and Institutional Effectiveness Plans and Reviews” – December 5, 2013

November 29, 2018

Pre-Conference Teaching Section Workshop – Developing Comprehensive, Competency-based Curriculum for Nonprofit Management Programs – November 2013

Professional Development Conference – Attended 2 day workshop sponsored by the Nonprofit Leadership Alliance– July 2013

Mentoring Circle, “Responding to Sudden Illness or Injury in the Classroom” – April 2013

FCTL Lunch & Learn Session, “What are MOOCs and What Can I Do with Them in My Teaching?” – March 2013

“What’s New in Webcourses@UCF: Exploring Canvas” - November 2012

Pre-Conference Teaching Section Workshop - Developing Faculty Intercultural Competency and Communication Skill – November 2012

Professional Development Conference – Attended 2 day workshop sponsored by the Nonprofit Leadership Alliance– May 2012

Teaching Circle - UCF Technology – Webcourses, online grade submittal, turnitin.com, wiki’s, blogs, podcasting and Prezi, April 2012.

Teaching Circle – Developing Case Studies, March 2012.

Service Learning Day at UCF – February 2012.

Professional Development Conference – Attended 2 day workshop sponsored by the Nonprofit Leadership Alliance– May 2011

Winter Faculty Development Workshop – Attended three-day workshop offered by the Faculty Center and Learning, December 2008.

Service Learning Workshop – Attended weeklong workshop for developing Service Learning courses, May 2007

New Faculty Orientation – Attended weeklong workshop for new faculty members at the University of Central Florida, August 2006.

Completed IDL6543: Interactive Distributed Learning for Technology Mediated Course, Spring 2006.

Attended a semester long Ph.D. course in Pedagogy, Spring 2004.

Completed on-line WebCt introduction course, Summer 2004.

Attended weeklong workshop for new Graduate Teaching Assistants at the University of Central Florida, August 2002.

### **C. ADVISING & MENTORING**

Committee Member for Wendy Givoglu's Dissertation (title TBD). Spring 2017 to present.

Committee Member for Esperanza E. Perez's Honor's in the Major Thesis: "How Behavioral Factors are Being Implemented into Today's Financial Education Programs." Completed Spring 2015.

Mentor for adjunct faculty teaching in Nonprofit Management graduate and undergraduate programs, Fall 2014 - present.

Served as co-advisor to the Nonprofit Fellows for the Center for Public and Nonprofit Management Fellows Program, Spring 2014.

Provide supervision for all Nonprofit Management students during their internships at nonprofit organizations, Fall 2011 – Spring 2014.

Served as an advisor in the Center for Public and Nonprofit Management Fellows Program, Spring 2012.

Serve as academic advisor to all students in the Nonprofit Leadership Alliance at UCF ensuring they are meeting the program requirements for national certification, Fall 2002 – present.

Served as an advisor in the Public Administration and Nonprofit Fellows Program, Fall 2010 – Spring 2011.

Provided supervision for all Public Administration and Nonprofit Management students during their internships at public and nonprofit organizations, Summer 2009 – Summer 2011.

### **D. CONSULTING**

**2012** Program Evaluation Assistance – Worked with A Gift for Teaching in developing program outcomes, March 2012 – June 2012.

**2011** Nonprofit Board Training and Technical Assistance – Worked with 10 nonprofit organizations through the Center for Public & Nonprofit Management on the development and/or review of their board policies, August - September 2011.

**2011** Nonprofit Board Training and Technical Assistance – Worked with 10 nonprofit organizations through the Center for Public & Nonprofit Management on the development and/or review of their board policies, October – December 2010.

### **SERVICE**

## **A. SERVICE TO THE SECTOR**

**Chair**, Alliance of Nonprofit Educators, July 2016 - present

**Member**, Executive Committee of the Nonprofit Leadership Alliance Board of Directors, June 2016 – present

**Chair**, Nonprofit Leadership Alliance Program Committee (formerly called Certifications, Internships, & Placement Committee), Summer 2016 – present (member since 2013)

**Member**, Nonprofit Leadership Alliance Board of Directors, June 15, 2014 – present

**Vice-Chair**, Alliance of Nonprofit Educators, June 15, 2014 - present

**Member**, Nonprofit Leadership Alliance Curriculum Review and Assessment Committee, 2013 - 2015

**Member**, Alliance of Nonprofit Educators, 2011 – present

**Editorial Board Member**, Journal of Nonprofit Education and Leadership, 2010 – present

**Member**, American Humanics Management/Leadership Institute National Planning Committee, 2010

**Member**, American Humanics Professional Development Committee, 2008 –2010

**Member**, American Humanics Technology Advisory Committee, 2007 – 2009

## **B. UNIVERSITY SERVICE**

**Member**, University Policy and Curriculum Committee (UPCC), August 20, 2018 - present

**Member**, Faculty Panel – participated as a member of the panel interviewing the UCF presidential finalists during the faculty sessions, March 1<sup>st</sup>, 5<sup>th</sup>, 6<sup>th</sup>, and 7<sup>th</sup>, 2018

**Member**, Reimagining University Advising and Coaching Task Force, October 11, 2017 – August 30, 2018

**Member**, Faculty Excellence Non-Tenure Earning Communities, September 1, 2017 – August 30, 2018

**Faculty Marshall**, University of Central Florida Spring 2017 Graduation, May 6, 2017

**Judge**, UCF Center for Entrepreneurial Leadership - Social Venture Competition, November 16, 2016

**Member**, Leadership Studies Curriculum Committee, November 14, 2016 – present

**Co-Chair**, Downtown Campus Launch Team – Academic Excellence Curriculum Sub-Group: Experiential Learning & Internships, October 21, 2016 - present

**Member**, UCF Service Learning Committee, University of Central Florida, August 30, 2004 – August 2017

**Judge**, Service Learning Showcase, University of Central Florida, 2011, 2012, 2014, 2015, 2016, 2017

### **C. COLLEGE SERVICE**

**Member**, Instructor and Lecturer Promotion Committee, member from February 1, 2013 – 2014, 2016 – present (**served as Chair in 2017**)

**Member**, Undergraduate Council, Fall 2016 - present

**Member**, Teaching Incentive Award Committee, August 1, 2016 - present

**Member**, Graduate Council, Fall 2014 – Spring 2016

**Member**, Scholarship Selection Committee, 2010 - 2014

### **D. DEPARTMENTAL SERVICE**

**Director**, Public Administration Undergraduate Programs (BA/BS in Public Administration and BA/BS in Nonprofit Management), Summer 2016 - present

**Campus Director**, Nonprofit Leadership Alliance program, August 1, 2006 – present

**Director**, Nonprofit Management Graduate and Undergraduate Programs, Fall 2014 – Spring 2016

**Chair**, Search Committee for the following positions

- Lecturer, Fall 2018 & Spring 2019
- Lecturer, Spring 2016
- Lecturer, Fall 2015

**Member**, Search Committee for the following positions

- Assistant Professor, Fall 2018
- Assistant/Associate Professor, Fall 2015 – Spring 2016
- Director of School of Public Administration, Fall 2014
- Director of Masters of Research Administration Lecturer, Spring 2014.
- Administrative Assistant, September 2012
- Associate Professor, Spring 2012



- Assistant Professor Search (2 positions), Spring 2011
- Instructor Search, Spring 2010

**Member**, Public Administration Advisory Board, 2016 – present

**Member**, Public Administration Policy Committee, Fall 2013 – present

**Chair**, Director’s Council, Spring 2013 – Spring 2016

**Coordinator**, Service Learning, Spring 2012 – August 2015

**Coordinator**, Career Showcase Planning Committee, January 1, 2012 – April 1, 2016

**Advisor**, Association of Fundraising Professionals Collegiate Chapter, 2011 – present

**Member**, Director’s Council, August 30, 2006 - present (formerly Coordinator’s Committee)

**Advisor**, Nonprofit Management Student Association, 2006 – present

**Member**, Nonprofit Advisory Board, 2005 – present

**Department Liaison**, Public Administration Alumni Association (specifically with Nonprofit Management Alumni), 2007- 2017

**Member**, Task Force on Tenure & Promotion Guidelines, Spring 2013 – Spring 2014

**Member**, Policy Committee, September 4, 2013 – May 1, 2014

**Coordinator**, Community Partners Recognition Breakfast, Spring 2012 – Spring 2013

**Member**, School Celebration Committee, Fall 2011 – Spring 2012

**Member**, Petition Committee, 2010 – 2014

**Coordinator**, Public Administration Internships, Summer 2009 – Fall 2011

**Member**, Nonprofit Nexus Committee (committee charged with the development of an interactive web-site for all students taking nonprofit coursework), 2007 – 2009, 2012 – 2013

**Member and Faculty Liaison**, Nonprofit Partners Conference Planning Committee, Fall 2006 – present

**Coordinator**, Nonprofit Internships, Fall 2006 – Spring 2014

**Member, *The Nonprofit Zone*** - assisted in the maintenance of the WebCt site that served as an information outlet for all students enrolled in nonprofit coursework at University of Central Florida, 2005 – 2007.

**Assistant Advisor**, American Humanics Student Association, University of Central Florida, Orlando, Florida, 2002 – 2006

## **E. COMMUNITY SERVICE**

**Member**, School Advisory Board – Shenandoah Elementary School, 2010 – present.

**Member**, Public Allies of Central Florida Advisory Board, April 30, 2010 – present.

**Member**, Heart of Florida United Way Volunteer Center Advisory Board, 2003 – 2007.

**Member**, Weekends of Greater Orlando Board of Directors, 1999 – 2004.

## **HONORS & MEMBERSHIPS**

### **A. HONORS**

April 2018 Teaching Incentive Program Award

Feb. 2017 Excellence in Professional Service Award Recipient - College of Health & Public Affairs

January 2017 Campus Director of the Nonprofit Leadership Alliance Program at the University of Central Florida when the program was honored as one of the finalists for the “Program Excellence” award at the Alliance Management/Leadership Institute in January 2017. Under my direction, this program has been honored seven (7) times as one of the finalists for the “Program Excellence” award at the Alliance Management/Leadership Institute between January 2008 and January 2017.

August 2015 Promotion to Associate Lecturer

January 2014 Women Faculty Excellence in Academic Partnerships Award - Nominee

January 2014 Campus Director of the Nonprofit Leadership Alliance Program at the University of Central Florida when the program was honored as one of the finalists for the “Program Excellence” award at the Alliance Management/Leadership Institute in January 2014.

May 2013 Community Keeper of the Creed Award from the Division of Student Development and Enrollment Services

- April 2013 Teaching Incentive Program Award
- Feb. 2013 College of Health & Public Affairs Excellence in Graduate Teaching for Instructors Award
- January 2013 Service Learning Faculty Recognition Award from the University of Central Florida
- January 2010 Campus Director of the American Humanics Program at the University of Central Florida when the program was honored as one of two finalists for the “Program Excellence” award at the American Humanics Management Institute in January 2010.
- January 2008 Campus Director of the American Humanics Program at the University of Central Florida when the program was honored with a national award for "Excellence in Certifications" at the American Humanics Management Institute in Kansas City, Missouri, on January 6, 2008.
- Summer 2006 UCF Graduate Research Fellowship in the amount of \$1950.
- Spring 2006 Nominated for College of Health & Public Affairs Graduate Teaching Assistant of the Year by Public Administration Department.

**B. CURRENT MEMBERSHIPS**

**Member,** Association of Fundraising Professionals, April 1, 2014 - present

**Member,** Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) November 1, 2009 - present

**Member,** Alliance of Nonprofit Educators, 2011 – present

**Member,** Nonprofit Leadership Alliance Campus Directors Association, 2002 - 2011

**Member,** Pi Alpha Alpha

**Member,** American Society of Public Administration (ASPA), April 1, 2006 - present