



Health Informatics and Information Management

Health Services Administration

If you had any of these letters **(ESC)** in your Holland's Code, these are majors you would want to explore.

Description:

Health Informatics and Information Management emphasizes health information management, business organization and management, health-care finance, computer applications in health care, systems analysis, pathophysiology, pharmacology, medical coding, and medico legal aspects of health records. Health Informatics and Information Management focuses on the dissemination, analysis and security of medical information. Professionals in this are responsible for safeguarding the most confidential patient data, including medical histories, lab test reports, diagnoses, treatment plans, insurance information, medications, and the notes of doctors and nurses. The upper-division portion of this program is limited-access. UCF offers a B.S. in Health Informatics and Information Management

Health Services Administration involves managing the integration of all aspects of healthcare to produce services. HSA is concerned with the business aspect of the health industry: human resources, accounting, marketing and sales, information systems, and facility management. UCF offers a B.S.in Health Services Administration.

What can I do with this degree?

Areas	Employers	Strategies
<p>HEALTH INFORMATION MANAGEMENT: HIM professionals play critical roles in maintaining, collecting and analyzing the data that doctors, nurses, and other healthcare providers rely on in the delivery of quality healthcare.</p> <p>Patient Health Information Management Medical Records Administration Computer Information Systems Management Diagnosis and Procedure Coding Personnel and Budget Administration Quality Improvement Research</p>	<p>Physician offices and clinics Long-term care facilities Insurance companies Government agencies Home care providers Behavioral health facilities Information systems vendors Rehabilitation centers Pharmaceutical companies Hospitals</p>	<p>Earn a bachelor's degree in Health Informatics and Information Management from a program accredited by the Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM).</p> <p>A passing score on a national examination is required for certification as a Registered Health Information Administrator (RHIA)</p> <p>Visit a health information management department in a hospital to better understand the role of health information managers.</p> <p>Develop strong oral and written communication skills, interpersonal skills, orientation to detail, flexibility, and basic computer skills in word processing, spreadsheets, and databases.</p>
<p>HEALTH CARE: Case Management Program Development Administration</p>	<p>Hospitals Community health centers Outpatient clinics Public health programs Health maintenance organizations (HMOs) Nursing homes Group homes Hospice</p>	<p>Volunteer in health related settings such as hospitals or the American Red Cross to gain experience.</p>

<p>ADMINISTRATION: Management Policy Development Planning</p>	<p>Family service agencies Child welfare departments Social service agencies State mental health departments Employee assistance programs Probation departments Public interest groups Local, state, and federal government</p>	<p>Administrators are involved with planning, budgeting, public relations, management, fundraising, and other crucial operating responsibilities that keep an organization functioning. Obtain a master's degree in social work or related field for additional opportunities. Gain management experience through internships, part-time employment, or leadership in relevant student organizations. Supplement curriculum with course work in areas such as public relations, advertising, accounting, or management.</p>
<p>BUSINESS AND INDUSTRY: Human Resources Management Sales Public Relations Corporate Giving Development Employee Assistance Programs Financial Counseling</p>	<p>Business firms in various industries Developers of educational products National foundations and associations</p>	<p>Earn a minor in business or related field. Develop computer skills particularly with spreadsheets, databases, word processing, and desk top publishing. Gain experience through part-time jobs, summer jobs, and internships in business environments.</p>
<p>HUMAN RESOURCE MANAGEMENT: Recruiting/Staffing Compensation Benefits Training Safety Employee Relations Industrial Relations Equal Employment Opportunity</p>	<p>Service industry Hospitals/healthcare organizations Universities Local, state and federal government</p>	<p>Take courses in the social sciences such as psychology and sociology. Gain relevant experience through internships. Develop strong verbal and written communication skills. Learn to solve problems creatively. Develop strong computer skills because many human resource systems are automated. Be prepared for continuous learning once in the profession. Earn a master's degree for career advancement.</p>
<p>INSURANCE: Claims Underwriting Risk Management Sales Loss Control</p>	<p>Insurance firms</p>	<p>Complete an internship with an insurance agency. Talk to professionals in the industry to learn more about claims, underwriting, and risk management. Many good, entry-level positions exist in these areas. Develop strong communication skills as many positions require interaction with others and the ability to explain information clearly and concisely.</p>

Chart adapted from the Career Planning staff of Career Services at the University of Tennessee, Knoxville

Helpful Exploration Websites:

Department of Health Management and Informatics:

<http://www.cohpa.ucf.edu/hmi/>

FYAE Major Exploration Program:

<https://decidingknights.sdes.ucf.edu>

Center for Health Careers:

<http://chc.hcwp.org/occubull.htm>

American Health Information Management Assoc:

<http://www.ahima.org>

Florida Health Information Management Assoc:

<http://www.fhima.org>

Medical and Health Service Managers:

<http://www.bls.gov/oco/ocos014.htm>

United States Department of Health and Human Services:

<http://www.hhs.gov/>

American College of Healthcare Executives:

<http://www.ache.org/>

Gaining Experience:

Experiential Learning:

<http://www.coop.ucf.edu/>

Florida Center for Nursing:

<http://www.flcenterfornursing.org/>

Florida Nurse Association:

<http://www.floridanurse.org/>

Florida Hospital:

<http://www.flhosp.org/>

Central Florida Regional Hospital:

<http://www.centralfloridaregional.com>

Health Central

<http://www.healthcentral.org>

Florida Hospital Association

<http://www.fha.org/>

Related Careers:

Health Informatics and Information Management:

Accountant

Accreditation Coordinator

Chief Clinical Informatics Officer

Chief Healthcare Technology Officer

Chief Information Officer

Chief Medical Informatics Officer

Chief Privacy Officer

Clinical Coder

Clinical Database Coordinator

Clinical Database Manager

Clinical Informatics Data Analyst

Clinical Informatics Project Manager

Clinical Informatics Training Manager

Clinical Information Systems

Coordinator

Clinical Systems Analyst

Compliance Manager/HIPAA Officer

Consultant

Corporate Compliance Officer

Corporate Privacy Officer

Data Quality Manager

Director of Healthcare Technology

Services

Director of Medical Informatics

Director of Nursing Informatics

Director of Pharmaceutical

Informatics

Health Care Risk Manager

Health Data Information Security

Manager

Health Informatics Consultant

Health Informatics Implementation

Manager

Healthcare Administrator

Healthcare Revenue Cycle Manager

HIM Director

HIM Faculty

HIM Manager

HIM Software Developer/ Vendor

HIM System Manager

Information Security Officer

Knowledge Management Analyst

Medical Informatics Program

Manager

Medical Informatics Researcher

Medical Staff Coordinator

Medical Transcriber

Nursing Informatics Analyst

Nursing Informatics Specialist

Pharmacy Systems Analyst

Quality Improvement Coordinator

Risk Manager

Systems Administrator

Health Services Administration:

Business Office Manager	Health Care Consultant	Non-Profit Director
Center Director	Health Information Administrator	Nursing Home Administrator
CEO's	Health Practitioner	Nursing Home Director
Clinical Administrator	Health Promotion Specialist	Patient Representative
Commercial Wellness	Health Service Administrator	Physical Therapist
Community Health Director	Health Teacher	Physicians Assistant
Community Organization Director	Hospital Administrator	Professor
Community Outreach Coordinator	Hospital Executives	Program Administrator
Community Volunteer Director	Hospital Health Educator	Provider Relations Director
Companies	Hospital Supply Administrator	Public Health Administrator
Consultant	Hospital Wellness Coordinator	Public Health Director
Corporate Trainer	Industrial Hygienist	Public Relations Specialist
Counselor	Insurance Agent	Rehabilitation Counselor
Development Specialist	Lifestyle Consultant	Risk Manager
Director of Managed Care	Long Term Care Administrator	Rural Healthcare Executives
Director of Nursing	Managed Care Administrator	School Health Educator
Director of Patient Admissions	Managed Care Executives	Social Welfare Administrator
EMS Administrator	Medical Facilities Director	Social Worker
Field Health Officer	Medical Office Manager	Systems Healthcare Executives
Financial Analyst	Medical Records Administrator	Underwriters of Health Insurance
Fundraiser	Medical Salesperson	University Health Educator
Group Practice Executives	Medical Social Worker	Wellness Director
Health Administrator	Mid-Level Hospital Manager	

You may need additional education or experience for some of these positions.

Contact Information:

First Year Advising and Exploration
Howard Phillips Hall 116
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Ferrell Commons 185
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